

TARIFF
OF
UNION SPRINGS TELEPHONE COMPANY
CONSISTING
OF
SCHEDULE OF RATES,
RULES AND REGULATIONS
FOR
TELEPHONE SERVICE
WITHIN THE STATE OF ALABAMA
FT. DAVIS; MIDWAY; PEROTE; UNION SPRINGS

ISSUED BY: RAY WASDEN

ADDRESS: P.O. BOX 272, UNION SPRINGS, ALABAMA

ALABAMA
PUBLIC SERVICE COMMISSION

GENERAL SUBSCRIBER SERVICES TARIFF

UNION SPRINGS TELEPHONE COMPANY

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GENERAL SUBSCRIBER SERVICE TARIFF FOR THE STATE OF ALABAMA

This tariff contains regulations and rates applicable for the furnishing of Local Exchange Service and optional calling features which are required to be offered under tariff pursuant to ALA. CODE § 37-2A-8 (1975 as amended) (the "Act") after February 1, 2007, by Union Springs Telephone Company, Inc. (the "Company"). This includes the following services as defined by the Act: (1) basic telephone service; (2) central office-based features that were tariffed service offerings as of February 1, 2005, and where currently available: (a) are available to a line-side connection in a telephone switch, (b) are available on a stand-alone basis separate from a bundled offering, and (c) enhance the utility of basic telephone service; and (3) tariffed emergency reporting services regulated by the Commission on or before February 1, 2005 and offered by local exchange carriers to public safety answering points and emergency communications districts. The Company will provide access to long distance services, including operator services, and carriers in compliance with federal and state regulations. Rates, terms and conditions of these services are included in the Company's price list.

This tariff is on file with the Alabama Public Service Commission and is applicable to those exchanges identified herein.

EXPLANATION OF SYMBOLS

When changes are made in any tariff page, a revised page will be issued cancelling the tariff page affected; such changes will be identified through the use of the following symbols:

- (C) Signifies a change regulation.
- (D) Signifies a discontinued rate, regulation or text.
- (I) Signifies an increase in rate or change.
- (M) Move from one page to another with no change in rate, regulation, or text.
- (N) Signifies a new rate, regulation or text.
- (R) Signifies a reduction in rate or charge
- (T) Signifies a change in text but no change in rate or regulation.

The above symbols will apply except where additional symbols are identified at the bottom of the individual page.

The above symbols are standard indications which may be used to denote revisions or additions to general regulations, listings, rates or charges after the initial filing of the tariff.

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S1. RATE SUMMARY

This schedule provides the summary of rates and charges and makes reference to the tariff schedules where more detailed information may be found.

<u>Service</u>	<u>Section</u>	<u>Monthly Charge</u>
Customer Calling Features	7	Various
Individual Line		
Business	7	\$35.90
Residence	7	\$18.30
Premise Visit Charge		
Business	6	\$50.00
Residence	6	\$50.00

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S2. BASIC LOCAL EXCHANGE SERVICE

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.1 GENERAL

- A Basic local telephone service is provided by means of station, wire, switching and other facilities, and plant and equipment to enable the establishment of telephone communications between stations in the same or different exchanges at monthly rates applies under a group rate system, and includes on such services as defined in Ala. Code, 1975 §37-2A-2.
- B. The base rate area, exchange service area and zone rate areas for each exchange are on maps located in Section 29 of this tariff.

S2.2 ALPHABETICAL LISTING OF EXCHANGES

FT. DAVIS

MIDWAY

PEROTE

UNION SPRINGS

S2.3 LOCAL CALLING AREA

Group Number	Exchange	Exchanges in Local Calling Area
II	FT. DAVIS	Ft. Davis, Midway, Perote, Union Springs
III	MIDWAY	Midway, Ft. Davis, Perote, Union Springs
III	PEROTE	Perote, Ft. Davis, Midway, Union Springs
III	UNION SPRINGS	Union Springs, Midway, Ft. Davis, Perote

S2.4 AUTHORIZATION

Basic Local Exchange Rates are authorized individually by the Alabama Public Service Commission pursuant to the Communication Reform Act of 2005 as amended.

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S2.5 BASIC LOCAL EXCHANGE RATES (Cont'd)

Business – Inside the Base Rate Area		Residence – Inside the Base Rate Area	
<u>Exchange Name</u>	<u>1 Pty</u>	<u>Exchange Name</u>	<u>1 Pty</u>
Ft. Davis	\$35.90	Ft. Davis	\$18.30
Midway	\$35.90	Midway	\$18.30
Perote	\$35.90	Perote	\$18.30
Union Springs	\$35.90	Union Springs	\$18.30

(*The Basic Service Rates listed do not include any federal, state or local fees or taxes, including without limitation, E-911 charges, which shall be shown separately on a customer's bill.

S2.6 DUAL PARTY RELAY SERVICE

As of the effective date of this tariff, there is no Dual-Party Relay charge.

S2.7 LOCAL DIRECTORY ASSISTANCE RATES

Local Directory Assistance Service is provided to subscribers as set forth in the Company's price list.

S2.8 LIFELINE ASSISTANCE PROGRAM

Lifeline Assistance is a government assistance program developed to reduce rates for primary residential telephone service and broadband Internet access service to qualifying subscribers who receive income-based benefits. The Company participates in this program to increase the availability of telecommunications services to all consumers in its serving areas.

A. General

Lifeline Assistance reduces an eligible customer's monthly rates for basic voice telephone service or broadband Internet access service. An eligible customer receives a federally subsidized credit toward the monthly cost of voice telephone service areas.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 LIFELINE ASSISTANCE PROGRAM (Cont'd)

B. Regulations

To constitute a qualifying low-income customer eligible to receive Lifeline services, a customer must meet the requirements set forth in either paragraph 1. or 2. below:

1. A customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size;
 - (a) For purposes of these rules, "income" means gross income as defined under Section 61 of the Internal Revenue Code, 26 U.S.C. § 61, for all members of the household. This means all income actually received by all members of the household from whatever source derived, unless specifically excluded by the Internal Revenue Code, Part III of Title 26, 26 U.S.C. § 101, et seq.
 - (b) A "household" is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen (18) years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen (18) living with their parents or guardians are considered to be part of the same household as their parents or guardians.
2. Lifeline Assistance is also available to all qualifying residential customers who participate in one of the following low-income assistance programs. A subscriber will also be considered to be eligible even if he does not personally participate in any of the following programs, so long as an individual who lives in his household participates in at least one of these programs:
 - a) Medicaid
 - b) Supplemental Nutrition Assistance Program (SNAP)
 - c) Supplemental Security Income (SSI)
 - d) Federal Public Housing Assistance
 - e) Veterans and Survivors Pension Benefit

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S2.8 LIFELINE ASSISTANCE PROGRAM

B. Regulations (Cont'd)

3. In addition to meeting the qualifications provided in paragraph 1. or 2. of this section, in order to constitute a qualifying low-income customer, a customer must not already be receiving a Lifeline service, and there must not be anyone else in the subscriber's household subscribed to a Lifeline service.
4. Qualifying subscribers must provide the Company with acceptable documentation as proof of their eligibility to receive Lifeline service under the income-based or program-based requirements; the documentation must be securely retained by the Company. If the Company has a reasonable basis to believe that the subscriber no longer meets the qualifying criteria for Lifeline service, the Company must notify the subscriber of impending termination of the subscriber's Lifeline service in writing separate from the subscriber's monthly bill. If the subscriber fails to provide proof of eligibility within thirty (30) days following the Company's written request to the subscriber to recertify eligibility, the credit will be discontinued on the bill and the subscriber will be de-enrolled from the Lifeline program within five (5) business days after the expiration of the subscriber's time to respond to the request.
5. If the Company receives notification from the program administrator that the subscriber is receiving Lifeline service from another eligible telecommunications carrier or that more than one member of a subscriber's household is receiving Lifeline service, the subscriber will be de-enrolled from Lifeline Assistance without notice within five (5) business days following the Company's receipt of the program administrator's notification.
6. The Company will confirm a subscriber's continued eligibility to receive Lifeline service on an annual basis by requiring the subscriber to sign a certification as to his/her present qualifications for Lifeline service or through another verification process approved or required by state or federal authorities. The Company must notify the subscriber in writing separate from the subscriber's monthly bill that failure to respond to the recertification request will trigger de-enrollment. If the subscriber fails to provide proof of eligibility within sixty (60) days following the company's written request to the subscriber to recertify eligibility, the credit will be discontinued on the bill and the subscriber will be de-enrolled from the Lifeline program within five (5) business days after the expiration of the subscriber's time to respond to the recertification efforts.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 LIFELINE ASSISTANCE PROGRAM (Cont'd)

B. Regulations (Cont'd)

7. A subscriber who requests de-enrollment must be de-enrolled by the Company within two (2) business days after the request.
8. The Company will not provide Lifeline benefits to subscribers who:
 - a. have used the Lifeline benefit to enroll in a qualifying Lifeline-supported broadband Internet access service offering with another Lifeline provider within the previous twelve (12) months; or
 - b. have used the Lifeline benefit to enroll in a qualifying Lifeline-supported voice telephone service offering with another Lifeline provider within the previous sixty (60) days.
9. A subscriber may receive Lifeline benefits prior to completion of the twelve (12)- month period or the sixty (60)-month period only if:
 - a. the subscriber moves his residential address;
 - b. the subscriber's current provider ceases operations or otherwise fails to provide service;
 - c. the provider has imposed late fees for non-payment greater than or equal to the monthly end user charge for the supported service; or
 - d. the subscriber's current provider is found to be in violation of the FCC's rules during the twelve (12)-month period, and the subscriber is impacted by the violation.

If the subscriber transfers his Lifeline benefit pursuant to this paragraph, the subscriber's Lifeline benefit will apply to the newly selected service until the end of the original twelve (12)-month period, and the subscriber will not be required to recertify until the end of the original twelve (12)-month period. The subscriber's original provider must provide the subscriber's eligibility records to either the subscriber's new provider or the subscriber to comply with the twelve (12)-month service period.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 LIFELINE ASSISTANCE PROGRAM (Cont'd)

B. Regulations (Cont'd)

10. The Company will process all applications and apply the appropriate credit on the customer's monthly bill. A secondary service charge is not applicable for existing customers who subscribe to Lifeline assistance.
11. As a participant in Lifeline Assistance, customers are eligible to receive Toll Limitation Service at no charge for any Lifeline voice telephone service that charges a fee for toll calls, either domestic or international, that is in addition to the monthly price of the customer's Lifeline service. This service will only be provided at the customer's request and is limited to plans that distinguish between local and long-distance calling.
12. Local service deposit requirements will be waived for customers who voluntarily receive Toll Limitation Service.
13. Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
14. Partial payments that are received from Lifeline voice telephone customers will first be applied to local service charges and then to any outstanding toll charges.
15. Lifeline subscribers may apply their Lifeline discount to voice telephone service, broadband Internet access service, or a bundle of broadband Internet access service and voice telephone service; and plans that include optional calling features, such as, but not limited to, caller ID, call waiting, voicemail, and three-way calling. The Lifeline discount may also be applied to family shared data plans. The calling plan must be in the name of the eligible subscriber, and a household may receive only one Lifeline supported service. Partial payments from Lifeline subscribers purchasing bundled packages or packages containing optional calling features will first be applied to pay down the allocated price of the Lifeline supported services.
16. The PICC will not be billed to Lifeline customers who subscribe to toll blocking and do not pre-subscribe to a long-distance carrier.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 LIFELINE ASSISTANCE PROGRAM (Cont'd)

C. Credits

1. Voice Telephone Service

- a. The following monthly credit will apply for each customer eligible for Lifeline Assistance who chooses to apply its Lifeline Assistance to voice telephone service.

	Monthly Credit
Federal Credit	\$ 9.25

- b. Credit amount will not exceed the basic charge for local telephone service, which includes the Subscriber Line Charge, access line and local usage.
- c. Pursuant to FCC Rules 47 C.F.R. Section 54.403, stand-alone voice telephone Lifeline support or voice service with broadband below the minimum standards set forth in Section 54.408 of the FCC Rules will be phased out as described below:
 - (i) Beginning 12/1/2019- the support amount will be \$7.25 per month.
 - (ii) Beginning 12/1/2020- the support amount will be \$5.25 per month.
 - (iii) Beginning 12/1/2021- the support amount will be \$0.00.

(See Note 1)

Note 1: The support amount for standalone voice service, or voice service not bundled with broadband which meets the minimum standards set forth in Section 54.408, provided by a provider in a census block will remain at \$5.25.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 LIFELINE ASSISTANCE PROGRAM (Cont'd)

C. Credits (Cont'd)

2. Broadband Service

- a. The following monthly credit will apply for each customer eligible for Lifeline Assistance who chooses to apply its Lifeline Assistance to broadband service.

Monthly
Credit

Federal Credit

\$ 9.25

- b. Credit amount will not exceed the basic charge for broadband service.

*Lifeline credits for broadband are provided herein for informational purposes only.

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S6. SERVICE CONNECTION CHARGES

S6.1 GENERAL

- A. Service charges are the nonrecurring charge or charges applied to the services ordered or connected into service at the customer's request. These include charges for initial commencement of service, changes, restoration, and rearranging of service or facilities.
- B. Service charges may be paid under one of the following plans, at the option of the subscriber.
 - 1. Plan 1 - Payment in full at the time service is requested.
 - 2. Plan 2 - Payment in full, on first month's billing.
 - 3. Plan 3 - Time payment of Service Connection Charges, over a period of 4 months. Service charges may be paid in monthly installments of not less than \$10.00 if the total service charge is more than \$36.00. In the event service is terminated, prior to the 4 months period, all outstanding amounts will become due and payable immediately.
- C. In all cases where special or unusual construction or installation is required, such charges are in addition to the prescribed service charges.

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S6. SERVICE CONNECTION CHARGES

S6.2 DEFINITIONS

- A. Service Order Work Charge: The charge that applies for work performed by the Company in connection with the receiving, recording and processing of customer requests for service.
- B. Directory Listing Change: The charge that applies to a customer's request for a change in the directory listing for a telephone number. Also applies to request to make an existing number published or non-published.
- C. Central Office Work Charge: The charge applied to work associated with testing and connection functions required within the central office.
- D. Premises Visit: The charge based on labor time and miscellaneous materials required to extend the network interface beyond the point of minimum penetration. This charge is only applicable when the installation is performed at the request of the customer and where the telephone company visits the customer's premises only for the purpose of the network installation.
- E. Returned Check Charge: The charge applied to each insufficient funds check returned.
- F. Installation Charge: The charge applied to the provision of certain items of equipment or facilities and is in addition to applicable service charges. These charges are identified and presented throughout this tariff as a part of the offering.
- G. Restoration and Suspension Charge: The charge applied for restoration of service after suspension for nonpayment or to the suspension of service temporarily at the request of the customer.
- H. Termination Charge: The charge applied when a customer discontinues an item of service or equipment prior to the expiration for the initial service period designated for such item.
- I. Number Change Charge: The charge applied when a customer requests a change in their telephone number.

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S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES

A General

1. Service charges as used herein and in other sections of this tariff are applicable to the ordering, connecting, moving, changing, rearranging and furnishing of telephone service and other telephone facilities and service. The charges apply as follows except as provided hereinafter in other sections of this tariff.
2. Service order charges are applicable to the following services:
 - a) All classes of Basic Local Exchange Service
 - b) Private Branch Exchange Service
 - c) Directory Listings
3. Where the service desired necessitates the use of more than one item of service subject to the service charge, is the sum of the separate service charges for each item of service furnished except as hereinafter provided.
4. When service is re-established at a location which has been destroyed or made untenable by fire, wind or flood, service charges for connection, move or change do not apply when service is re-established within a reasonable time. If the subscriber desires service at a new location for a temporary period, service charges for connection will apply for the establishment of service at a temporary location but no service charge will apply when service is reestablished at the former location.
5. Service charges may be paid at the time of application of service or as otherwise provided herein.
6. Service charges apply to changing or adding custom calling features, number changes or any other miscellaneous service as specified in this tariff.

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S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)

B. Application

1. Service Order - Applies per customer request for establishment of service, for work performed by the Company for the same account. Where more than one account is located at the same premises, work in each individual account will be considered separately. This charge is also applied to changes in miscellaneous directory listings, number changes, custom calling features and touchtone service.
2. Directory Listing Change - The charge that applies to a customer's request for a change in the directory listing for a telephone number. Also applies to request to make an existing number published or non-published.
3. Central Office Work Charge - Applies for work in the central office necessary to effect customer requested changes in service.
4. Premises Visit - Applies to the installation or move in location of the network interface device beyond a minimum point of penetration. Applied only when work is requested by customer.
5. Restoration and Suspension Charge - This charge is made up of a primary service order charge and Central Office Work Charge.
6. Termination Charge - Applies when a customer terminates a service which bears a basic termination liability prior to the expiration of the initial service period specific for that service.
7. Number Change Charge - Applies when a customer requests a change in their number.

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S6. SERVICE CONNECTION CHARGES

S6.4 RATES

	<u>Residence</u>	<u>Business</u>
A. Service Order Charge	7.85	7.85
B. Directory Listing Change	8.90	9.95
C. Central Office Work Charge	10.50	14.70
D. Premises Visit	50.00	50.00
E. Returned Check Charge	35.00	35.00
F. Installation Charge	See specific offering in this tariff.	
G. Restoration and Suspension of Service	10.50	10.50
H. Termination Charge	See specific offering in this tariff.	
I. Number Change Charge	19.40	24.65

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UNION SPRINGS TELEPHONE COMPANY

Section 7
Original Sheet 1

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 CUSTOM CALLING SERVICES

A. General

1. The services are limited to those areas served by central offices arranged for Custom Calling Services and are subject to the availability of facilities. Custom Calling Services are only available on lines equipped for touch tone service.
2. The services are furnished only in connection with individual line service. The service is not available in connection with public or semi-public telephone service.
3. The Company will not be liable for any economic harm, personal injury, invasion of any right of privacy of any person, or any other harm, loss or injury, caused or claimed to be caused, directly or indirectly, by the Company's delivery or failure to deliver the telephone number of a calling party.

B. Definitions

1. Call Waiting - This feature signals a subscriber talking on his line that another call has been placed to his line. The subscriber may place either call on hold while talking to the other.
2. Call Forwarding - With this feature all incoming calls are forwarded to another telephone number. This arrangement may be activated by dialing a code and the telephone number of the service to which calls are to be forwarded and is deactivated by dialing another number. The Call Forwarding customer is responsible for the payment of any applicable message unit charge or direct distance dialed message toll charge for each call between his Call Forwarding telephone and the telephone to which the call is being forwarded. The charge applies to all calls that are answered at the telephone to which the calls are being forwarded, including person-to-person and collect calls even though they may not be accepted at the answering service.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 CUSTOM CALLING SERVICES (Cont'd)

B. Definitions (Cont'd)

3. Three-Way Calling - This feature enables a third party to be added to a two-way conversation without operator assistance.
4. Speed Calling - This feature permits up to eight (8) predesignated telephone numbers to be accessed by dialing a one-digit code. Up to 30 predesignated telephone numbers can be accessed by a two-digit code.
5. Do Not Disturb - This feature allows the customer, by dialing a feature code, to divert incoming calls to a special tone or optional announcement stating that the phone is in the Do Not Disturb status. The calling party may have the option of dialing (via a DTMF instrument) a personal identification number (PIN) which can override the Do Not Disturb status and allow the call to ring through. This feature is administrable by the customer and can be assigned to residential and business single-party (non-coin) lines.
6. Wake Up Service - This feature allows a customer to dial an access code, receive second dial tone, and then dial a time at which a wake up call is desired. At the entered time, a call is automatically originated to that line and, when the call is answered, a tone or optional announcement is applied to that line. The desire time must be entered in 24-hour format, e.g., 6:30 p.m. is 1830. The customer can cancel or change a wake up request once it is entered. The request must be entered daily. Wake up service can be assigned to residence and business single-party (non-coin) lines.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 CUSTOM CALLING SERVICES (Cont'd)

B. Definitions (Cont'd)

7. Outgoing Call Screening (OCS) provides blocking of calls directed to service codes, directory assistance, seven-digit Directory Numbers, and ten-digit numbers. Calls directed to a destination on the OCS list will not be accepted. Calls directed to Basis Emergency Service (911) are not permitted to be screened. Restricted calls intercepted by the system are routed to a predetermined station, error announcement, or reorder tone for disposal or call treatment, depending on Operating Company's preference.

The specific number or digit sequences for OCS are selected by the customer and programmed by the Telephone Company. The use of OCS requires no action on the part of the customer. OCS is a service which enables customers to restrict certain types of outgoing calls from being placed over their exchange lines/ trunks. This capability is provided only by means of recorded announcement restriction.

OCS is furnished only from central offices equipped to provide this service and where facilities permit. Subscribing to OCS does not relieve customers of responsibility for calls charged to their numbers.

The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of this service, including without limitation, the inability of station users to access the operator for any purpose, or any other restricted codes for the options listed.

Customers requesting OCS may have the choice of selecting any one or a combination of the following digit sequences for screening:

N11	Service Codes, excluding 911
N11	Directory Assistance
NXX-XXXX	Directory Number
NPA-NXX-XXX	Area Code plus Directory Number

Where N=digits 2 through 9

X= digits 0 through 9

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 CUSTOM CALLING SERVICES (Cont'd)

B. Rates

1. The following rates and charges are in addition to all other applicable rates and charges for service furnished.

		Monthly Rate Per C.O. Line Equipped	
		<u>Business</u>	<u>Residence</u>
a.	Call Forwarding	3.30	2.45
b.	Three-Way Calling	3.30	2.45
c.	Call Waiting	3.30	2.45
d.	Speed Calling (8 Code)	3.30	2.45
e.	Speed Calling (30 Code)	4.40	3.30
f.	Wake Up	4.40	3.30
g.	Do Not Disturb with PIN	4.40 5.50	3.30 4.40
h.	Outgoing Call Screening, each additional number up to 10	4.40 1.10	3.30 1.10

C. Rates

		Monthly Rate Per C.O. Line Equipped	
		<u>Business</u>	<u>Residence</u>
2.	Packages (Wake Up, Do Not Disturb, OCS not included):		
a.	Any 2 features (not including 30 code) ---		3.95
b.	Any 3 features (not including 30 code) ---		5.50
c.	Any 4 features (not including 30 code) ---		6.60

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 TOLL RESTRICTION SERVICE

A General

1. Code Restriction and Diversion (“CRD”) feature allows call completion to customer selected codes after dialing the toll access codes. Calls to Basis Emergency Service (911) are not permitted to be blocked. The types of termination treatments to which restricted calls can be diverted are expanded to include reorder tone, announcement, reverse battery, or an intercept directory number depending on Company's preference.
2. The specific numbers or digit sequences for CRD are selected by the customer and programmed by the Company. The use of CRD requires no action on the part of the customer.
3. Code Restriction and Diversion is a service which enables customers to restrict certain types of toll calls from being placed over their exchange lines/trunks. It is offered with options containing various sets of codes to be restricted, and is available to basic exchange customers with Individual Line Residence or Business Service or PBX Trunks.
4. Code Restriction and Diversion is furnished only from central offices equipped to provide this service and where facilities permit.
5. Subscribing to CRD does not relieve customers of responsibility for calls charged to their numbers.
6. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of this service, including without limitation, the inability of station users to access the operator for any purpose, or any other restricted codes for the options listed.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 TOLL RESTRICTION SERVICE

A. General (Cont'd)

7. The codes shown for CRD options are not to be considered all inclusive. Codes may be changed, and new or different codes may be added as deemed appropriate by the Company.

a. Option #1 Restricted Codes

Vacant Code Recording 1+, 0-, 0+, (1+/0+)411, 976, NPA 900, IDDD 01+, IDDD 011+

b. Option #2 Restricted Codes

Vacant Code Recording 0-, 0+, IDDD 01+, 976

c. Option #3 Restricted Codes

Vacant Code Recording 1+, 0-, 0+, IDDD 01+, IDDD 011+, NPA 900

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 TOLL RESTRICTION SERVICE (Cont'd)

B. Rates

1. Only One Code Restriction and Diversion option may be provided on a line/trunk or group of lines/trunks

	Monthly Rate	Service Charge
1. Option z31 Restricted Codes		
a. Residence, per line	3.00	7.50
b. Business, per line	5.00	7.50
2. Option #2 Restricted Codes		
a. Residence, per line	3.00	7.50
b. Business, per line	5.00	7.50
3. Option #3 Restricted Codes		
a. Residence, per line	3.00	7.50
b. Business, per line	5.00	7.50

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.3 DIRECT CONNECT

A General

1. Direct Connect allows the Operating Company to program a 7- or 10-digit number to which the line is to route upon off-hook. The ability is provided to allow for a timed interval of dial tone prior to the off-hook routing. This allows the customer to dial a call if desired. This feature can be assigned to residence and business single-line party (non-coin) lines not subscribing to Call Forwarding feature.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	3.00	7.50
2. Business, per line	4.00	7.50

S7.4 VOICE/DATA PROTECTION

A General

Voice/Data Protection (“VDP”) allows the user, by dialing a feature code, to restrict any intrusion on the line during the call in progress. The main purpose of this feature is to prevent data transmission errors caused by interruption tones such as call waiting, operator verification, etc. A customer with VDP service can activate this feature by dialing the VDP access code. Once VDP has been activated, it will remain activated throughout all subsequent calls unless the customer deactivates it. This feature can be assigned to residential and business single-party (non-coin) lines not subscribing to Do Not Disturb or Call Forwarding.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	3.00	7.50
2. Business, per line	4.00	7.50

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.5 SIRA SERVICE

A. General

1. Subscriber Identified Ringing Assignment (“SIRA”) allows two or three telephone directory numbers to be assigned to a single line along with distinctive ringing patterns associated with the specific directory dialed to reach the line. If a customer also has Call Waiting (CW), a unique CW tone corresponding to the ringing pattern may also be provided. These distinctive ringing and call waiting patterns allow customers to determine for whom an incoming call is intended. If call forwarding is also assigned to a SIRA line, it can operate in one of two ways:
 - a. Calls directed to all telephone numbers are forwarded when call forwarding is activated, or
 - b. Only calls directed to the primary number are forwarded when call forwarding is activated.
2. SIRA may be offered to all single-party residential and business customer.
3. SIRA may not be assigned to Business Group Lines (Centrex and Multiline Variety Package), Multiline Hunt Groups, Coin Lines, PBX Lines, Multi-party Lines, Paging, Mobile Service, Foreign Exchange Service, or with access lines terminating in customer premises switching or key equipment. SIRA service may not be compatible with all types of customer provided telephone equipment.
4. SIRA service is provided subject to the availability of facilities. Additionally, SIRA service may not be available in all central offices.
5. SIRA service customers will be entitled to one listing with each SIRA service number.
6. All telephone numbers associated with a line equipped with SIRA service must originate from the same central office switching machine.
7. SIRA service is offered in the following format: SIRA I consist of one additional telephone number associated with a single line; SIRA II consists of two additional telephone numbers associated with a single line.
8. When a customer establishes SIRA service, the appropriate service charges will apply.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.5 SIRA SERVICE (Cont'd)

B. Rates

		Monthly Rate	Service Charge
1.	Residence		
	a. SIRA service I		
1.	One additional telephone number With distinctive ringing, per line	3.95	8.50
	b. SIRA Service II		
1.	First additional telephone number With distinctive ring, per line	5.95	8.50
	2. Business		
		Monthly Rate	Service Charge
	a. SIRA service I		
1.	One additional telephone number With distinctive ringing, per line	6.95	9.50
	b. SIRA Service II		
1.	First additional telephone number With distinctive ring, per line	9.95	9.50

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.6 CANCEL CALL WAITING

A. General

1. Cancel Call Waiting will allow a call waiting customer to disable the call waiting feature of their telephone for the duration of a telephone call. The customer dials a code prior to placing a call to temporarily disable the call waiting feature.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	4.00	7.50
2. Business, per line	4.50	7.50

S7.7 CALL TRANSFER

A. General

1. Call Transfer enables a customer to receive or originate calls on their number and transfer that call to a second number. This is done by a switch-hook of the receiver button and dialing the third party's number. The subscriber hangs up the phone leaving the two parties connected. Call Transfer can only be used in connection with individual line service and both lines must be served out of the same central office. The customer must also have the 3-way calling feature on his phone.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	4.00	7.50
2. Business, per line	4.50	7.50

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.8 AUTOMATIC CALLBACK

A. General

1. Automatic Callback allows the customer, using an activation code, to recall the directory number (DN) of the last outgoing call from his telephone. The call to that DN will be set up whether or not the called party answered the original call. Therefore, without having to redial the DN, the customer can use an activation code either to contact a party he has been unable to reach or continue an interrupted discussion. If the called line is busy, processing of the call will be delayed until both the called and calling parties are idle.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	4.00	7.50
2. Business, per line	4.50	7.50

S7.9 AUTOMATIC RECALL

A. General

1. Automatic Recall allows a customer to dial an activation code to place a call to the last party who called or attempted to call him/her. With the use of an Expanded Announcement System, the customer is able to hear the directory number voiced back, unless it is marked as private, allowing the customer to determine if he/she wants to return that call. If the called line is not busy, the call is placed. If the called line is busy, the customer hangs up and a queuing process begins. For the next thirty (30) minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the call is ready to be placed. When the customer picks up the telephone the call will automatically be placed. Automatic Recall is not available on operator handled calls.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.9 AUTOMATIC RECALL (Cont'd)

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	4.00	7.50
2. Business, per line	4.50	7.50

S7.10 CALLING NUMBER DELIVERY

A. General

1. Calling Number Delivery (also known as Caller ID) permits the customer to receive the calling telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via a telephone credit card, and providing the calling party has not activated the per call restrict options.

Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.

Any customer subscribing to Calling Number Delivery will be responsible for providing a display device designed for use with Calling Number Delivery. The Company will not be responsible for obtaining, maintaining or repairing any such device. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the Calling Number Delivery feature.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	6.00	7.50
2. Business, per line	7.50	7.50

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.11 DIAL UP HUNT STOP

A General

1. Dial Up Hunt Stop allows multi-line business customers to select the number of lines to be used for in-coming calls. When activated only the number of lines selected will be available for in-coming calls. This allows the remaining line/lines to be used for other purposes, such as outgoing calls only.

B. Rates

	Monthly Rate	Service Charge
1. Multi-line Business, per line	6.00	7.50

S7.12 TOLL CONTROL WITH PIN

A General

1. Toll Control With Pin (Personal Identification Number) offers the customer the ability to select a four digit number that must be entered before 1+, 0-, 0+, 01+ and 011+ long distance calls can be completed. Seven-digit Area Calling Plan not applicable. Only the customer can enter or change the PIN. In order for toll control with pin to work a complete toll block (TOLB) must first be added to the customer's line.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	4.75	7.50
2. Business, per line	5.25	7.50

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 CALLER ID NUMBER AND NAME DELIVERY

A. General

1. This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming calls
2. When activated on a customer's line, the calling party Directory Name and Directory Number on incoming calls will be displayed on the called number display unit during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID customer.
3. Any customer subscribing to Caller ID Number and Name Delivery will be responsible for the provision of a display device which will be located on the customer's premises. The Company will not be responsible for obtaining, maintaining or repairing any such device. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the Caller ID Number and Name Delivery feature.
4. If the incoming call is from a caller who subscribes to SIRA service the name and number transmitted will always be the main directory listing information rather than the SIRA service listed name and number.
5. If the incoming call originates from a multi-line hunt group, the name and number transmitted will always be the main listed directory name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	7.50	7.50
2. Business, per line	10.00	7.50

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.14 ANONYMOUS CALLER REJECTION

A General

1. Anonymous Caller Rejection allows customers with or without Calling Number Delivery to reject calls for which calling number display information has been intentionally blocked. Only calls for which the information has been blocked are rejected.
2. Rejected calls are sent to a service provided announcement. Anonymous Caller Rejection can be overridden by an operator in case of emergency.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	7.50	7.50

S7.15 DISTINCTIVE RINGING

A. General

1. With this feature; up to 10 incoming calls can be automatically identified by a distinctive ringing pattern. Calls from other directory numbers are rung normally.
2. Distinctive Ringing (DR) is accessed by dialing a service-specific access code. After gaining access to the service, activation or deactivation is accomplished by dialing an activation/deactivation code as directed by an announcement. Modifications to the DR list can be made at any time by using the keypad.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	5.00	7.50

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.16 SELECTIVE CALL FORWARDING

A. General

1. Selective Call Forwarding (SCF) allows customers to ensure that selected calls reach them when they are away from home or office. Incoming calls up to 10 directory numbers can be forwarded to another location. Calls that are not on the SCF list can be picked up at home or office or receive whatever treatment the subscriber has arranged, such as answering machine or voice mail.
2. Selective Call Forwarding is accessed by dialing a service-specific access code. After gaining access to the service, activation or deactivation is accomplished by dialing an activation/deactivation code as directed by an announcement. Modifications to the SCF list can be made at any time by using the keypad.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	5.00	7.50

S7.17 SELECTIVE CALL ACCEPTANCE

A. General

1. Selective Call Acceptance (SCA) uses the screening list editing function to store up to 10 directory numbers from which a customer wishes to receive calls. An incoming call from a directory number that is not on the SCA list is routed to announcement stating that the called party does not wish to receive the call.
2. SCA is accessed by dialing a service-specific access code. After gaining access to the service, activation or deactivation is accomplished by dialing an activation/deactivation code as directed by an announcement. Modifications to the SCA list can be made at any time by using the keypad.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	5.00	7.50

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.18 SELECTIVE CALL REJECTION

A. General

1. Selective Call Rejection (SCR) allows the customer to selectively program a list of up to 10 telephone numbers from which calls are to be rejected or blocked. Incoming calls that are on the list are routed to an announcement informing the caller that the called party does not wish to receive the call. Your telephone will not ring if a blocked number tries to call you.
2. SCR is accessed by dialing a service specific access code. After gaining access to the service, activation or deactivation is accomplished by dialing an activation/deactivation code as directed by an announcement. Modifications to the SCR list are made with the telephone keypad.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	5.00	7.50

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.19 DIRECT INWARD DIALING (DID) SERVICE

A. General

DID service permits calls incoming to a PBX or other CPE from the network to reach a specific station:1 line number without the assistance of an attendant. DID service is provided subject to the availability of facilities and may be furnished from the central office which regularly serves the area in which the customer is located or from a foreign central office equipped to provide DID service subject to the appropriate intra/interacting rates. Rates are in addition to the rates shown elsewhere in this and other Company Tariffs for the services and equipment with which this offering is associated.

The service includes central office switching equipment necessary for indialing from the network directly to station lines associated with customer premises switching equipment. The service must be provided on all trunks in a group arranged for inward service. Each trunk group shall be considered a separate service. Grouping service will not be provided between separate trunk groups.

Facilities and operational characteristics of interface signals between the Company provided connecting arrangements and the customer provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

One primary directory listing will be furnished without charge for each separate trunk group. The customer shall be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of an attendant intercept or recorded announcement service.

S7.20 CALL WAITING DISPLAY

A. General

1. Call Waiting Display allows the subscriber to view the name and directory number of a call in the call waiting mode. The display appears after the tone alerting the subscriber that another call is incoming. With call waiting display, the subscriber can choose to accept or ignore the incoming call based on the information provided in the display.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	5.00	7.50

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.21 Crisis Management Service

- A. Crisis Management Service allows the Customer to establish predetermined alternate routing for incoming voice call traffic. The alternative plan is created by the Customer working with the Company representative at the time the service is established. The Customer's alternative routing plan will be routing incoming calls to a single calling area as the customer.
- B. A maximum of five (5) redirected numbers can be included in the Crisis Management Plan.
- C. The service will remain active until the Customer request to have the original call routing restored.
- D. The Company does not guarantee the availability of reliability for the Crisis Management Service in the event of a network affected disaster.
- E. The Company does not assume any liability for loss of revenues, increased costs, expenses, liabilities, or inconvenience experienced by the Customer due to any unsatisfactory performance of the Service.
- F. Rates and Charges.

Crisis Management
(Per Location)

Monthly Rate
\$39.95

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S11. FOREIGN EXCHANGE SERVICE

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S11. FOREIGN EXCHANGE SERVICE

S11.1 GENERAL

- A. Foreign Exchange Service is furnished subject to the same restrictions as to the use of the service by others than the subscriber and his representatives, as apply in connection with other classes of the local exchange service.
- B. Subscribers to interexchange FX service contract for service with the Company owning the local exchange and normally do not contract with the other Company or companies involved, however, the Company owning the local exchange is responsible to its subscriber only for its own facilities and service.
- C. A subscriber of FX service will be required to also take regular exchange service from the local exchange. In no event shall the FX service be allowed to be connected to, or otherwise be made available for, the local exchange switchboard service.
- D. Foreign Exchange Service is offered as local exchange service and the use of this service for originating toll service is not contemplated, therefore if any subscriber is found to be using the foreign exchange telephone for toll the subscriber and the foreign exchange business office will be notified that the practice must be discontinued or the foreign exchange service may be terminated ten (10) days after the date of such notice.

S11.2 DEFINITIONS

- A. Foreign Exchange (or FX) Service is exchange (local) service furnished to a subscriber from an exchange other than the one from which he would normally be served. Such service is not in accord with the general plan of furnishing telephone service and such service is furnished only under special conditions, where warranted by the circumstances, including availability of facilities involved.
- B. The exchange in whose service area the customer is located and which furnishes the telephone or PBX termination for foreign exchange service and which bills and collects for such service is called the Local Exchange.
- C. The exchange which provided the central office facilities and thereby furnished the foreign exchange service is called the Serving Exchange.
- D. Where Foreign Exchange Service is provided between exchanges or exchange areas of the Company, it is called Intra-Company FX Service. Where such service is furnished between an exchange of the Company and that of another Company, it is called Inter-Company FX Service.

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S11. FOREIGN EXCHANGE SERVICE

S11.3 RATES AND CHARGES

- A. The monthly rate for Foreign Exchange Service is the monthly rate for individual access line, station, or PBS trunk, applicable in the serving exchange plus the regular authorized monthly charges for any exchange service facilities, except stations and PBX trunks (but including any applicable mileage charge), used in furnishing the service by the local exchange, plus;
1. Mileage charges, route measurement, of Company owned circuit used in connecting the local exchange central office with the serving exchange central office, plus;
 2. Any additional charges made by another telephone company or companies in furnishing the circuit.
 3. The charge set out in (1) above is predicated on the Company having available facilities. If it is necessary for this Company to construct new facilities or to rent space on foreign poles to carry FX circuits, there will be an additional charge to be negotiated based on the cost of such facilities.
- B. Installation and service connection charges for furnishing Foreign Exchange Service shall be the authorized charges for individual line main station, or PBX trunk applicable in the serving exchange, plus the regularly authorized installation charges for any exchange service facilities, except stations used in furnishing the service by the local exchange.

S11.4 APPLICATIONS, BILLING AND COLLECTING PROCEDURE

- A. Interexchange FX Service will be furnished under the terms and conditions of the Foreign Exchange Service Agreement executed between this Company and the Company involved. This agreement contemplates that:
1. When a party located in this Company's exchange service area, desires this class of service, he shall apply for same to this Company, which will obtain from the Company furnishing the serving exchange service its charges and conditions for providing its parts of the applicants requested service, and on submission to applicant, and his acceptance by executed contract of the overall charges including those of this Company both for installation and monthly flat rate cost and conditions of service. This applicant becomes a FX subscriber of this Company which will perform all billing to and collecting from said subscriber for the entire service rendered.
 2. When a party located in another Company's exchange service area desires FX Service to an exchange belonging to this Company, his application should be made to the other Company which should handle all necessary arrangements for service on an establishment of same, do all subscriber billing and collecting. This Company has no responsibility to the subscriber with respect to such matters.

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 LINE EXTENSION CHARGES

A. Private Right-of-Way

When the applicant is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the cost incurred in securing, clearing and retaining such right-of-way.

B. Exceptions to Construction Charges

1. Except as provided under “Temporary Service”, no construction charge is made for the provision of new pole lines or wire on public highways within the Base Rate Area.
2. Except as provided under “Temporary Service”, where the applicant is located outside the Base Rate Area and the construction of outside plant is required to provide facilities to serve one or more applicants, the applicant or applicants may be required to bear the cost of such construction. Neither station installations, including drop wire, protector, or any plant within the Base Rate Area shall be considered as construction costs.

S12.2 TEMPORARY SERVICE

When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the subscriber is required to bear the total cost of such construction and installation and the cost of removal, if removed, provided, however that the salvage value of any plant removed, excluding the telephone set, shall be deducted from the total cost to be paid by the subscriber.

S12.3 MOVES OR CHANGES OF EXISTING CONSTRUCTION

When the Company shall move or change existing construction or equipment for which no specific charge is quoted in this Tariff, the person at whose request the move or change is made may be required to bear the cost of such change.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.1 GENERAL REGULATIONS

A. General

This section addresses the responsibilities and liabilities of the customer and company where customer provided terminal equipment and communications systems provided terminal equipment and communications systems interconnect with the regulated services of the Company. Customer provided refers to any equipment purchased by the customer or leased by the customer from the deregulated operations of the Company or from any other provider of such equipment.

B. Responsibility of the Customer

Customer-provided communications equipment may be used with the facilities furnished by the Company for telecommunications services as provided in this Tariff. In all such cases the customer-provided communications equipment will be constructed, maintained and operated as to work satisfactorily with the facilities of the Company.

The customer indemnifies and saves the Company harmless against claims for infringement of patents arising from combining such equipment or systems with, or using it in connection with, facilities of the Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

C. Responsibility of the Company

The Company shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment or communications systems. Telecommunications or private line service is not represented as adapted to the use of customer-provided equipment or systems and where such are connected to the Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for telecommunications service and to the maintenance and operation of such faculties in a manner proper for such telecommunications service. Subject to this responsibility, the Company shall not be responsible for the customer-provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided equipment or systems, or address signaling where such signaling its performed by customer-provided signaling equipment. The Company will not be responsible for any loss or damage, not for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Company.

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AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.1 GENERAL REGULATIONS (Cont'd)

D. Violations of Regulations

Where any customer-provided equipment or system or communication system provided to a customer is used with telecommunications service in violation of any of the provisions in this Tariff, the Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within 5 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this Tariff. The right of the Company to terminate service as provided above, includes the right to suspend the service or to disconnect such customer-provided equipment or communications system.

E. Recording, Reproducing, and Automatic Answering and Recording Equipment

1. Recording or Two-way Telephone Conversations

When recording equipment is in use and is a direct electrical connection with services of the Telephone Company, a recorder tone that is repeated at intervals of approximately fifteen seconds is required except that the recorder tone described is not required:

- a. When the equipment will be used by public fire and police departments exclusively for the receipt of intrastate fire and police calls and attended at all times for such purpose.
- b. For Federal Communications Commission licensed broadcast stations for the purpose of recording two-way telephone conversations for broadcast over the air so long as those activities are consistent with the applicable broadcast regulations.
- c. As otherwise authorized under law.

Customer-provided voice recording equipment shall be so arranged that it can be physically connected to and disconnected from telephone Company facilities and switched on and off.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
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S14. UNIVERSIAL EMERGENCY NUMBER SERVICE (E-911)

S14.1 GENERAL

Union Springs Telephone concurs with the Universal Emergency Number Service (E-911) rates, rules and regulations governing such communications as filed with the Alabama Public Service Commission by BellSouth Telephone, together with any amendments or successive issues thereof, and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party. The Union Springs Telephone Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Union Springs Telephone Company, subject to the jurisdiction of the Alabama Public Service Commission as it applies.

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S25. GENERAL RULES AND REGULATIONS

S25.1 APPLICATION OF REGULATIONS

- A. The regulations set forth herein apply to intrastate services and facilities furnished within the State of Alabama by Union Springs Telephone Company hereinafter referred to as the Company, subject to the jurisdiction of the Alabama Public Service Commission. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

S25.2 USE OF SERVICE

A. Abuse or Fraudulent Use of Service

1. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
 - a. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for service;
 - b. Rearrangement of, tampering with or connection of equipment to the facilities of the Company to obtain or to assist others to obtain service without payment (in total or in part) of regular charges for the service.
 - c. False representation, scheme, trick or device whatsoever intended to avoid payment (in total or in part) of regular charges for the service;
 - d. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another;
 - e. The use of profane or obscene language;
 - f. The use of the service in such manner as the interfere unreasonably with the use of the service by one or more other customers;
 - g. The impersonation of another;

B. Use of Service for Unlawful Purposes

The service is furnished subject to the condition that it shall not be used for any unlawful purpose.

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S25.2 USE OF SERVICE (Cont'd)

C. Use of Customer Service

Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the customer, his family, employees, or business associates, or persons residing in the customer's household, excepts as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer service or to permit such service to remain on premises of a public or semipublic character when the station is so located that the public-in-general, or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided the instruments is so located that it is not accessible for public use.

D. Minimum Contract Period

1. Except as specified elsewhere in this Tariff, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purpose of rate administration each month is considered to have 30 days.
2. The Company may require a contract period longer than one month at the same location in connection with special types or arrangements of equipment or for unusual contractions necessary to meet specific demands for service.

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S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

E. Termination of Service

1. By the Company

a. The Company may refuse to furnish, or may terminate the service and remove its equipment under the following circumstances, provided suitable notice has been given to the customer:

- (1) upon the continuance of any unpaid amount due for a period of 5 days following temporary suspension;
- (2) upon the continuance of any unauthorized attachment as stated elsewhere in this tariff.
- (3) upon objection to the furnishing of a service made in writing by or on behalf of any governmental law enforcement agency acting within its jurisdiction, on the grounds that such service is, or will be, used for an illegal purpose;
- (4) upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property, or service;
- (5) upon a violation of any of the regulations governing the furnishing of a service.

2. At customer's request

a. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.

b. Where a contract for service with a one month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified, is applied if all or a portion of the facilities have been installed.

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S25.2 USE OF SERVICE (Cont'd)

E. Termination of Service (Cont'd)

2. At customer's request (Cont'd)

- c. No minimum or termination charge will apply (unless otherwise stated specifically in this Tariff) where a new customer takes over the service of the former customer provided the service is to be furnished at the same location without interruption and that the new customer assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retrained by the new customer.
- d. No minimum or termination charge will apply in the event the service is terminated because of condemnation, destruction, or damage to property by fire or other cause, beyond the control of the customer.

F. Resale of Service

The resale of any service provided by the Company is not permitted except as provided elsewhere in this Tariff or as specifically authorized by the Company.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

A. Applications for Service

1. Applications for service may be made orally or in writing.
2. Any change in rates or regulations prescribed by the Alabama Public Service Commission for a regulated service modifies the terms and regulations of contracts to the extent of such change.
3. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
4. If telephone service is established and it is subsequently determined that either condition in 3 above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

B. Application of Business Rates

1. Business rates apply in offices, stores, factories, and all other places of a strictly business nature.
2. In boarding houses (except as noted elsewhere) offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public private, or parochial schools, or colleges, hospitals, libraries, church, college fraternity houses, and other similar institutions (but excluding dormitory rooms at such schools or colleges.
3. At residence locations when the customer has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which act might be indicted by advertising, either by business cards, newspapers, hand bills, bill board, circular, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephones during the intervals when, business places are ordinarily closed.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

B. Application of Business Rates (Cont'd)

4. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
5. At residence locations, when a telephone station or extension bell is located in a shop, office, or other place of business.
6. At any location where the listing of service at that location indicates a business, trade, or profession, except as specified below.

C. Application of Residence Rates

1. Residence rates apply in private residences where business alphabetical or classified telephone directory listings are not provided.
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnishes meals to less than ten boarders, provided business telephone directory listings are not furnished.
3. In the places of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner provided the customer does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office is locate in the customer's residence and is not part of an office building. In any of such cases the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of person not residing in the same household are desired, business rates apply.
4. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

D. Advance Payments

1. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or service charges which may be applicable, in addition to such special construction and installation charges are to be borne by the applicant. The amount of the advance payment is credited to the customer's account on the first bill rendered.
2. Federal, State or Municipal governmental agencies may not be required to make advance payments.

E. Customer Billing

1. The customer is responsible for all charges in conjunction with the services furnished to him including collect toll messages which have been accepted at the customer's telephone.
2. Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to Governmental agencies.
3. Bills are due when rendered unless otherwise specified on the bill and may be paid at any business office of the Company or at any agency authorized to receive such payments.
4. For billing purposes each month is presumed to have thirty days.
5. Retroactive billing adjustments will not be made for a period exceeding three years.
6. The Company may temporarily suspend service is in the event the customer fails to pay any amount due. Such suspension shall not be made until at least five days following written or verbal notification to the customer of the intention to suspend service.
7. A customer's account shall not be declared delinquent until at least 20 days after the billing date. At any time after a customer's account has become delinquent, the company shall give the customer at least five (5) day's written notice of the utility's intention to discontinue service.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

E. Customer Billing (Cont'd)

7. A late payment charge of 1 ½ percent per month charge applies to each subscriber's bill (including amounts billed in accordance with the Company's Billing and Collection Services) when any undisputed portion of a previous month's billing has not been paid in full by the subsequent billing date. The 1 ½ percent per month charge is applied to the total amount carried forward and is included in the total amount due on the subscriber's current bill.

F. Telephone Number

1. The customer has no property right to the telephone number.
2. The Company reserves the right to change the customer's telephone number or the central office associated with such number, or both, as maybe required for the proper conduct of its business.

G. Alterations

The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitate change in the Company's equipment; and the customer agrees to pay the Company's current charges such changes.

- H. Special Construction For any period in which the Company has elected to retain its carrier of last resort obligation to provide basic telephone service to residential customers within its certificated service area under Ala. Code § 37-2A-8(a)(5)a. (1975 as amended), the Company shall, upon request and to the extent required under such Code section, provide basic telephone service to any new customer in such incumbent service area where the cost of providing service, including, but not limited to costs of facilities, rights-of-way, and equipment, does not exceed \$8,000. In all other circumstances, special charges listed below shall apply:

1. Private Property

- a. An average amount of entrance and distribution facilities may be furnished by the Company provided the facilities are of the standard type normally furnished for the particular location.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

H. Special Construction (Cont'd)

- b. If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for a temporary or semi-permanent purpose or If for any other reason the construction costs are excessive as compared with the revenue to be derived, the applicant shall be required to pay the costs over and over those applicable for a normal installation.
- c. The customer will provide the Company without charge written permission for the placing of the Company's facilities on the property.

2. Underground

- a. When feasible conduit will be furnished by the Company at cost, or conduit may be provided by the applicant subject to the Company's specifications. Conduit used for telephone company facilities may not be used for any other purpose without the consent of the Company. The distance between the conduit and any Electric Light or Power Conduit or Conductor shall be in accordance with the Company's specifications.
- b. The cost of relocating underground entrance facilities at the customer's request will be borne by the customer.

I. Special Assemblies of Speculative Projects

1. Special assemblies of speculative projects for which provisions is not otherwise made in this tariff may be provided where practicable, if not detrimental to any of the services furnished by the Company.
 - a. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge, a monthly charge, a termination charge or any combination thereof and will include, when applicable, on or more of the following estimated expense items associated with the special service provided:
 - (1) maintenance expense
 - (2) depreciation expense – including reusable
 - (3) administration expense
 - (4) taxes – including Federal Income Tax
 - (5) any other specific item of expense that may be associated with the facility provided a reasonable return on investment.
 - (6) a reasonable return on investment

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S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

- I. Special Assemblies of Speculative Projects (Cont'd)
- b. The estimated installation cost used in the derivation of the various expense items shall include the following:
 - (1) material
 - (2) material overhead
 - (3) installation labor
 - (4) installation labor overheard
 - 2. In connection with Marketing and Sales studies and/or Marketing and Sales programs, the Company reserves the right to waive service charges within specified areas for such periods of time as designated by the Company and upon approval of the Alabama Public Service Commission.

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT

- A. Establishment of Credit
- 1. The Company is not obligated to establish, furnish or continue to furnish service to any individual or firm that owners for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. In order to insure the payment of all charges due for its service, the Company may require any customer to establish and maintain his credit in one of the following ways:
 - a. By furnishing acceptable credit references to the Company.
 - b. By providing a suitable guarantee in writing, in a form prescribed by the Company.
 - 2. The Company shall be sole judge as to whether or not the references or guarantee in writing are acceptable.

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S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

B. Deposits

1. The Company may, when in its judgement such deposit is necessary, require at any time, from an applicant, or subscriber, a cash deposit intended to guarantee payment of the current bills for telephone service. Such deposit shall not exceed the monthly amount for local exchange service and other monthly charges added to twice the estimated monthly toll charges. Interest shall be paid by the Company upon such deposit at the rate prescribed by the Public Service Commission. Interest shall be payable for the time such deposit was held by the Company and the customer was served by the Company, unless such period be less than 30 days.
2. The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of the bills upon presentation by the Company, and providing for the discontinuance of service for nonpayment of any sum due the Company for telephone service.
3. Ordinarily deposits will be secured only from those of unknown financial responsibility who are unable or unwilling to furnish satisfactory credit references and from those having unsatisfactory references and/or previous performance records.

C. Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to maintain credit, as specified above, within five days after the Company has served or mailed notice requiring the customer to do so.

D. Restoration Charge

Where service has been discontinued for failure to maintain credit as specified above, appropriate service charges will be made and collected by the Company.

E. Adjustment for Local Taxing Authority Payments

1. In the event a municipality imposes, collects or received from the Company any license, occupational, franchise, privilege, inspection, or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so much of the aggregate amount of such tax or fee as exceeds the sums listed below will be billed, insofar as practical, to the customers receiving exchange service within such municipality.

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S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

E. Adjustment for Local Taxing Authority Payments (Cont'd)

1. (Cont'd)

2. In the event a country or other local taxing authority, excluding municipalities, imposes, collects or receives from the Company any license, occupational, franchise, privilege, license, occupational, franchise, privilege, inspection or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits or other facilities, or otherwise, the amount of such tax or fee will be billed, insofar as practical, pro rata to the customers receiving exchange service within such country or territory of other local taxing authority.

Note: Nothing in this tariff shall prohibit the billing to customers of the amount of any tax or fee imposed by a country or other local taxing authority at the time of the filing of this tariff.

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY

A. Undertaking of the Company

The Company does not undertake to transmit messages, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in this tariff.

B. Provision of Equipment

1. All equipment necessary for the provision of a given service will be furnished by the Company on a deregulated basis or by the customer except as provided elsewhere in this Tariff. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer on his premises in suitable outlets when required.
2. No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company; whether physically, by induction, acoustically or other; except as provided in this Tariff or as otherwise authorized in writing by the Company. In case any such authorized attachment or connection is made, the company shall have the right to remove or disconnect the same or to terminate the service.

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S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

B. Provision of Equipment (Cont'd)

3. The provisions of the preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company provided any such device so used does not:
 - a. endanger the safety of Company employees or the public;
 - b. damage, require change in or alteration of, or involved direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff;
 - c. interfere with the proper functioning of such equipment or facilitates;
 - d. impair the operation of the communication system;
 - e. otherwise injure the public in its use of the Company's services.
4. Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of the a recording device or of a device to interconnected any line or channel of the Company with any other communication line or channel of the Company or of any other person.
5. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, towns, or villages along the right-of-way) owned or controlled by such company and extending between or beyond exchange areas of the Telephone Company, may be connected with deregulated Private Branch Exchange, station, or regulated private line facilities furnished by the Telephone Company, subject to terms and conditions found elsewhere in this Tariff.

C. Furnishing of Service

The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

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S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

D. Maintenance and Repair

1. All costs associated with the maintenance and repair of services furnished by the Company and regulated by the Public Service Commission will be borne by the Company, except as specified elsewhere in this Tariff.
2. The Company will be reimbursed for any loss or damage to its facilities on the customer's premises resulting from intentional destruction or any other cause, except from fire or unavoidable accidents.
3. Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

E. Liability

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delayed or errors or defects in transmission occurring in the course of furnishing service and not caused by the negligence's of the customer shall in no even exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delayed or errors or defects in transmission occurs.
2. The customer indemnifies and save Company harmless against the following:
 - a. Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.
 - b. Any accidents, injury, or death occasioned by its equipment or facilities, when such is not die to negligence of the Company.
 - c. Claims for libel, slanders, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

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S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

- E. Liability (Cont'd)
 - d. Liability for failure to provide service.
 - e. Liability for telephone directories is covered next in this section under directories.
- F. Directories
 - 1. The Company may elect, but is not required, to furnish to its customers a directory for each access line.
 - 2. No liability for damages arising from errors in or omissions of directory listings, or listings obtained from the "Information Operator" shall attach to the Company. In the case of additional or extra listings for which a charge is made, its liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

S25.6 LIMITATIONS AND USE OF SERVICE

- A. Network Facilities for Use with Automatic Dialing and Announcing Devices
 - 1. Subscribers who wish to use automatic dialing and announcing devices for solicitation purposes must do so in accordance with federal and state laws.

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S26. DEFINITIONS

S26.1 ACRONYMS AND ABBREVIATIONS

APSC – Alabama Public Service Commission

BRA – Base Rate Area

BV – Busy Verification

CALC – Customer Access Line Charge

CCLC – Common Carrier Line Charge

FCC – Federal Communication Commission

IP – Internet Protocol

LEC – Local Exchange Carrier

MOU – Minutes of Use

NECA – National Exchange Carrier Association

OPVU – Originating Percent VoIP Usage

PAC – Personal Account Code

PBX – Private Branch Exchange Service

PIU – Percentage Interstate Usage

PL – Private Line

SCCB – Subscribers Controlled Call Blocking

SLC – Subscriber Line Charge

TDM – Time Division Multiplexing

TELSE – Telecommunications Association of the Southeast

TPVU – Terminating PVU

TSF – Transition Service Fund

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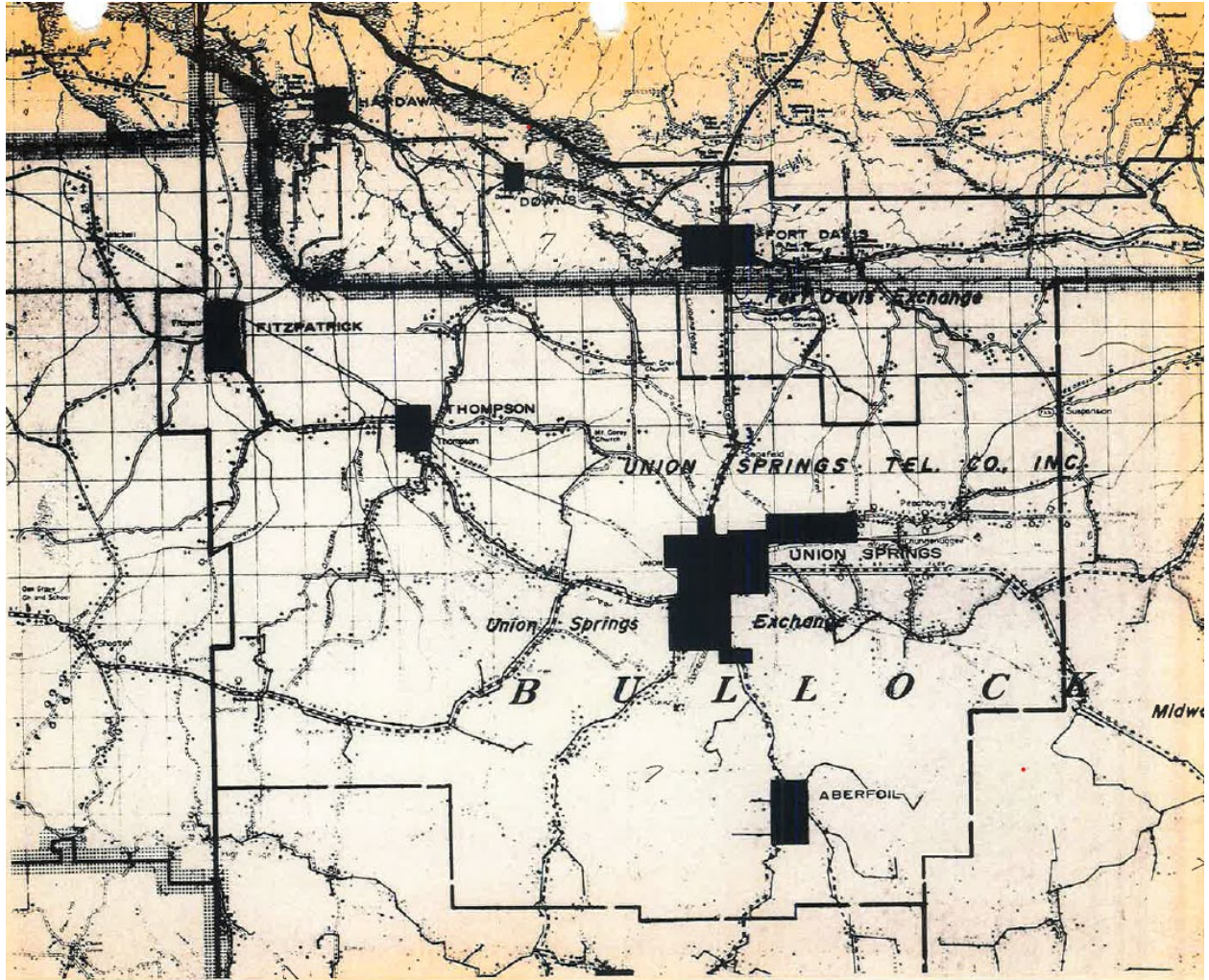
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S29. LOCAL EXCHANGE BOUNDARY MAPS

S29.1 UNION SPRINGS



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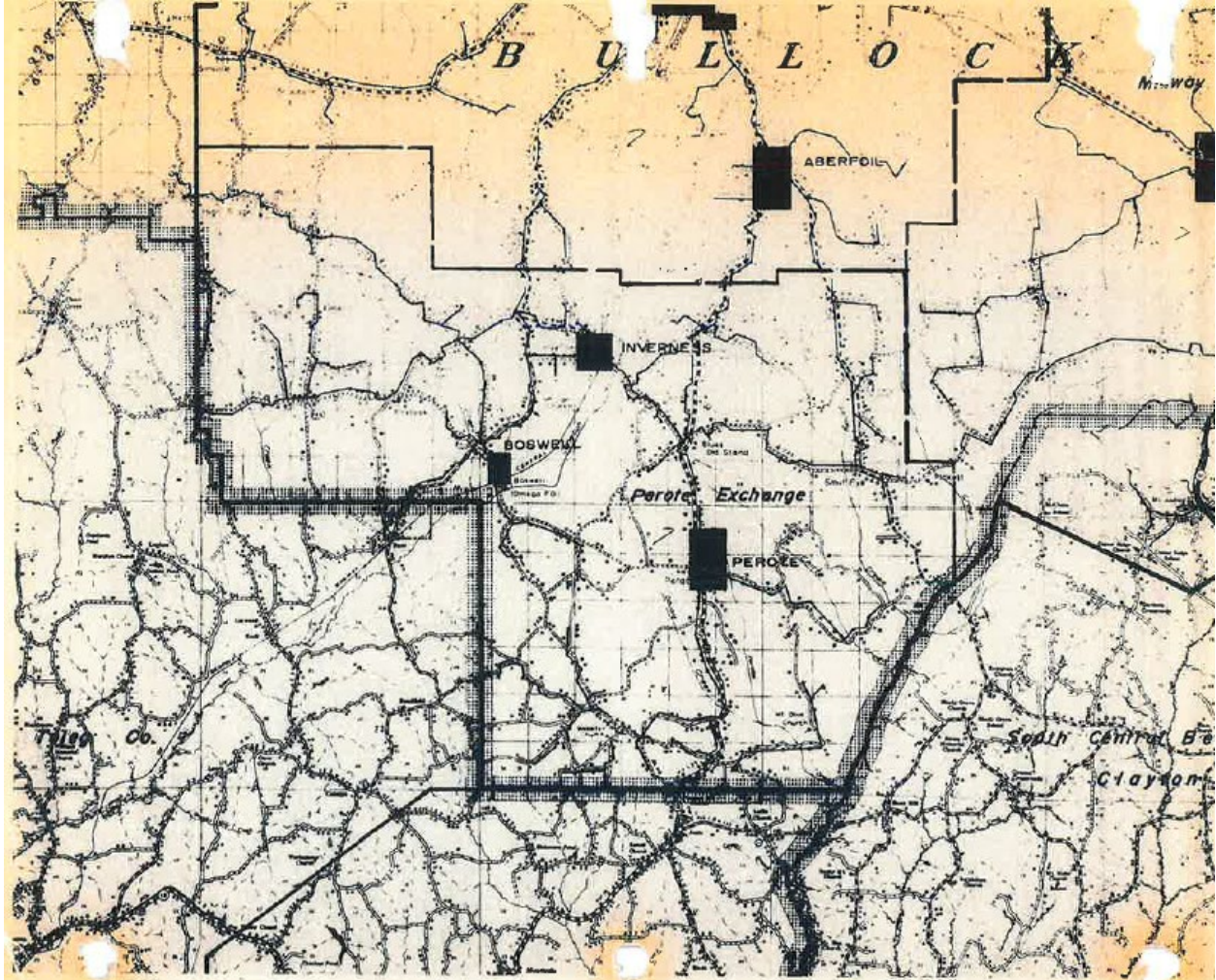
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S29. LOCAL EXCHANGE BOUNDARY MAPS

S29.2 PEROTE



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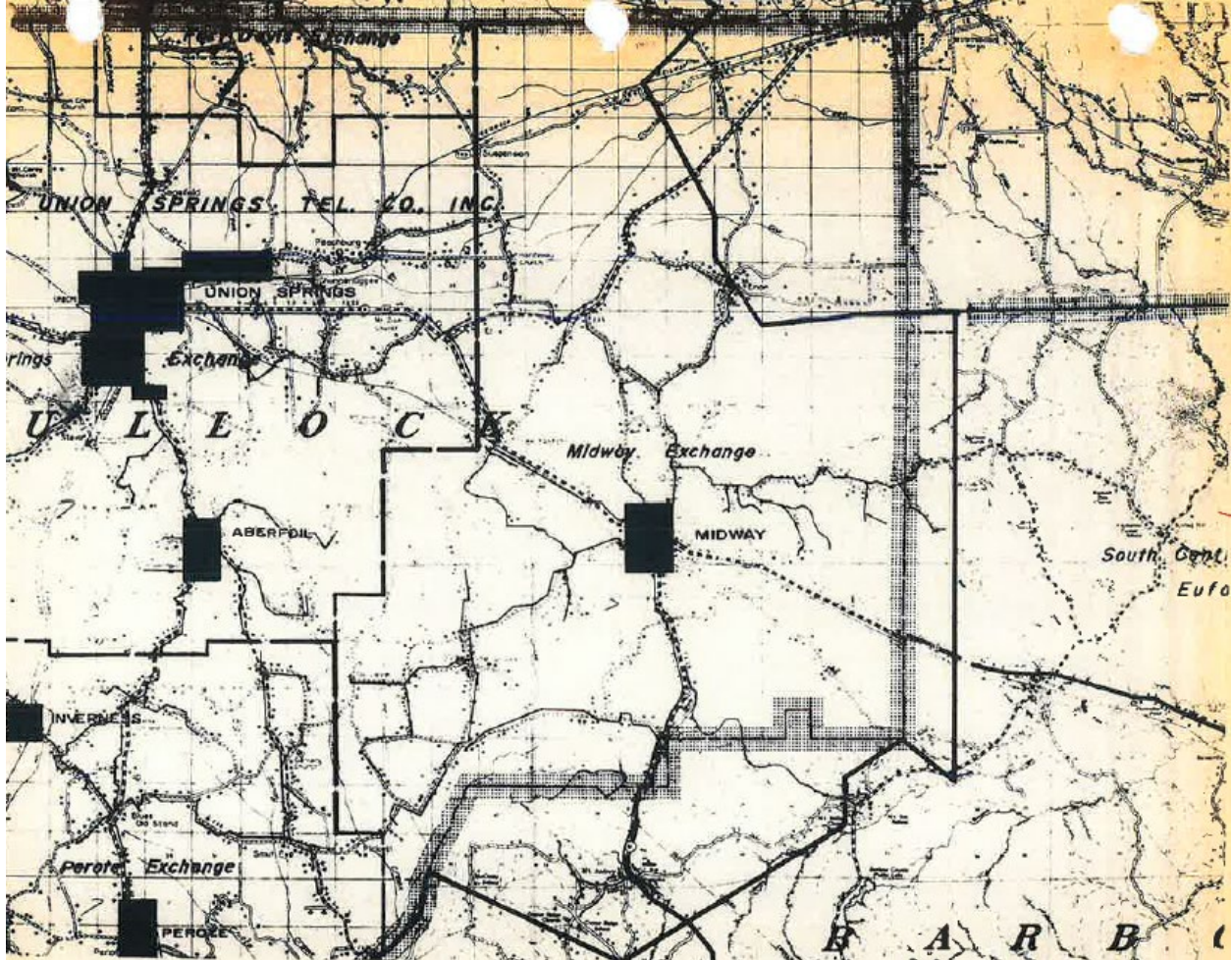
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S29.3 MIDWAY



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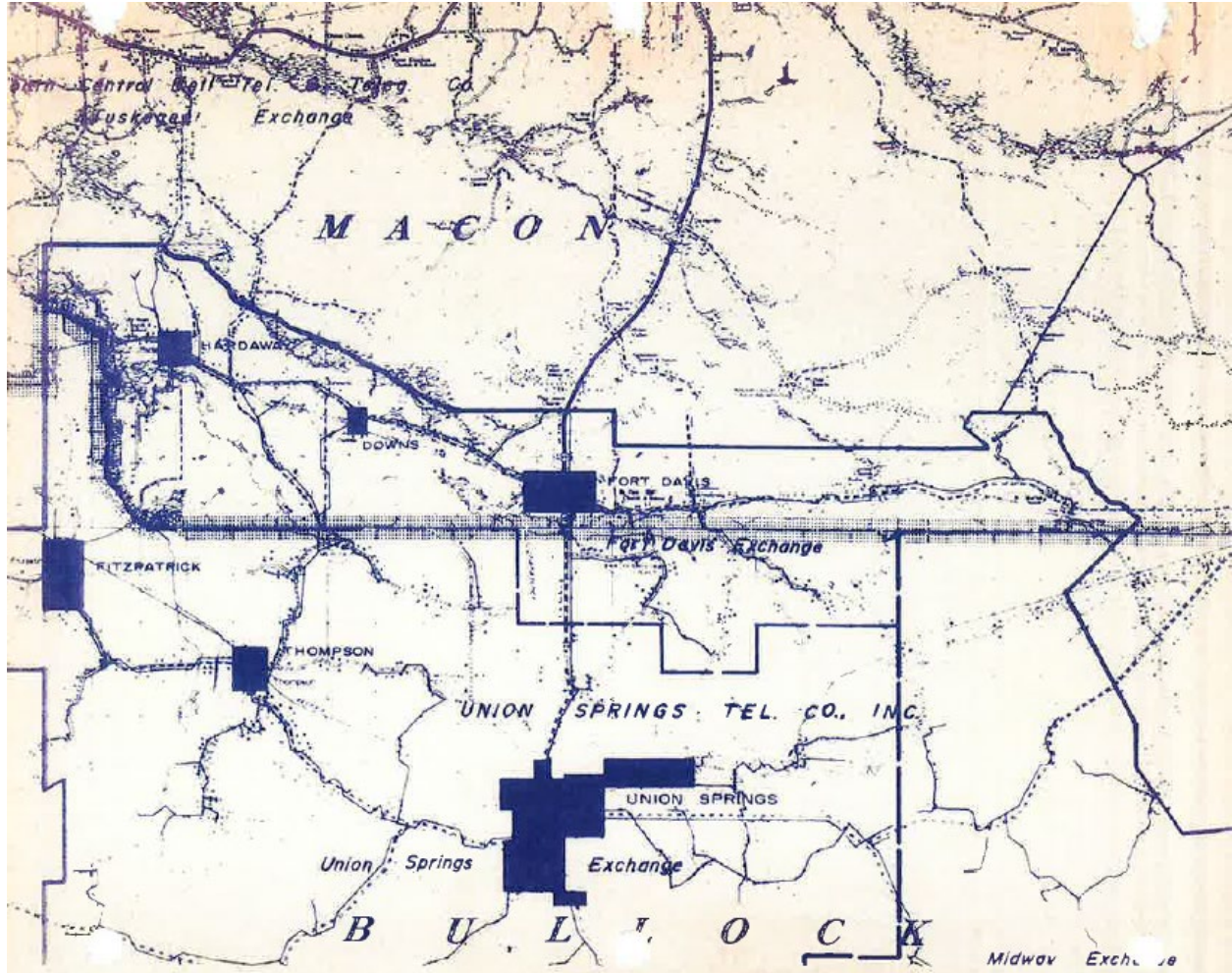
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S29. LOCAL EXCHANGE BOUNDARY MAPS

S29.4 FT. DAVIS



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S200. INTRASTATE ACCESS SERVICE TARIFF

S200.1 INTRASTATE ACCESS SERVICES CONCURREN

- A. Union Springs Telephone Company adopts the National Exchange Carrier Association, Inc.'s ("NECA") Interstate Access Charge Tariff F.C.C. No. 5, effective as of April 16, 1996 and any successive issues thereto, as found at https://www.neca.org/Tariff_5_Landing_Page.aspx and approved by the FCC for intrastate use. For Special Access services specifically, this Company adopts rate band 9 of the NECA Tariff. This Tariff was filed with the FCC by the NECA on behalf of the NECA's member companies. This Tariff, along with S200.1.A.4., includes all the rules, regulations, rates and charges under which intrastate access services will be offered to all telecommunications providers.

Exceptions to this adoption of the Tariff schedules are as follows:

1. Originating Switched Access Rates (Per MOU):

A.	Common Carrier Line	\$0.000000
B.	Tandem Switched Facility	0.000116
C.	Tandem Switched Termination	0.000539
D.	Tandem Switching	0.000937
E.	Residual Interconnection Charge	0.000000
F.	Local Switching	0.029635
G.	Information Surcharge	0.000165
2. The discount rate for all traffic sensitive non-premium access will be 35%.
3. Unless otherwise specified by contract, the NECA Tariff rates and charges shall apply to terminating traffic transported over BellSouth facilities pursuant to interconnections or resale arrangements between BellSouth and other telecommunications providers.

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S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (Cont'd)

A. (Cont'd)

4. The Company is a participating member in the Transition Service Fund (“TSF”), an access billing mechanism established by the Alabama Public Service Commission (“APSC”) in 1996 and described in the APSC’s April 17, 2012 and July 10, 2012 Orders in APSC Dockets 28642 and 31816 (collectively, the “APSC Orders”) and amended implementing regulations adopted on July 2, 2013 (the “Implementing Regulations”), and which is currently administered by the Telecommunications Association of the Southeast (“TELSE”), by which BellSouth and interexchange carriers/resellers purchasing Intrastate switched access from the company and other participating local exchange carrier (“LEC”) TSF members pay the TSF monthly an amount based upon their respective shares of participating TSF LEC’s Local Switching minutes. The amount received by the Company from the TSF shall be reduced in accordance with, and subject to, the APSC Orders and Implementing Regulations, and any amendments or clarifications thereto, with a corresponding reduction in the overall size of the TSF on July 3, 2012 and July 2, 2013, and the phased down elimination of the TSF as of December 31, 2020.
5. The Company does not concur with the provision in the NECA Tariff with regard to using the prior period Percentage Interstate Usage (“PIU”) for reporting, but will use current PIU’s supplied by the carriers. As ordered by the Alabama Public Service Commission in Docket 19356, Order dated June 18, 1992, the customer shall furnish to the Company each quarter a report of its actual PIU for FGA, FGB, 700 and 800 access services.
 - a. Effective on the first of January, April, July, and October of each year, the customer shall update the interstate jurisdiction report. The customer shall file with the Company, to be received no later than thirty (30) days after the first of each such month, a revised report for all services (FGA, FGB, 700, and 800), showing the actual interstate percentage of us for the past three (3) months ending the last day of December, March, June, and September respectively, for each service. The revised reports will serve as the basis for the next three (3) month’s billing. If the customer does not supply the reports, the Company, in compliance with the June 18, 1992 Order in Docket 19356, shall notify the Alabama Public Service Commission of the customer’s noncompliance in providing an updated actual percent interstate usage quarterly report within thirty (30) days following the quarterly deadline.

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S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (CONT'D)

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic

a. Scope

VoIP-PSTN Traffic is defined as traffic exchanged between a Telephone Company end user and the customer in Time Division Multiplexing (“TDM”) format that originates and/or terminates in Internet Protocol (“IP”) format. This section governs the identification of Toll VoIP-PSTN Traffic that is required to be compensated at interstate access rates, unless the parties have agreed otherwise, by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90, etc., FCC Release No. 11-161 (November 18, 2011) (“FCC Order”), as it may hereinafter be amended or clarified. Specifically, this section establishes the method of separating Toll VoIP-PSTN Traffic from the customer’s traditional intrastate access traffic, so that Toll VoIP-PSTN Traffic can be billed in accordance with the FCC Order. In the event that the Company cannot identify which customer calls originate and/or terminate in IP format, the Company will apply the default percentage of traffic, which is equal to the percentage of VoIP subscribers in the state based on the Local Competition Report, as being subject to the VoIP-PSTN framework, in accordance with and subject to Paragraph 963 of the FCC Order.

b. The rates and charges for Switched Access Service specified in Section 17.2 of NECA’s Tariff F.C.C. No. 5, Access Service, will apply on all terminating Toll VoIP-PSTN Traffic identified in accordance with this Tariff section and billed by the Company. Until June 30, 2014, the rates and charges for Intrastate Switched Access Services set forth in paragraph A.1. of S200.1 of this Tariff will apply on all originating intrastate Toll VoIP-PSTN Traffic identified in accordance with this Tariff section and billed by the Company. Effective July 1, 2014, the rates and charges for Switched Access Service specified in Section 17.2 of NECA’s Tariff F.C.C. No. 5, Access Service, will apply on all such originating intrastate Toll VoIP-PSTN Traffic.

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S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (Cont'd)

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

b. (Cont'd)

The remainder of this section sets forth the method for calculating and billing Toll VoIP-PSTN Traffic in accordance with the FCC's Orders and applies solely to terminating Toll VoIP-PSTN Traffic until June 30, 2014, and to both originating and terminating intrastate Toll VoIP-PSTN Traffic effective July 1, 2014.

c. Calculation and Application of Percent-VoIP-Usage Factors

The Company will determine the number of Toll VoIP Traffic minutes of use ("MOU") to which interstate rates will be applied under subsection b. preceding, by applying an originating Percent VoIP Usage ("OPVU") factor to the total intrastate access MOU originated by a Company end user and delivered to the customer and by applying a terminating PVU ("TPVU") factor to the total intrastate access MOU terminated by a customer to the Company's end user. The OPVU will be derived and applied as follows:

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S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (Cont'd)

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

c. Calculation and Application of Percent-VoIP-Usage Factors (Cont'd)

- (1) The customer will calculate and furnish to the Company an OPVU factor, along with supporting documentation, representing the whole number percentage of the customer's total originating intrastate access MOU that the customer receives from the Company in the State that is originated by the Company in IP format.
- (2) The customer will calculate and furnish to the Company a TPVU factor, along with supporting documentation, representing the whole number percentage of the customer's total terminating intrastate access MOU that the customer exchanges with the Company in the State that is sent to the Company and originated in IP format.
- (3) The OPVU and supporting documentation shall be based on information that is verifiable by the Company¹, including but not limited to, the number of the customer's retail VoIP subscriptions in the State (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant or verifiable information. The customer shall not modify its reported PIU factor to account for VoIP-PSTN traffic.
- (4) After the Company verifies the OPVU provided by the customer, the Company will apply the OPVU and TPVU factors to the associated intrastate access MOU, as indicated in subsections d. and/or e. below.

¹TPVU factor verification is no longer applicable due to intrastate terminating switched access rate parity with interstate rates beginning July 2, 2013.

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S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (Cont'd)

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

c. Calculation and Application of Percent-VoIP-Usage Factors (Cont'd)

4. (Cont'd)

In the event that the Company cannot verify the customer's OPVU, the Company will request additional documentation to support the OPVU, and during this time, no changes will be made to the existing OPVU. The customer shall supply the requested information within fifteen (15) days of the Company's request or no changes will be made to the existing OPVU. If after review of the additional information, the customer and Company establish a revised and mutually agreed upon OPVU factor, the Company will begin using the new factor with the next bill period.

(5) The Company may dispute the customer's OPVU factor based upon:

(a) A review of the requested data and information provided by the customer.

(b) The Company's reasonable review of other market information, FCC reports on VoIP lines, such as FCC Form 477 or state level results based on the FCC's Local Competition Report, or other relevant data.

(c) A change in the reported PVU factor by more than five percentage points from the preceding quarter.

If the dispute is unresolved, the customer May request that verification audits be conducted by an independent auditor, at customer's sole expense. During the audit, the most recent undisputed OPVU factor will be used by the Company.

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S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (Cont'd)

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

c. Calculation and Application of Percent-VoIP-Usage Factors (Cont'd)

(6) The customer shall retain the call detail, work papers and information used to develop the OPVU factor for a minimum of one (1) year.

(7) In the absence of an interconnection agreement, at no time will the Company allow an OPVU factor greater than the applicable State percentage, as identified in Paragraph 963 of the FCC Order.

d. Initial OPVU and TPVU Factors

In calculating the initial OPVU and TVPU factor(s), the Company will take the factors provided by the customer into account retroactively to January 1, 2012, provided that the customer provides the factor(s) and supporting documentation, as specified in subsection (c) above, to the Company no later than fifteen (15) days after the effective date of this tariff. If the customer does not furnish the Company with an OPVU and/or TPVU factor pursuant to the preceding subsection (c), the initial factor will be zero.

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S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (Cont'd)

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

e. OPVU Factor Updates²

The customer may update the PVU factors quarterly using the method set forth in subsection (c) above. If the customer chooses to submit such updates, it shall forward to the Company, no later than fifteen (15) days after the first of January, April, July and/or October of each year, revised PVU factors and supporting documentation based on data for the prior three (3) months, ending the last day of December, March, June and September, respectively. Once verified by the Company, the revised OPVU factor will be applied prospectively and serve as the basis for billing until superseded by a new verified factor. No prorating or back billing will be done based on the updated OPVU factor.

S200.2 INTRASTATE BILLING AND COLLECTION SERVICE

Union Springs Telephone Company concurs with the Billing and Collection Services as filed by Brindlee Mountain Telephone LLC.

²Updates to the TPVU factor are no longer being accepted due to intrastate (N) terminating switched access rate parity with interstate rates beginning July 2, 2013.

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