

PRICE LIST  
OF  
UNION SPRINGS TELEPHONE COMPANY  
CONSISTING  
OF  
SCHEDULE OF RATES,  
RULES AND REGULATIONS  
FOR  
TELEPHONE SERVICE  
WITHIN THE STATE OF ALABAMA  
FT. DAVIS; MIDWAY; PEROTE; UNION SPRINGS

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Title Page  
Original Sheet 1

**GENERAL SUBSCRIBER SERVICE PRICE LIST  
FOR THE  
STATE OF ALABAMA**

The Services described herein and provided for the prices stated herein are governed by the Union Springs Customer Service Agreement, which incorporates your service order and/or our Price List. This document constitutes an exhaustive list and description of the services provided by Union Springs Telephone Company, Inc. and explains various general practices employed by Union Springs Telephone and other important information. This Price List supplements but does not override or invalidate any contrary provision found in the Union Springs Customer Service Agreement.

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Issued By: Ray Wasden  
Title: General Manager

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Contents  
Original Sheet 1

**TABLE OF CONTENTS**

Section

INDEX

SECTION	1	RATE SUMMARY
SECTION	2	BASIC LOCAL EXCHANGE SERVICE
SECTION	6	SERVICE CONNECTION CHARGES
SECTION	7	MISCELLANEOUS SERVICE ARRANGEMENTS
SECTION	10	INTRALATA PRIVATE LINE SERVICE
SECTION	12	CHARGES APPLICABLE UNDER SPECIAL CONDITIONS
SECTION	13	INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER
SECTION	14	EMERGENCY SERVICE
SECTION	25	GENERAL RULES AND REGULATIONS
SECTION	26	DEFINITIONS
SECTION	29	LOCAL EXCHANGE BOUNDARY MAPS

Issue Date: November 1, 2020  
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Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Index  
Original Sheet 1

**INDEX**

<u>Subject</u>	<u>Section</u>	<u>Sheet No.</u>
<b>-A-</b>		
Abuse or Fraudulent Use of Service	25	1
Advance Payments	25	7
Alterations	25	8
Applications for Business Rates	25	5
Application for Residence Rates	25	6
Application for Service	25	5
Application of Regulations	25	1
Application of Service Charges	6	3
<b>-B-</b>		
Basic Local Exchange Rates	2	2
<b>-C-</b>		
Call Forwarding	7	1
Call Waiting	7	1
Central Office Work Charge	6	2
Company Responsibility	13	1
Customer Calling Services	7	1
<b>-D-</b>		
Deposits	25	11
Discontinuing Service	25	11
Dual Party Relay Service	2	2
<b>-E-</b>		
Establishing and Furnishing Service	25	5
Establishment and Maintenance of Credit	25	10

Issue Date: November 1, 2020  
 Issued By: Ray Wasden  
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Effective Date: November 30, 2020  
 Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Index  
Original Sheet 2

INDEX (CONT'D)

<u>Subject</u>	<u>Section</u>	<u>Sheet No.</u>
	<b>-F-</b>	
	<b>-G-</b>	
General Rules and Regulations	25	1
	<b>-H-</b>	
	<b>-I-</b>	
	<b>-K-</b>	
	<b>-L-</b>	
Limitations and Use of Service	25	15
Liability	25	14
Line Extension Charges	12	1
Local Directory Assistance	2	2
Local Exchange Boundary Maps	29	1
	<b>-M-</b>	
Maintenance and Repair	25	14
Miscellaneous Service Arrangements	7	1
	<b>-N-</b>	
Number Change Charge	6	2
	<b>-O-</b>	
Obligation and Liability of the Company	25	12
	<b>-P-</b>	
Premises Visit	6	2

Issue Date: November 1, 2020  
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 Title: General Manager

Effective Date: November 30, 2020  
 Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Index  
Original Sheet 3

INDEX (CONT'D)

<u>Subject</u>	<u>Section</u>	<u>Sheet No.</u>
	-Q-	
	-R-	
Rates – Service Connection Charges	6	5
Restoration and Suspension Charge	6	2
Restoration Charge	25	11
Returned Check Charge	6	2
	-S-	
Speed Calling	7	2
	-T-	
Telephone Numbers	25	8
Temporary Service	12	1
Termination Charge	6	2
Termination of Service	25	3
Three-Way Calling	7	2
	-U-	
Undertaking of Company	25	12
Use of Customer Service	25	2
Use of Service	25	1
Use of Service for Unlawful Purposes	25	1
	-V-	
	-W-	
	-X-	
	-Y-	
	-Z-	

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 Issued By: Ray Wasden  
 Title: General Manager

Effective Date: November 30, 2020  
 Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 1  
Original Sheet 1

**S1. RATE SUMMARY**

This schedule provides the summary of rates and charges and makes reference to the tariff schedules where more detailed information may be found.

<u>Service</u>	<u>Section</u>	<u>Monthly Charge</u>
Customer Calling Features	7	Various
Individual Line		
Business	7	\$35.90
Residence	7	\$21.70
Premise Visit Charge		
Business	6	\$50.00
Residence	6	\$50.00
Number Change		
Business	6	\$24.65
Residence	6	\$19.40

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 2  
Original Contents Sheet 1

**S2. BASIC LOCAL EXCHANGE SERVICE**

CONTENTS

	<u>Sheet No.</u>
S2.1 General.....	1
S2.2 Alphabetical Listing of Exchanges.....	1
S2.3 Local Calling Area.....	1
S2.4 Authorization.....	1
S2.5 Basic Local Exchange Rates.....	2
S2.6 Dual Party Relay Service.....	2
S2.7 Local Directory Assistance Rate.....	2
S2.8 Lifeline Assistance Program.....	3
S2.9 Area Calling Service-.....	9

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Title: General Manager

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Docket Number:



GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 2  
Original Sheet 1

**S2. BASIC LOCAL EXCHANGE SERVICE**

**S2.1 GENERAL**

- A Basic local telephone service is provided by means of station, wire, switching and other facilities, and plant and equipment to enable the establishment of telephone communications between stations in the same or different exchanges at monthly rates applies under a group rate system, and includes on such services as defined in Ala. Code, 1975 §37-2A-2.
- B. The base rate area, exchange service area and zone rate areas for each exchange are on maps located in Section 29 of this price list.

**S2.2 ALPHABETICAL LISTING OF EXCHANGES**

FT. DAVIS

MIDWAY

PEROTE

UNION SPRINGS

**S2.3 LOCAL CALLING AREA**

Group Number	Exchange	Exchanges in Local Calling Area
II	FT. DAVIS	Ft. Davis, Midway, Perote, Union Springs
III	MIDWAY	Midway, Ft. Davis, Perote, Union Springs
III	PEROTE	Perote, Ft. Davis, Midway, Union Springs
III	UNION SPRINGS	Union Springs, Midway, Ft. Davis, Perote

**S2.4 AUTHORIZATION**

Basic Local Exchange Rates are authorized individually by the Alabama Public Service Commission pursuant to the Communication Reform Act of 2005 as amended.

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Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 2  
Original Sheet 2

**S2. BASIC LOCAL EXCHANGE SERVICE**

**S2.5 BASIC LOCAL EXCHANGE RATES**

Business – Inside the Base Rate Area		Residence – Inside the Base Rate Area	
<u>Exchange Name</u>	<u>1 Pty</u>	<u>Exchange Name</u>	<u>1 Pty</u>
Ft. Davis	\$35.90	Ft. Davis	\$21.70
Midway	\$35.90	Midway	\$21.70
Perote	\$35.90	Perote	\$21.70
Union Springs	\$35.90	Union Springs	\$21.70

(\*The Basic Service Rates listed do not include any federal, state or local fees or taxes, including without limitation, E-911 charges, which shall be shown separately on a customer's bill.

**S2.6 DUAL PARTY RELAY SERVICE**

As of the effective date of this price list, there is no Dual-Party Relay charge.

**S2.7 DIRECTORY ASSISTANCE SERVICE**

A. General

1. Directory Assistance is a service offered by the Company for directory listings within the State of Alabama. To access the service the customer must dial "1 +411". There will be a charge for all customer calls to Directory Assistance.
2. There will be no charge to residential customers who have received Company certification as being unable to use the service due to a visual or physical disability. A written confirmation must be provided to the Company from a physician, appropriate group or agency for the exemption to apply. The exemption is applicable exclusively to calls made by the disabled individual from his home phone line. Certification will be verified periodically by the Company.

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Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 2  
Original Sheet 3

**S2. BASIC LOCAL EXCHANGE SERVICE**

**S2.7 DIRECTORY ASSISTANCE SERVICE (Cont'd)**

**B. Rates**

1. Within the Company's local calling or LATA/NPA serving area for the Originating line (maximum two listings) per call \$1.00
2. Outside the Company's local calling and LATA/NPA serving areas for the Originating line (maximum two listings) per call \$1.00

**S2.8 LIFELINE ASSISTANCE PROGRAM**

Lifeline Assistance is a government assistance program developed to reduce rates for primary residential telephone service and broadband Internet access service to qualifying subscribers who receive income-based benefits. The Company participates in this program to increase the availability of telecommunications services to all consumers in its serving areas.

**A. General**

Lifeline Assistance reduces an eligible customer's monthly rates for basic voice telephone service or broadband Internet access service. An eligible customer receives a federally subsidized credit toward the monthly cost of voice telephone service areas.

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Effective Date: November 30, 2020  
Docket Number:

# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 2  
Original Sheet 4

## S2. BASIC LOCAL EXCHANGE SERVICE

### S2.8 LIFELINE ASSISTANCE PROGRAM (Cont'd)

#### B. Regulations

To constitute a qualifying low-income customer eligible to receive Lifeline services, a customer must meet the requirements set forth in either paragraph 1. or 2. below:

1. A customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size;
  - (a) For purposes of these rules, "income" means gross income as defined under Section 61 of the Internal Revenue Code, 26 U.S.C. § 61, for all members of the household. This means all income actually received by all members of the household from whatever source derived, unless specifically excluded by the Internal Revenue Code, Part III of Title 26, 26 U.S.C. § 101, et seq.
  - (b) A "household" is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen (18) years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen (18) living with their parents or guardians are considered to be part of the same household as their parents or guardians.
2. Lifeline Assistance is also available to all qualifying residential customers who participate in one of the following low-income assistance programs. A subscriber will also be considered to be eligible even if he does not personally participate in any of the following programs, so long as an individual who lives in his household participates in at least one of these programs:
  - a) Medicaid
  - b) Supplemental Nutrition Assistance Program (SNAP)
  - c) Supplemental Security Income (SSI)
  - d) Federal Public Housing Assistance
  - e) Veterans and Survivors Pension Benefit

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# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 2  
Original Sheet 5

## S2. BASIC LOCAL EXCHANGE SERVICE

### S2.8 LIFELINE ASSISTANCE PROGRAM

#### B. Regulations (Cont'd)

3. In addition to meeting the qualifications provided in paragraph 1. or 2. of this section, in order to constitute a qualifying low-income customer, a customer must not already be receiving a Lifeline service, and there must not be anyone else in the subscriber's household subscribed to a Lifeline service.
4. Qualifying subscribers must provide the Company with acceptable documentation as proof of their eligibility to receive Lifeline service under the income-based or program-based requirements; the documentation must be securely retained by the Company. If the Company has a reasonable basis to believe that the subscriber no longer meets the qualifying criteria for Lifeline service, the Company must notify the subscriber of impending termination of the subscriber's Lifeline service in writing separate from the subscriber's monthly bill. If the subscriber fails to provide proof of eligibility within thirty (30) days following the Company's written request to the subscriber to recertify eligibility, the credit will be discontinued on the bill and the subscriber will be de-enrolled from the Lifeline program within five (5) business days after the expiration of the subscriber's time to respond to the request.
5. If the Company receives notification from the program administrator that the subscriber is receiving Lifeline service from another eligible telecommunications carrier or that more than one member of a subscriber's household is receiving Lifeline service, the subscriber will be de-enrolled from Lifeline Assistance without notice within five (5) business days following the Company's receipt of the program administrator's notification.
6. The Company will confirm a subscriber's continued eligibility to receive Lifeline service on an annual basis by requiring the subscriber to sign a certification as to his/her present qualifications for Lifeline service or through another verification process approved or required by state or federal authorities. The Company must notify the subscriber in writing separate from the subscriber's monthly bill that failure to respond to the recertification request will trigger de-enrollment. If the subscriber fails to provide proof of eligibility within sixty (60) days following the company's written request to the subscriber to recertify eligibility, the credit will be discontinued on the bill and the subscriber will be de-enrolled from the Lifeline program within five (5) business days after the expiration of the subscriber's time to respond to the recertification efforts.

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 2  
Original Sheet 6

**S2. BASIC LOCAL EXCHANGE SERVICE**

S2.8 LIFELINE ASSISTANCE PROGRAM (Cont'd)

B. Regulations (Cont'd)

7. A subscriber who requests de-enrollment must be de-enrolled by the Company within two (2) business days after the request.
8. The Company will not provide Lifeline benefits to subscribers who:
  - a. have used the Lifeline benefit to enroll in a qualifying Lifeline-supported broadband Internet access service offering with another Lifeline provider within the previous twelve (12) months; or
  - b. have used the Lifeline benefit to enroll in a qualifying Lifeline-supported voice telephone service offering with another Lifeline provider within the previous sixty (60) days.
9. A subscriber may receive Lifeline benefits prior to completion of the twelve (12)- month period or the sixty (60)-month period only if:
  - a. the subscriber moves his residential address;
  - b. the subscriber's current provider ceases operations or otherwise fails to provide service;
  - c. the provider has imposed late fees for non-payment greater than or equal to the monthly end user charge for the supported service; or
  - d. the subscriber's current provider is found to be in violation of the FCC's rules during the twelve (12)-month period, and the subscriber is impacted by the violation.

If the subscriber transfers his Lifeline benefit pursuant to this paragraph, the subscriber's Lifeline benefit will apply to the newly selected service until the end of the original twelve (12)-month period, and the subscriber will not be required to recertify until the end of the original twelve (12)-month period. The subscriber's original provider must provide the subscriber's eligibility records to either the subscriber's new provider or the subscriber to comply with the twelve (12)-month service period.

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Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 2  
Original Sheet 7

**S2. BASIC LOCAL EXCHANGE SERVICE**

S2.8 LIFELINE ASSISTANCE PROGRAM (Cont'd)

B. Regulations (Cont'd)

10. The Company will process all applications and apply the appropriate credit on the customer's monthly bill. A secondary service charge is not applicable for existing customers who subscribe to Lifeline assistance.
11. As a participant in Lifeline Assistance, customers are eligible to receive Toll Limitation Service at no charge for any Lifeline voice telephone service that charges a fee for toll calls, either domestic or international, that is in addition to the monthly price of the customer's Lifeline service. This service will only be provided at the customer's request and is limited to plans that distinguish between local and long-distance calling.
12. Local service deposit requirements will be waived for customers who voluntarily receive Toll Limitation Service.
13. Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re- establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
14. Partial payments that are received from Lifeline voice telephone customers will first be applied to local service charges and then to any outstanding toll charges.
15. Lifeline subscribers may apply their Lifeline discount to voice telephone service, broadband Internet access service, or a bundle of broadband Internet access service and voice telephone service; and plans that include optional calling features, such as, but not limited to, caller ID, call waiting, voicemail, and three- way calling. The Lifeline discount may also be applied to family shared data plans. The calling plan must be in the name of the eligible subscriber, and a household may receive only one Lifeline supported service. Partial payments from Lifeline subscribers purchasing bundled packages or packages containing optional calling features will first be applied to pay down the allocated price of the Lifeline supported services.
16. The PICC will not be billed to Lifeline customers who subscribe to toll blocking and do not pre-subscribe to a long-distance carrier.

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 2  
Original Sheet 8

**S2. BASIC LOCAL EXCHANGE SERVICE**

S2.8 LIFELINE ASSISTANCE PROGRAM (Cont'd)

C. Credits

1. Voice Telephone Service

- a. The following monthly credit will apply for each customer eligible for Lifeline Assistance who chooses to apply its Lifeline Assistance to voice telephone service.

	Monthly Credit
Federal Credit	\$ 9.25

- b. Credit amount will not exceed the basic charge for local telephone service, which includes the Subscriber Line Charge, access line and local usage.

- c. Pursuant to FCC Rules 47 C.F.R. Section 54.403, stand-alone voice telephone Lifeline support or voice service with broadband below the minimum standards set forth in Section 54.408 of the FCC Rules will be phased out as described below:

- (i) Beginning 12/1/2019- the support amount will be \$7.25 per month.
- (ii) Beginning 12/1/2020- the support amount will be \$5.25 per month.
- (iii) Beginning 12/1/2021- the support amount will be \$0.00.

(See Note 1)

Note 1: The support amount for standalone voice service, or voice service not bundled with broadband which meets the minimum standards set forth in Section 54.408, provided by a provider in a census block will remain at \$5.25.

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Title: General Manager

Effective Date: November 30, 2020  
Docket Number:



GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 2  
Original Sheet 9

**S2. BASIC LOCAL EXCHANGE SERVICE**

S2.8 LIFELINE ASSISTANCE PROGRAM (Cont'd)

C. Credits (Cont'd)

2. Broadband Service

- a. The following monthly credit will apply for each customer eligible for Lifeline Assistance who chooses to apply its Lifeline Assistance to broadband service.

Monthly  
Credit

Federal Credit

\$ 9.25

- b. Credit amount will not exceed the basic charge for broadband service.

\*Lifeline credits for broadband are provided herein for informational purposes only.

S2.9 AREA CALLING SERVICE

A. General

1. Area Calling Service is an optional offering that provides seven-digit local calling from the subscribers home wire center to all other participating local exchange companies' wire center within the same LATA. in addition to the existing local calling area. The offering of this service is subject to availability as determined by the Company and the Alabama Public Service Commission.
2. This service is not available to party-line customers or Company-owned or customer provided public telephone subscribers.

B. Rates

1. The usage rates are applicable for all local calls within the LATA. The usage rate shall be \$0.06 per minute any time of day, nights, weekends and holidays.
2. Flat-Rate Calling Plan option is a feature providing one-way voice Service for residential customers within the LATA. A monthly rate of \$22.00 will be charged for the first 1,200 anytime minutes and all minutes in excess of 1,200 will be billed at the per minute usage rate.

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Title: General Manager

Effective Date: November 30, 2020  
Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 6  
Original Contents Sheet 1

**S6. SERVICE CONNECTION CHARGES**

CONTENTS

	<u>Sheet No.</u>
S6.1 General.....	1
S6.2 Definitions.....	2
A. Service Order Work Charge.....	2
B. Directory Listing Change.....	2
C. Central Office Work Charge.....	2
D. Premises Visit.....	2
E. Returned Check Charge.....	2
F. Installation Charge.....	2
G. Restoration and Suspension Charge.....	2
H. Termination Charge.....	2
I. Number Change Charge.....	2
S6.3 Application of Service Charges.....	3
A. General.....	3
B. Application.....	4
S6.4 Rates.....	5

Issue Date: November 1, 2020  
Issued By: Ray Watson  
Title: General Manager

Effective Date: November 30, 2020  
Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 6  
Original Sheet 1

**S6. SERVICE CONNECTION CHARGES**

**S6.1 GENERAL**

- A. Service charges are the nonrecurring charge or charges applied to the services ordered or connected into service at the customer's request. These include charges for initial commencement of service, changes, restoration, and rearranging of service or facilities.
- B. Service charges may be paid under one of the following plans, at the option of the subscriber.
  - 1. Plan 1 - Payment in full at the time service is requested.
  - 2. Plan 2 - Payment in full, on first month's billing.
  - 3. Plan 3 - Time payment of Service Connection Charges, over a period of 4 months. Service charges may be paid in monthly installments of not less than \$10.00 if the total service charge is more than \$36.00. In the event service is terminated, prior to the 4 months period, all outstanding amounts will become due and payable immediately.
- C. In all cases where special or unusual construction or installation is required, such charges are in addition to the prescribed service charges.

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# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 6  
Original Sheet 2

## S6. SERVICE CONNECTION CHARGES

### S6.2 DEFINITIONS

- A. Service Order Work Charge: The charge that applies for work performed by the Company in connection with the receiving, recording and processing of customer requests for service.
- B. Directory Listing Change: The charge that applies to a customer's request for a change in the directory listing for a telephone number. Also applies to request to make an existing number published or non-published.
- C. Central Office Work Charge: The charge applied to work associated with testing and connection functions required within the central office.
- D. Premises Visit: The charge based on labor time and miscellaneous materials required to extend the network interface beyond the point of minimum penetration. This charge is only applicable when the installation is performed at the request of the customer and where the telephone company visits the customer's premises only for the purpose of the network installation.
- E. Returned Check Charge: The charge applied to each insufficient funds check returned.
- F. Installation Charge: The charge applied to the provision of certain items of equipment or facilities and is in addition to applicable service charges. These charges are identified and presented throughout this price list as a part of the offering.
- G. Restoration and Suspension Charge: The charge applied for restoration of service after suspension for nonpayment or to the suspension of service temporarily at the request of the customer.
- H. Termination Charge: The charge applied when a customer discontinues an item of service or equipment prior to the expiration for the initial service period designated for such item.
- I. Number Change Charge: The charge applied when a customer requests a change in their telephone number.

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Docket Number:

# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 6  
Original Sheet 3

## S6. SERVICE CONNECTION CHARGES

### S6.3 APPLICATION OF SERVICE CHARGES

#### A General

1. Service charges as used herein and in other sections of this price list are applicable to the ordering, connecting, moving, changing, rearranging and furnishing of telephone service and other telephone facilities and service. The charges apply as follows except as provided hereinafter in other sections of this price list.
2. Service order charges are applicable to the following services:
  - a) All classes of Basic Local Exchange Service
  - b) Private Branch Exchange Service
  - c) Directory Listings
3. Where the service desired necessitates the use of more than one item of service subject to the service charge, is the sum of the separate service charges for each item of service furnished except as hereinafter provided.
4. When service is re-established at a location which has been destroyed or made untenable by fire, wind or flood, service charges for connection, move or change do not apply when service is re-established within a reasonable time. If the subscriber desires service at a new location for a temporary period, service charges for connection will apply for the establishment of service at a temporary location but no service charge will apply when service is reestablished at the former location.
5. Service charges may be paid at the time of application of service or as otherwise provided herein.
6. Service charges apply to changing or adding custom calling features, number changes or any other miscellaneous service as specified in this price list.

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Effective Date: November 30, 2020  
Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 6  
Original Sheet 4

**S6. SERVICE CONNECTION CHARGES**

**S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)**

**B. Application**

1. Service Order - Applies per customer request for establishment of service, for work performed by the Company for the same account. Where more than one account is located at the same premises, work in each individual account will be considered separately. This charge is also applied to changes in miscellaneous directory listings, number changes, custom calling features and touchtone service.
2. Directory Listing Change - The charge that applies to a customer's request for a change in the directory listing for a telephone number. Also applies to request to make an existing number published or non-published.
3. Central Office Work Charge - Applies for work in the central office necessary to effect customer requested changes in service.
4. Premises Visit - Applies to the installation or move in location of the network interface device beyond a minimum point of penetration. Applied only when work is requested by customer.
5. Restoration and Suspension Charge - This charge is made up of a primary service order charge and Central Office Work Charge.
6. Termination Charge - Applies when a customer terminates a service which bears a basic termination liability prior to the expiration of the initial service period specific for that service.
7. Number Change Charge - Applies when a customer requests a change in their number.

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Title: General Manager

Effective Date: November 30, 2020  
Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 6  
Original Sheet 5

**S6. SERVICE CONNECTION CHARGES**

**S6.4 RATES**

	<u>Residence</u>	<u>Business</u>
A. Service Order Charge	7.85	7.85
B. Directory Listing Change	8.90	9.95
C. Central Office Work Charge	10.50	14.70
D. Premises Visit	50.00	50.00
E. Returned Check Charge	35.00	35.00
F. Installation Charge	See specific offering in this price list.	
G. Restoration and Suspension of Service	10.50	10.50
H. Termination Charge	See specific offering in this price list.	
I. Number Change Charge	19.40	24.65

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Contents Sheet 1

**S7. MISCELLANEOUS SERVICE ARRANGEMENTS**

CONTENTS

	<u>Sheet No.</u>
S7.1 Custom Calling Service.....	1
A. General.....	1
B. Definitions.....	1
C. Rates.....	4
S7.2 Toll Restrictions.....	5
S7.3 Direct Connect.....	8
S7.4 Voice/Data Protection.....	8
S7.5 SIRA Service.....	9
S7.6 Cancel Call Waiting.....	11
S7.7 Call Transfer.....	11
S7.8 Automatic Call Back.....	12
S7.9 Automatic Recall.....	12
S7.10 Calling Number Delivery.....	13
S7.11 Dial Up Hunt.....	14
S7.12 Toll Control With PIN.....	14
S7.13 Caller ID Number and Name Delivery.....	15
S7.14 Anonymous Caller Rejection.....	16
S7.15 Distinctive Ringing.....	16
S7.16 Selective Call Forwarding.....	17
S7.17 Selective Call Acceptance.....	17
S7.18 Selective Call Rejection.....	18
S7.19 Direct Inward Dialing Service.....	19
S7.20 Call Waiting Display.....	19
S7.21 Crisis Management Service.....	20

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## GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Sheet 1

### S7. MISCELLANEOUS SERVICE ARRANGEMENTS

#### S7.1 CUSTOM CALLING SERVICES

##### A. General

1. The services are limited to those areas served by central offices arranged for Custom Calling Services and are subject to the availability of facilities. Custom Calling Services are only available on lines equipped for touch tone service.
2. The services are furnished only in connection with individual line service. The service is not available in connection with public or semi-public telephone service.
3. The Company will not be liable for any economic harm, personal injury, invasion of any right of privacy of any person, or any other harm, loss or injury, caused or claimed to be caused, directly or indirectly, by the Company's delivery or failure to deliver the telephone number of a calling party.

##### B. Definitions

1. Call Waiting - This feature signals a subscriber talking on his line that another call has been placed to his line. The subscriber may place either call on hold while talking to the other.
2. Call Forwarding - With this feature all incoming calls are forwarded to another telephone number. This arrangement may be activated by dialing a code and the telephone number of the service to which calls are to be forwarded and is deactivated by dialing another number. The Call Forwarding customer is responsible for the payment of any applicable message unit charge or direct distance dialed message toll charge for each call between his Call Forwarding telephone and the telephone to which the call is being forwarded. The charge applies to all calls that are answered at the telephone to which the calls are being forwarded, including person-to-person and collect calls even though they may not be accepted at the answering service.

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UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Sheet 2

**S7. MISCELLANEOUS SERVICE ARRANGEMENTS**

S7.1 CUSTOM CALLING SERVICES (Cont'd)

B. Definitions (Cont'd)

3. Three-Way Calling - This feature enables a third party to be added to a two-way conversation without operator assistance.
4. Speed Calling - This feature permits up to eight (8) predesignated telephone numbers to be accessed by dialing a one-digit code. Up to 30 predesignated telephone numbers can be accessed by a two-digit code.
5. Do Not Disturb - This feature allows the customer, by dialing a feature code, to divert incoming calls to a special tone or optional announcement stating that the phone is in the Do Not Disturb status. The calling party may have the option of dialing (via a DTMF instrument) a personal identification number (PIN) which can override the Do Not Disturb status and allow the call to ring through. This feature is administrable by the customer and can be assigned to residential and business single-party (non-coin) lines.
6. Wake Up Service - This feature allows a customer to dial an access code, receive second dial tone, and then dial a time at which a wake up call is desired. At the entered time, a call is automatically originated to that line and, when the call is answered, a tone or optional announcement is applied to that line. The desire time must be entered in 24-hour format, e.g., 6:30 p.m. is 1830. The customer can cancel or change a wake up request once it is entered. The request must be entered daily. Wake up service can be assigned to residence and business single-party (non-coin) lines.

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Sheet 3

**S7. MISCELLANEOUS SERVICE ARRANGEMENTS**

S7.1 CUSTOM CALLING SERVICES (Cont'd)

B. Definitions (Cont'd)

7. Outgoing Call Screening (OCS) provides blocking of calls directed to service codes, directory assistance, seven-digit Directory Numbers, and ten-digit numbers. Calls directed to a destination on the OCS list will not be accepted. Calls directed to Basis Emergency Service (911) are not permitted to be screened. Restricted calls intercepted by the system are routed to a predetermined station, error announcement, or reorder tone for disposal or call treatment, depending on Operating Company's preference.

The specific number or digit sequences for OCS are selected by the customer and programmed by the Telephone Company. The use of OCS requires no action on the part of the customer. OCS is a service which enables customers to restrict certain types of outgoing calls from being placed over their exchange lines/ trunks. This capability is provided only by means of recorded announcement restriction.

OCS is furnished only from central offices equipped to provide this service and where facilities permit. Subscribing to OCS does not relieve customers of responsibility for calls charged to their numbers.

The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of this service, including without limitation, the inability of station users to access the operator for any purpose, or any other restricted codes for the options listed.

Customers requesting OCS may have the choice of selecting any one or a combination of the following digit sequences for screening:

N11	Service Codes, excluding 911
N11	Directory Assistance
NXX-XXXX	Directory Number
NPA-NXX-XXX	Area Code plus Directory Number

Where N=digits 2 through 9

X= digits 0 through 9

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Sheet 4

**S7. MISCELLANEOUS SERVICE ARRANGEMENTS**

S7.1 CUSTOM CALLING SERVICES (Cont'd)

B. Rates

1. The following rates and charges are in addition to all other applicable rates and charges for service furnished.

		Monthly Rate Per C.O. Line Equipped	
		<u>Business</u>	<u>Residence</u>
a.	Call Forwarding	3.30	2.45
b.	Three-Way Calling	3.30	2.45
c.	Call Waiting	3.30	2.45
d.	Speed Calling (8 Code)	3.30	2.45
e.	Speed Calling (30 Code)	4.40	3.30
f.	Wake Up	4.40	3.30
g.	Do Not Disturb with PIN	4.40 5.50	3.30 4.40
h.	Outgoing Call Screening, each additional number up to 10	4.40 1.10	3.30 1.10

C. Rates

		Monthly Rate Per C.O. Line Equipped	
		<u>Business</u>	<u>Residence</u>
2.	Packages (Wake Up, Do Not Disturb, OCS not included):		
a.	Any 2 features (not including 30 code) ---		3.95
b.	Any 3 features (not including 30 code) ---		5.50
c.	Any 4 features (not including 30 code) ---		6.60

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Sheet 5

**S7. MISCELLANEOUS SERVICE ARRANGEMENTS**

**S7.2 TOLL RESTRICTION SERVICE**

**A General**

1. Code Restriction and Diversion (“CRD”) feature allows call completion to customer selected codes after dialing the toll access codes. Calls to Basis Emergency Service (911) are not permitted to be blocked. The types of termination treatments to which restricted calls can be diverted are expanded to include reorder tone, announcement, reverse battery, or an intercept directory number depending on Company's preference.
2. The specific numbers or digit sequences for CRD are selected by the customer and programmed by the Company. The use of CRD requires no action on the part of the customer.
3. Code Restriction and Diversion is a service which enables customers to restrict certain types of toll calls from being placed over their exchange lines/trunks. It is offered with options containing various sets of codes to be restricted, and is available to basic exchange customers with Individual Line Residence or Business Service or PBX Trunks.
4. Code Restriction and Diversion is furnished only from central offices equipped to provide this service and where facilities permit.
5. Subscribing to CRD does not relieve customers of responsibility for calls charged to their numbers.
6. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of this service, including without limitation, the inability of station users to access the operator for any purpose, or any other restricted codes for the options listed.

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UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Sheet 6

**S7. MISCELLANEOUS SERVICE ARRANGEMENTS**

**S7.2 TOLL RESTRICTION SERVICE**

A. General (Cont'd)

7. The codes shown for CRD options are not to be considered all inclusive. Codes may be changed, and new or different codes may be added as deemed appropriate by the Company.

a. Option #1 Restricted Codes

Vacant Code Recording 1+, 0-, 0+, (1+/0+)411, 976, NPA 900, IDDD 01+, IDDD 011+

b. Option #2 Restricted Codes

Vacant Code Recording 0-, 0+, IDDD 01+, 976

c. Option #3 Restricted Codes

Vacant Code Recording 1+, 0-, 0+, IDDD 01+, IDDD 011+, NPA 900

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Sheet 7

**S7. MISCELLANEOUS SERVICE ARRANGEMENTS**

S7.2 TOLL RESTRICTION SERVICE (Cont'd)

B. Rates

1. Only One Code Restriction and Diversion option may be provided on a line/trunk or group of lines/trunks

		Monthly Rate	Service Charge
1.	Option z31 Restricted Codes		
	a. Residence, per line	3.00	7.50
	b. Business, per line	5.00	7.50
2.	Option #2 Restricted Codes		
	a. Residence, per line	3.00	7.50
	b. Business, per line	5.00	7.50
3.	Option #3 Restricted Codes		
	a. Residence, per line	3.00	7.50
	b. Business, per line	5.00	7.50

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Sheet 8

**S7. MISCELLANEOUS SERVICE ARRANGEMENTS**

**S7.3 DIRECT CONNECT**

**A General**

1. Direct Connect allows the Operating Company to program a 7- or 10-digit number to which the line is to route upon off-hook. The ability is provided to allow for a timed interval of dial tone prior to the off-hook routing. This allows the customer to dial a call if desired. This feature can be assigned to residence and business single-line party (non-coin) lines not subscribing to Call Forwarding feature.

**B. Rates**

	Monthly Rate	Service Charge
1. Residence, per line	3.00	7.50
2. Business, per line	4.00	7.50

**S7.4 VOICE/DATA PROTECTION**

**A General**

Voice/Data Protection (“VDP”) allows the user, by dialing a feature code, to restrict any intrusion on the line during the call in progress. The main purpose of this feature is to prevent data transmission errors caused by interruption tones such as call waiting, operator verification, etc. A customer with VDP service can activate this feature by dialing the VDP access code. Once VDP has been activated, it will remain activated throughout all subsequent calls unless the customer deactivates it. This feature can be assigned to residential and business single-party (non-coin) lines not subscribing to Do Not Disturb or Call Forwarding.

**B. Rates**

	Monthly Rate	Service Charge
1. Residence, per line	3.00	7.50
2. Business, per line	4.00	7.50

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## GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Sheet 9

### S7. MISCELLANEOUS SERVICE ARRANGEMENTS

#### S7.5 SIRA SERVICE

##### A. General

1. Subscriber Identified Ringing Assignment (“SIRA”) allows two or three telephone directory numbers to be assigned to a single line along with distinctive ringing patterns associated with the specific directory dialed to reach the line. If a customer also has Call Waiting (CW), a unique CW tone corresponding to the ringing pattern may also be provided. These distinctive ringing and call waiting patterns allow customers to determine for whom an incoming call is intended. If call forwarding is also assigned to a SIRA line, it can operate in one of two ways:
  - a. Calls directed to all telephone numbers are forwarded when call forwarding is activated, or
  - b. Only calls directed to the primary number are forwarded when call forwarding is activated.
2. SIRA may be offered to all single-party residential and business customer.
3. SIRA may not be assigned to Business Group Lines (Centrex and Multiline Variety Package), Multiline Hunt Groups, Coin Lines, PBX Lines, Multi-party Lines, Paging, Mobile Service, Foreign Exchange Service, or with access lines terminating in customer premises switching or key equipment. SIRA service may not be compatible with all types of customer provided telephone equipment.
4. SIRA service is provided subject to the availability of facilities. Additionally, SIRA service may not be available in all central offices.
5. SIRA service customers will be entitled to one listing with each SIRA service number.
6. All telephone numbers associated with a line equipped with SIRA service must originate from the same central office switching machine.
7. SIRA service is offered in the following format: SIRA I consists of one additional telephone number associated with a single line; SIRA II consists of two additional telephone numbers associated with a single line.
8. When a customer establishes SIRA service, the appropriate service charges will apply.

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Sheet 10

**S7. MISCELLANEOUS SERVICE ARRANGEMENTS**

S7.5 SIRA SERVICE (Cont'd)

B. Rates

		Monthly Rate	Service Charge
1.	Residence		
	a. SIRA service I		
1.	One additional telephone number With distinctive ringing, per line	3.95	8.50
	b. SIRA Service II		
1.	First additional telephone number With distinctive ring, per line	5.95	8.50
	2. Business		
		Monthly Rate	Service Charge
	a. SIRA service I		
1.	One additional telephone number With distinctive ringing, per line	6.95	9.50
	b. SIRA Service II		
1.	First additional telephone number With distinctive ring, per line	9.95	9.50

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Sheet 11

**S7. MISCELLANEOUS SERVICE ARRANGEMENTS**

**S7.6 CANCEL CALL WAITING**

A. General

1. Cancel Call Waiting will allow a call waiting customer to disable the call waiting feature of their telephone for the duration of a telephone call. The customer dials a code prior to placing a call to temporarily disable the call waiting feature.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	4.00	7.50
2. Business, per line	4.50	7.50

**S7.7 CALL TRANSFER**

A. General

1. Call Transfer enables a customer to receive or originate calls on their number and transfer that call to a second number. This is done by a switch-hook of the receiver button and dialing the third party's number. The subscriber hangs up the phone leaving the two parties connected. Call Transfer can only be used in connection with individual line service and both lines must be served out of the same central office. The customer must also have the 3-way calling feature on his phone.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	4.00	7.50
2. Business, per line	4.50	7.50

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Sheet 12

**S7. MISCELLANEOUS SERVICE ARRANGEMENTS**

**S7.8 AUTOMATIC CALLBACK**

A. General

1. Automatic Callback allows the customer, using an activation code, to recall the directory number (DN) of the last outgoing call from his telephone. The call to that DN will be set up whether or not the called party answered the original call. Therefore, without having to redial the DN, the customer can use an activation code either to contact a party he has been unable to reach or continue an interrupted discussion. If the called line is busy, processing of the call will be delayed until both the called and calling parties are idle.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	4.00	7.50
2. Business, per line	4.50	7.50

**S7.9 AUTOMATIC RECALL**

A. General

1. Automatic Recall allows a customer to dial an activation code to place a call to the last party who called or attempted to call him/her. With the use of an Expanded Announcement System, the customer is able to hear the directory number voiced back, unless it is marked as private, allowing the customer to determine if he/she wants to return that call. If the called line is not busy, the call is placed. If the called line is busy, the customer hangs up and a queuing process begins. For the next thirty (30) minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the call is ready to be placed. When the customer picks up the telephone the call will automatically be placed. Automatic Recall is not available on operator handled calls.

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Sheet 13

**S7. MISCELLANEOUS SERVICE ARRANGEMENTS**

S7.9 AUTOMATIC RECALL (Cont'd)

B. Rates

		Monthly Rate	Service Charge
1.	Residence, per line	4.00	7.50
2.	Business, per line	4.50	7.50

S7.10 CALLING NUMBER DELIVERY

A. General

1. Calling Number Delivery (also known as Caller ID) permits the customer to receive the calling telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via a telephone credit card, and providing the calling party has not activated the per call restrict options.

Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.

Any customer subscribing to Calling Number Delivery will be responsible for providing a display device designed for use with Calling Number Delivery. The Company will not be responsible for obtaining, maintaining or repairing any such device. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the Calling Number Delivery feature.

B. Rates

		Monthly Rate	Service Charge
1.	Residence, per line	6.00	7.50
2.	Business, per line	7.50	7.50

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Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Sheet 14

**S7. MISCELLANEOUS SERVICE ARRANGEMENTS**

S7.11 DIAL UP HUNT STOP

A General

1. Dial Up Hunt Stop allows multi-line business customers to select the number of lines to be used for in-coming calls. When activated only the number of lines selected will be available for in-coming calls. This allows the remaining line/lines to be used for other purposes, such as outgoing calls only.

B. Rates

	Monthly Rate	Service Charge
1. Multi-line Business, per line	6.00	7.50

S7.12 TOLL CONTROL WITH PIN

A General

1. Toll Control With Pin (Personal Identification Number) offers the customer the ability to select a four digit number that must be entered before 1+, 0-, 0+, 01+ and 011+ long distance calls can be completed. Seven-digit Area Calling Plan not applicable. Only the customer can enter or change the PIN. In order for toll control with pin to work a complete toll block (TOLB) must first be added to the customer's line.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	4.75	7.50
2. Business, per line	5.25	7.50

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Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Sheet 15

**S7. MISCELLANEOUS SERVICE ARRANGEMENTS**

**S7.13 CALLER ID NUMBER AND NAME DELIVERY**

A. General

1. This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming calls
2. When activated on a customer's line, the calling party Directory Name and Directory Number on incoming calls will be displayed on the called number display unit during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID customer.
3. Any customer subscribing to Caller ID Number and Name Delivery will be responsible for the provision of a display device which will be located on the customer's premises. The Company will not be responsible for obtaining, maintaining or repairing any such device. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the Caller ID Number and Name Delivery feature.
4. If the incoming call is from a caller who subscribes to SIRA service the name and number transmitted will always be the main directory listing information rather than the SIRA service listed name and number.
5. If the incoming call originates from a multi-line hunt group, the name and number transmitted will always be the main listed directory name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	7.50	7.50
2. Business, per line	10.00	7.50

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Sheet 16

**S7. MISCELLANEOUS SERVICE ARRANGEMENTS**

S7.14 ANONYMOUS CALLER REJECTION

A General

1. Anonymous Caller Rejection allows customers with or without Calling Number Delivery to reject calls for which calling number display information has been intentionally blocked. Only calls for which the information has been blocked are rejected.
2. Rejected calls are sent to a service provided announcement. Anonymous Caller Rejection can be overridden by an operator in case of emergency.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	7.50	7.50

S7.15 DISTINCTIVE RINGING

A. General

1. With this feature; up to 10 incoming calls can be automatically identified by a distinctive ringing pattern. Calls from other directory numbers are rung normally.
2. Distinctive Ringing (DR) is accessed by dialing a service-specific access code. After gaining access to the service, activation or deactivation is accomplished by dialing an activation/deactivation code as directed by an announcement. Modifications to the DR list can be made at any time by using the keypad.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	5.00	7.50

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Sheet 17

**S7. MISCELLANEOUS SERVICE ARRANGEMENTS**

**S7.16 SELECTIVE CALL FORWARDING**

A. General

1. Selective Call Forwarding (SCF) allows customers to ensure that selected calls reach them when they are away from home or office. Incoming calls up to 10 directory numbers can be forwarded to another location. Calls that are not on the SCF list can be picked up at home or office or receive whatever treatment the subscriber has arranged, such as answering machine or voice mail.
2. Selective Call Forwarding is accessed by dialing a service-specific access code. After gaining access to the service, activation or deactivation is accomplished by dialing an activation/deactivation code as directed by an announcement. Modifications to the SCF list can be made at any time by using the keypad.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	5.00	7.50

**S7.17 SELECTIVE CALL ACCEPTANCE**

A. General

1. Selective Call Acceptance (SCA) uses the screening list editing function to store up to 10 directory numbers from which a customer wishes to receive calls. An incoming call from a directory number that is not on the SCA list is routed to announcement stating that the called party does not wish to receive the call.
2. SCA is accessed by dialing a service-specific access code. After gaining access to the service, activation or deactivation is accomplished by dialing an activation/deactivation code as directed by an announcement. Modifications to the SCA list can be made at any time by using the keypad.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	5.00	7.50

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Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Sheet 18

**S7. MISCELLANEOUS SERVICE ARRANGEMENTS**

S7.18 SELECTIVE CALL REJECTION

A. General

1. Selective Call Rejection (SCR) allows the customer to selectively program a list of up to 10 telephone numbers from which calls are to be rejected or blocked. Incoming calls that are on the list are routed to an announcement informing the caller that the called party does not wish to receive the call. Your telephone will not ring if a blocked number tries to call you.
2. SCR is accessed by dialing a service specific access code. After gaining access to the service, activation or deactivation is accomplished by dialing an activation/deactivation code as directed by an announcement. Modifications to the SCR list are made with the telephone keypad.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	5.00	7.50

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Sheet 19

**S7. MISCELLANEOUS SERVICE ARRANGEMENTS**

**S7.19 DIRECT INWARD DIALING (DID) SERVICE**

A. General

DID service permits calls incoming to a PBX or other CPE from the network to reach a specific station:1 line number without the assistance of an attendant. DID service is provided subject to the availability of facilities and may be furnished from the central office which regularly serves the area in which the customer is located or from a foreign central office equipped to provide DID service subject to the appropriate intra/interacting rates. Rates are in addition to the rates shown elsewhere in this price list and the Company Tariff for the services and equipment with which this offering is associated.

The service includes central office switching equipment necessary for indialing from the network directly to station lines associated with customer premises switching equipment. The service must be provided on all trunks in a group arranged for inward service. Each trunk group shall be considered a separate service. Grouping service will not be provided between separate trunk groups.

Facilities and operational characteristics of interface signals between the Company provided connecting arrangements and the customer provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

One primary directory listing will be furnished without charge for each separate trunk group. The customer shall be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of an attendant intercept or recorded announcement service.

**S7.20 CALL WAITING DISPLAY**

A. General

1. Call Waiting Display allows the subscriber to view the name and directory number of a call in the call waiting mode. The display appears after the tone alerting the subscriber that another call is incoming. With call waiting display, the subscriber can choose to accept or ignore the incoming call based on the information provided in the display.

B. Rates

	Monthly Rate	Service Charge
1. Residence, per line	5.00	7.50

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 7  
Original Sheet 20

**S7. MISCELLANEOUS SERVICE ARRANGEMENTS**

S7.21 Crisis Management Service

- A. Crisis Management Service allows the Customer to establish predetermined alternate routing for incoming voice call traffic. The alternative plan is created by the Customer working with the Company representative at the time the service is established. The Customer's alternative routing plan will be routing incoming calls to a single calling area as the customer.
- B. A maximum of five (5) redirected numbers can be included in the Crisis Management Plan.
- C. The service will remain active until the Customer request to have the original call routing restored.
- D. The Company does not guarantee the availability of reliability for the Crisis Management Service in the event of a network affected disaster.
- E. The Company does not assume any liability for loss of revenues, increased costs, expenses, liabilities, or inconvenience experienced by the Customer due to any unsatisfactory performance of the Service.
- F. Rates and Charges.

Crisis Management	Monthly Rate
(Per Location)	\$39.95

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Contents Sheet 1

**S10. INTRALATA PRIVATE LINE SERVICE**

CONTENTS

	<u>Sheet No.</u>
S10.1 Undertaking of the Company	
A. Provisions of Facilities.....	1
B. Work Performed Outside Regular Working Hours.....	1
C. Scope.....	1
D. Liability.....	1
E. Provisions of Facilities.....	4
S10.2 DS1 Service	
A. General.....	5
B. Description of Service.....	6
C. Definitions.....	6
D. Application of Rates.....	7
E. Responsibility of the Company.....	8
F. Responsibility of the Customer.....	9
G. Rates and Charges.....	10
S10.3 Digital Data Service	
A. General.....	13
B. Description of Service.....	13
C. Definitions.....	13
D. Rates and Charges.....	14
S10.4 Voice Grade Service	
A. General.....	15
B. Rate categories.....	15
C. Service Configurations.....	16
D. Special Routing of IntraLata Voice Grade Service.....	16
E. Service descriptions.....	17
F. Rate Regulations.....	20
G. Rates and Charges.....	24

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# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 1

## S10. INTRALATA PRIVATE LINE SERVICE

### S10.1 UNDERTAKING OF THE COMPANY

#### A. Provision of Facilities

The Company undertakes to maintain and repair the facilities which it furnishes. The Customer or authorized user may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company except upon the written consent of the Company.

#### B. Work Performed Outside Regular Working Hours

The rates and charges specified in this price list contemplate that work will be performed during regular working hours and that work once begun will not be interrupted by the customer. If, at the request of the customer, work is performed outside of regular working hours, either to meet his convenience or because the time allowed is insufficient to permit completion during regular hours or if the customer interrupts work which has begun, the customer may be required to pay any additional costs incurred.

#### C. Scope

1. IntraLATA Private Line Service is the furnishing of the Company facilities for communication between specified locations 24 hours daily seven days per week. Facilities may be those of the company only or those of the Company and connecting companies.
2. The Company does not undertake to transmit messages.
3. IntraLATA Private Line Services not specified in this price list will be provided on an Individual Case Basis (ICB).
4. IntraLATA Private Line Service is available to end user customers only. BellSouth, IXCs, competitive local exchange carriers and other carriers must order under the Company's Special Access Tariff.
5. Provisions of Private Line Services referenced in this Section are subject to availability of Company facilities, equipment, and technical capabilities, and, as applicable any limitations and operating characteristics of equipment and technical capabilities.
6. This section is subject to the terms and conditions of the September 12, 2002 Order of the Alabama Public Service Commission in Docket 28642 and any subsequent directives issued thereunder.

#### D. Liability

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, preemptions, delays or errors or defects in transmissions occurring in the course of furnishing service and not caused by the negligence of the customers, or the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer or the period of service during which such mistake, omission, interruption, preemption, delay, or error or defects in transmission occurs.

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## GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 2

### **S10. INTRALATA PRIVATE LINE SERVICE**

#### S10.1 UNDERTAKING OF THE COMPANY

##### D. Liability (Continued)

2. The Company shall be indemnified and saved harmless by the customer against:
  - a. Claims for libel, slander and infringement of copyright arising from the material transmitted over the facilities;
  - b. Claims for infringement of patents arising from, combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and
  - c. All other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.
3. The Company is not liable for any act or omission of the other company or companies furnishing a portion of the service.
4. The Company does not guarantee or make any warranty with respect to equipment provided for use in an explosive atmosphere. The customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, where suffered, made, instituted or asserted by the customer or by any other party or person, or any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of said equipment so provided.
5. The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.
6. The company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of channel facilities or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the agents or employees of the Company.
7. The Company shall be under no liability for the quality or defects in voice recordings where Company combined transmitting and recording equipment is utilized in making such recordings.

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# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 3

## S10. INTRALATA PRIVATE LINE SERVICE

### S10.1 UNDERTAKING OF THE COMPANY

#### D Liability (Cont'd)

##### 8. Unauthorized Computer Intrusion

The Company's liability, if any, for its willful misconduct is not limited by this section of the price list. With respect to any other claim or suit by a subscriber, common carrier, reseller, or any other party for damages caused by, or associated with, any unauthorized computer intrusion, including but not limited to the input of damaging information such as a virus, time bomb, any unauthorized access, interference, alteration, destruction, theft of, or tampering with, a Company computer, switch, data, database, software, information, network or other similar system, the Company's liability, if any, should not exceed an amount equal to the proportionate charge by the Company for the service for the period during which the service provided by the Company was affected or so utilized.

##### 9. Transmission of Data

The Company shall not be held liable for any damage, harm or loss of data caused by the subscriber using the Company's voice-grade telephone access lines and/or facilities for the transmission of data. The Company's liability shall be limited to errors or damages to the transmission of voice messages over these facilities, and the liability shall be limited to an amount equal to the proportionate amount of the Company's billing for the period of service during which the errors or damages occur.

##### 10. Errors or Damages Caused by System Date Limitations

The Company's liability for errors or damage resulting from the inability of the Company's systems to process dates, such as the Year 2000, shall be limited to the amount equal to the proportionate amount of the Company's billing for the period of service during which the errors or damages occur.

##### 11. Unauthorized Devices

The Company shall not be held liable or responsible for any damage or harm that may occur as the result of unauthorized devices or the failure of the Company to detect unauthorized devices on the subscriber's line.

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# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 4

## S10. INTRALATA PRIVATE LINE SERVICE

### S10.1 UNDERTAKING OF THE COMPANY (Cont'd)

#### E. Provision of Facilities

The Company or the Company and other carriers will provide all facilities necessary for private line service to the demarcation point at a customer premises, except that, the customer or authorized user may provide his own terminal equipment or communications systems for use with such service as specified in 1 through 3. following or as otherwise specified hereinafter.

1. Where the customer or authorized user provides his own communications system, or terminal equipment the customer or user shall provide all station apparatus and associated channels which are apart of the system and which are located on the same customer' s premises as the system.
2. When a private line is used for data transmission which requires terminal equipment (data sets), such data sets may be provided by the customer or authorized user except that the Company shall furnish all data sets located in the Company's central offices. Where the customer or authorized user elects to provide his own data set(s) on a given private line, it shall be the responsibility of the customer or authorized user to ensure the continuing compatibility of such data set(s) with the facilities furnished by the Company.
3. When a private line is used for transmission purposes other than voice, it is contemplated that the customer or authorized user will provide the station equipment for such other purposes.

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# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 5

## **S10. INTRALATA PRIVATE LINE SERVICE**

### S10.2 DS1 SERVICE

#### A. General

1. DS1 service is furnished for Private Line IntraLATA communications by the Company.
2. DS1 service is a service for the transmission of digital signals only and using only digital transmission facilities.
3. DS1 service provides for the simultaneous two-way transmission of isochronous digital signals at DS1 speeds of 1.544 Mbps where facilities are available.
4. To insure satisfactory operation, the terminal equipment provided by the customer shall be compatible with the DS1/1.544 Mbps channel facility provided by the Company.
5. Unless specified following, the regulations for DS1 service specified herein apply in addition to the regulations set forth in the General Rules and Regulations
6. The rates specified for DS1 service following contemplate the provision of a digital quality facility over existing interoffice carrier equipment and/or exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for DS1 service.

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# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 6

## S10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 SERVICE (Cont'd)

B. Description of Service

1. DS1 service is furnished for the simultaneous two-way transmission of serial, Bipolar Return-to-Zero, isochronous digital signals, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format, at a speed of DS1/1.544 Mbps between two-points located within a LATA.
2. DS1 service is available on a month-to-month basis or under variable rates based on lengths of 12 months, 24 months, or 36 months, under conditions specified in this price list.
3. The Company does not represent its DS1 service as adapted for such connections, and shall not be responsible for the through transmission of signals or the quality of such transmission on such connections.
4. A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) provided by the customer is required at a customer's or authorized user's premises to perform such functions as proper termination of service, amplification, signal shaping, and remote loop-back.
5. The design, maintenance, and operation of DS1 service contemplates communications originating and terminating as (1) a customer premises to customer premises channel via the Company's Serving Wire Center (SWC) and/or through remote SWC's; (2) a customer premises to the Serving Wire Center - and/or to remote SWC's - partial channel (link); or (3) a Central Office to Central Office (interoffice) partial channel (link); or (4) between SWC's of this Company and a central office of a connecting company within the LATA.

C. Definitions

Channel Service Unit - The term "Channel Service Unit" (CSU) denotes equipment provided by the Customer to terminate a digital facility on the customer's or user's premises.

Channelization - is an optional channel service package to activate voice and data facilities.

Digital Local Channel - The term "Digital Local Channel" denotes a path for DS1 service furnished from the demarcation point on the customer's premises to their Serving Wire Center ("SWC").

DS1 - This denotes a channel service expressed in its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate, and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BRTZ) bit stream format, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format. Unframed signal formats are not permitted or compatible with Company equipment.

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# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 7

## S10. INTRALATA PRIVATE LINE SERVICE

### S10.2 DS1 SERVICE (Cont'd)

#### C. Definitions (Cont'd)

Interoffice Channel - The term "Interoffice Channel" denotes a path (or paths) for digital transmission between Company SWC within the LATA, or between Company SWCs and other ILEC serving wire centers within the LATA. An interoffice channel may be furnished in such a manner as the Company may elect.

Superframe Format ("SF")-Provision of DSI without Clear Channel Capability

Extended Superframe Format ("EFT") - Provision of DSI with Clear Channel Capability.

#### D. Application of Rates

1. Digital Local Channels furnished between a Serving Wire Center and the customer's premises will be charged at rates set forth for Digital Local Channels under Rates and Charges.
2. Interoffice Channels furnished between Central Offices will be charged at rates based on airline distance between the Central Offices.
3. DS1 service is available on a month-to-month basis or under variable rate periods with rates based on lengths of 12 months, 24 months, or 36 months.
4. A Termination Liability Charge is applicable at the date of termination. The applicable charge is dependent on the contract period subscribed to and will be equal to the number of months remaining in the contract times the monthly rate provided under the contract.

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# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 8

## S10. INTRALATA PRIVATE LINE SERVICE

### S10.2 DS1 SERVICE (Cont'd)

#### E. Responsibility of the Company

1. The responsibility of the Company shall be limited to the furnishings and maintenance of DS1 service to that point on the customer's premises where provision is made for the connection of customer-provided equipment. If the customer requires a different location in the same building, it can be provided under the Premises Network Wiring Charge found in this price list.
2. The Company shall not be responsible for installation, operation, or maintenance of any terminal equipment or communications systems provided by a customer. DS1 service is not represented as adapted for the use of such equipment or system. Where such equipment or system is connected to Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for DS1 service and to the maintenance and operation in a manner proper for such digital service. The company shall not be liable for:
  - the through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission or
  - the reception of signals by such equipment or systems, or
  - the damage to terminal equipment or communications systems provided by a customer or authorized user due to testing.
3. The Company shall not be responsible to the customer if changes in any of the facilities, operations, or procedures of the Company utilized in the provision of DS1 service render any facilities or equipment provided by a customer obsolete, or require modification or alteration of such equipment or system or otherwise affects its use or performance.
4. The Company undertakes to maintain and repair the facilities which it furnishes. The customer may not rearrange, disconnect, remove, or attempt to repair any equipment installed by the Company without prior written consent of the Company.

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# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 9

## S10. INTRALATA PRIVATE LINE SERVICE

### S10.2 DS1 SERVICE (Cont'd)

#### F. Responsibility of the Customer

1. The customer is responsible for installing and testing his premises equipment or facilities to insure that when they are connected with DS1 service such equipment or facilities are operating properly.
2. The operating characteristics of the customer's premises equipment or facilities shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer does not: endanger the safety of Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's facilities or otherwise injure the public in its use of the Company's services. Upon notice from the Company that the equipment provided by a customer is causing or is likely to cause such hazard or interference the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.
3. The customer's responsibility shall include cooperative testing with the Company as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes in outside plant facilities, the customer will be responsible for all expenses incurred in changes to his premise's equipment.
4. The customer shall be responsible for payment of a Trouble Determination Charge as set forth in this price list for visits by the Company to the premises of the customer where the service difficulty or trouble report results from the use of equipment or facilities provided by the customer.

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**GENERAL SUBSCRIBER SERVICES PRICE LIST**

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 10

**S10. LNTRALATA PRIVATE LINE SERVICE**

S10.2 DS1 SERVICE (Cont'd)

G. Rates and Charges

1. DS1 Local Channel is furnished between a Serving Wire Center and the customer's premises. The local channel rate includes the central office trunk termination (COTT).

a. DS1 Local Channel, each DS1 with COTT

	Nonrecurring Charges	Month to Month	12 Months	24 Months	36 Months
Each DS1	\$300.00	\$335.00	279.00	261.00	244.00

b. Channelization (Optional)

	Per Month
DS1 to Voice's	\$312.00

2. Interoffice Channels are furnished between Central Offices. Rates are based on the airline distance between Central Offices.

a. Interoffice Channel, each channel

	Nonrecurring Charge	Month to Month	12 Months	24 Months	36 Months
(1) Fixed Monthly rate	\$310.00	75.00	65.00	60.00	55.00
(2) Each airline mile, or Fraction thereof		21.00	16.00	14.00	12.00

3. Clear Channel Capability (CCC).

- a. Clear Channel Capability is furnished on a per DS1 service channel basis.
- b. Clear Channel Capability (CCC) is an arrangement that alters a DS1/1.5444 Mbps signal with unconstrained information bits, to meet pulse density requirements outlined in Technical Reference 7352.5. This will allow a customer to transport an all zero octet over a DS1 service channel providing an available combined maximum 1.536 Mbps data rate. This arrangement requires the customer signal at the channel interface to conform to Bipolar with 8 Zero Substitution (B8ZS) line code as described in Technical Reference 73525.

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 11

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.2 DS1 SERVICE (Cont'd)

G. Rates and Charges (cont'd)

3. Clear Channel Capability (cont'd)

c. CCC is provided on DS1 service channels between two customer designated premises, from a customer premises to their Serving wire Center or Node Central Office and/or to a remote Serving Wire Center or Node Central Office, and from a central office to a central office, and is subject to the availability of facilities. This optional feature may be ordered at the same time the DS1 service channel is ordered, or it may be ordered as an additional feature of an existing DS1 service channel.

d. CCC is provided in an Extended Superframe Format. When CCC is ordered at time of DSI installation, there is no charge for CCC. Charges apply when CCC is added via Extended Superframe Format or removed via Superframe Format.

Per DS1 service channel optioned as

		Monthly Rate	Nonrecurring Charge	
			Initial	Subsequent
(A)	Superframe Format (SF)	\$-	\$-	\$600.00
(B)	Extended Superframe Format (ESF)	\$-	\$-	\$600.00

4. Move Charge

A move charge, per DS1 service channel, applies for each DS1 Local Channel moved to a new location in the same building. This move charge is equal to the DS1 Local Loop Channel Non-Recurring Charge, Service Change Charge - Inside Moves, plus Premise Visit charges.

A move charge, per DS1 service channel, applies for each DS1 service moved to a new location in the Company territory within the same state. This move charge is equal to the sum of all nonrecurring charges applicable to a new DS1 service channel installation at the new location.

5. Service Change Charges.

a. Service Establishment Charges are applicable, for each DS1 service channel ordered, for receiving and recording information and/or for taking action in connection with a customer's request, and processing the necessity data. These charges include engineering design, common centralized testing, and coordination.

b. Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's Inside Move or transfer of service responsibility request for processing the necessary data on an existing DS1 service channel. A service Change Charge is applicable for each DS1 service channel associated with the customer request (in lieu of a Service Establishment Charge).

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Docket Number:



GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 12

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.2 DS1 SERVICE (Cont'd)

G. Rates and Charges (cont'd)

5. Service Change Charges (cont'd)

c. Premises Visit Charges are applicable, per DS1 Local Channel, for the termination of a channel at a customer's premises or for inside moves. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.

d. Connection charges are applicable for the connection and testing of DS1 Local Channels and/or Interoffice Channels. These charges applied are those nonrecurring charges contained in A. and B. preceding.

e. Service Change Charges for DS1 Service

1. Service Establishment Charge

Per OS 1 Service Channel Each	Nonrecurring Charge \$575.00
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2. Service Change Charge Nonrecurring Charge

Per DS1 Service Channel	Nonrecurring Charge
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(a) For Inside moves, each	\$350.00
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(b) Per Transfer of Responsibility each	\$350.00
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3. Premises Visit Charge

Per DS1 Local Channel or For an inside move	Nonrecurring Charge
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Per Visit	\$45.00
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Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 13

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.3 DIGITAL DATA SERVICES

A. General

Digital Data Services are transmission services designed to transmit data in digital form end to end over Digital facilities.

B. Description of Services

Digital Data Services are capable of the simultaneous two-way transmission of digital signals at synchronous speeds of 2.4, 4.8, 9.6, 19.2, 56 or 64 Kbps between points within a LATA.

C. Definitions

Digital Local Channel - denotes a path for services furnished from the serving wire center to the demarcation point on the customer's premises.

Digital Interoffice Channel - denotes a path for services between the serving wire center and its primary node central office, or between node central offices, within a LATA. An interoffice channel may be furnished in such a manner as the Company may elect.

Multipoint Service - denotes a service which provides communications capability between more than 2 private line locations by means of bridging or hubbing arrangement.

Secondary Channel Capability - denotes the offering of a companion digital transmission capability over the same physical facility as the primary channel at a lower bit rate. Terminal equipment required to support secondary channel capability must be provided by the customer.

D. Rates and Charges

1. Digital Local Channel is furnished between a Serving Wire Center and the customer's premises. The Digital Local Channel Charges apply per local Channel and include a Channel Termination at the Company's Central Office.

		Nonrecurring Charge		Month to	12	24
		First	Add' to	Month	Months	Months
a.	2.4 Kbps	\$414.00	\$271.00	\$65.00	\$58.75	\$56.50
b.	4.8 Kbps	414.00	271.00	65.00	\$58.75	\$56.50
c.	9.6 Kbps	414.00	271.00	65.00	\$58.75	\$56.50
d.	19.2 Kbps	414.00	271.00	65.00	\$58.75	\$56.50
e.	56.0 Kbps	459.00	311.00	105.00	93.00	86.00
f.	64.0 Kbps	499.00	351.00	105.00	93.00	86.00

2. A Digital Data Interoffice Channel is furnished between a serving wire center and the Central Office or between the Central Offices. A fixed rate and a rate per mile apply to each Digital Data Interoffice Channel provided.

- a. Interoffice Channel, each channel

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 Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 14

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.3 DIGITAL LOCAL CHANNELS (Cont'd)

D. Rates and Charges (Cont'd)

a. Interoffice channel, each channel (Cont'd)

	Nonrecurring Charge	Month to Month	12 Months	24 Months
(1) Fixed Rates Applicable				
(a) 2.4, 4.8, 9.6, and 19.2 Kbps	\$67.00	\$22.00	\$19.50	\$19.00
(b) 56.0 and 64.0 Kbps	67.00	40.00	36.00	34.00
(2) Each mile or fraction thereof				
(a) 2.4, 4.8, 9.6, and 19.2 Kbps		\$2.05	\$1.90	\$1.75
(b) 56.0 and 64.0 Kbps		4.10	3.80	3.50

3. Optional Features, Functions, and Charges

a. Multipoint Service, per local or interoffice channel bridged<sup>1,2,3</sup>

	Nonrecurring Charge	Month to Month	12 Months	24 Months
(1) 2.4, 4.8, 9.6 and 19.2	\$28.00	\$25.00	\$24.00	\$22.00
(2) Kbps 56.0 and 64.0 Kbps	28.00	25.00	24.00	22.00

b. Secondary Channel Capability per local Channel

Each <sup>1 2 3</sup>	\$14 0.00	\$15.00	\$14.00	\$13.00
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c. Data Over Voice Channel, per local channel

9.6 Kbps <sup>3</sup>	\$540.00	\$40.00	\$38.00	\$36.00
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d. Speed Service Charge

	Nonrecurring Charge	
	First	Additional
Per Local Channel	\$300.00	\$170

<sup>1</sup> Note 1: This option may not be available where 56.0 Kbps repeaters are required for digital local channels.

<sup>2</sup> Note 2: This option is not available with 64.0 Kbps or when the Data Over Voice Channel option is used.

<sup>3</sup> Note 3: Not available at all service locations.

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# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 15

## S10. INTRALATA PRIVATE LINE SERVICE

### S10.4 VOICE GRADE SERVICE

#### A. General

1. Voice Grade Service provides for voice and/or data communications on a two-point or multipoint basis for service 7 days per week, 24 hours per day, for a minimum period of one month.
2. Channel Services provided under the provisions of this price list are offered for IntraLATA Services only. Voice Grade Services consist of Local Channels, Interoffice Channels, and Optional Features and Functions.

#### B. Rate Categories

Following are the basic rate categories which apply to Voice Grade service.

##### 1. Local Channels

A local Channel provides for a communications path between the demarcation point at a customer premises and the serving wire center of that premises. One local channel charge applies per channel termination.

##### 2. Interoffice Channels

This rate category provides for the transmission facilities between serving wire centers associated with two customer premises, between serving wire centers associated with a customer premises and a Company hub, or between two Company hubs.

Interoffice mileage is portrayed as a flat rate and a rate per mile. For method of determining airline mileage, see the NECA Tariff.

##### 3. Optional Features and Functions

This rate category provides for features and functions which may be added to a service and to improve its quality or utility to meet specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of the performance characteristics which may be obtained. This category includes a. and b. following.

###### a. Hub Functions

A hub is a Company designated wire center where bridging or multiplexing functions are performed i.e., connecting three or more customer premises in a multipoint arrangements or channelizing analog or digital services requiring a lower capacity or bandwidth.

- b. Provides for such things as signaling, conditioning, transfer arrangements, protection switching, etc.

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## GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 16

### S10. INTRALATA PRIVATE LINE SERVICE

#### S10.4 VOICE GRADE SERVICE (Cont'd)

##### C. Service Configurations

1. There are two types of service configurations which can be provided. These are described as follows:

- a. Two-Point Service

A two-point service connects two customer premises either directly through a serving wire center(s) or through a Company hub where additional functions are performed.

- b. Multipoint Service

- (1) Multipoint service connects three or more customer premises through a Company hub.
- (2) There is no limitation on the number of mid-links available with multipoint service. However, when more than three mid-links are provided in tandem, the quality of the service may be degraded. A mid-link is a channel between hubs (i.e., bridging locations).
- (3) Voice Grade Multipoint Channel services for data use have a limit of six two-wire facility type local channels or 20 four-wire facility type local channels when used with customer-provided station equipment.
- (4) Only certain types of service are available for multipoint applications.

##### D. Special Routing of IntraLATA Voice Grade Service

1. The Voice Grade services furnished in this price list are provided over such routes as the Company may elect.
2. Special routing is involved where, in order to comply with requirements specified by the customer, the Company furnishes the private line service in a manner which includes one or both of the following conditions:
  - a. Where two or more private lines must be furnished over different physical routes.
  - b. Where a private line must be furnished on a route which avoids specified geographical locations.
3. When special routing of services is furnished a customer, the rates will be determined on an individual case basis.

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**GENERAL SUBSCRIBER SERVICES PRICE LIST**

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 17

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.4 VOICE GRADE SERVICE (Cont'd)

E. Service Descriptions

1. Voice Grade Service provides for voice and/or data communications on a two-point or multipoint basis for service 7 days per week, 24 hours per day, for a minimum period of one month. These channels may also be furnished on a link (partial channel) basis when connected to services such as OSI. Channels which also provide tie line service will not be furnished to connect a flat rate system with a message rate system. The transmission characteristics and various types of services furnished are described in b. and c. following.
2. Basic parameters and specifications for Voice Grade Service are described for the end to end operations as follows:

Basic Parameters	For Speech Application	For Data Application
Net Loss	Local Channels used with terminal equipment: Limit as specified in the following Local Channel descriptions. Losses or gains present in CPE have not been included.	
DC Resistance	Local Channel limit as specified in the following Local Channel descriptions. Does not imply or guarantee end to end DC continuity.	
Frequency Error	Plus or Minus 5 Hz	5 Hz
Frequency Response	(Referenced to 1000 Hz loss)	
300 - 3000 Hz	-3dB to + 12 dB	-3dB to + 12 dB
500 - 2500 Hz	-2dB to + 8 dB	-2dB to + 8dB
Envelope Delay Distortion 800 800 - 2600 Hz	Not Controlled	Less than 1750 Microseconds
C-Notched Noise (with a -13dBm0 1000 Hz Test Signal)	Not Controlled	Noise Level 24db below signal level
Impulse Noise	Not Controlled	15 Counts in 15 minutes at a threshold of 6dB below a 13dBmO rms 1000 Hz Signal
Phase Jitter	Not Controlled	10 degrees peak to peak
Non-Linear Distortion 2 <sup>nd</sup> Order Distortion	Not Controlled	25 dB below signal level
3 <sup>rd</sup> Order Distortion	Not Controlled	30 dB below signal level

Plus or Minus

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# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 18

## S10. INTRALATA PRIVATE LINE SERVICE

### S10.4 VOICE GRADE SERVICE (Cont'd)

#### E. Service Descriptions (Cont'd)

##### 3. Transmission parameters for voice grade service as described below:

###### Voice Grade

- a. Two-Wire - A two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 0 to 10dB. Generally furnished for voice transmission, or Supervisory Control Use. Multipoint service may be provided.
- b. Four-Wire - A four-wire interface with effective four-wire facilities engineered for a 1004 Hz net loss of 0 to 16dB. Generally furnished for voice transmission. Multipoint service may be provided.

###### Data

- a. Two-Wire A Two-Wire interface with four-wire facilities engineered for a 1004 1-12 net loss of 16dB. Generally used in the provision of analog data services. Multipoint services may be provided.
- b. Four-Wire - A Four Wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint service may be provided.

##### 4. Telemetry/ Alarm Bridging Service

###### a. Regulations

- (1) This price list section contains the regulations applicable for Telemetry/Alarm Bridging Service.
- (2) Except as otherwise specified following, the regulations contained herein are in addition to the regulations found in other sections of this price list.
- (3) Telemetry/Alarm Bridging Service requires the use of equipment as specified following and voice grade local channels.
- (4) Terminal equipment provided by the customer to use with this service must meet specifications for such customer-provided equipment found in other sections of this price list.
- (5) No more than 128 remote stations may be connected to a master station over an individual Split Band Active Bridge.
- (6) In Split Band Active Bridging arrangements, secondary bridges must be directly connected to the primary bridge via mid-link channels. Secondary bridges cannot be connected through other secondary bridges to allow additional layers of tandeming.

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 19

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.4 VOICE GRADE SERVICE (Cont'd)

E. Service Descriptions (Continued)

4. Telemetry/Alarm Bridging Service (Cont'd)

a. Regulations (Continued)

- (7) Secondary bridges, utilized in Split Band, Active Bridging arrangements, reduce the two-wire remote station capacity of the primary bridge. The initial secondary bridge reduces the primary bridge capacity by twelve two-wire remote station connections. Each subsequent secondary bridge reduces the primary bridge capacity by four additional two-wire remote station connections. At the customer's option external bridging may be provided for connecting secondary bridges at the rate applicable following without reducing the two-wire capacity of the primary bridge.
- (8) Standard multipoint bridging charges as provided in other sections of this price list are not applicable to this service except as provided in g. preceding.
- (9) Access over remote station channels is provided through a local channel and through the appropriate channel connection as contained following. Interconnection of remote stations located outside the serving wire center where the bridge to which they are to be connected is located will require interoffice channels at charges contained in this price list or the Company's tariff.
- (10) Access over each four-wire mid-link channel for Split Band Active Bridging is through voice grade interoffice channels at charges contained in this price list or the Company's tariff. Additionally, mid-link channel connections are required as described following.

b. Service Description

- (1) Telemetry/Alarm Bridging Service is a must station, voice frequency, private line service designed to provide connections between a master station and a number of remote stations simultaneously. Direct transmission between remote stations is not intended. This service is intended for application in multipoint, voice frequency, data or tone signaling arrangements with transmission at rates up to 400 baud.

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# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 20

## **S10. INTRALATA PRIVATE LINE SERVICE**

### S10.4 VOICE GRADE SERVICE (Cont'd)

#### E. Service Description (Cont'd)

##### 4. Telemetry/Alarm Bridging Service (Cont'd)

##### b. Service Description (Continued)

##### 2. Telemetry/Alarm Bridging Service

Split Band, Active Bridging - A bridging arrangement providing for a four-wire (master station or mid-link channel) frequency split common port and multiple two-wire (remote station) ports intended for application in multipoint, voice frequency, data or tone signaling arrangements. Two-way (polling) communication between the master station and each remote station is intended.

#### F. Rate Regulations

##### 1. Types of rates and charges.

The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows:

##### a. Monthly Rates

Monthly rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have 30 days.

##### b. Nonrecurring Charges

Nonrecurring Charges are one-time charges that apply for a specified work activity. The three types of nonrecurring charges that apply are installation of service, installation of features and functions and service arrangements.

##### (1) Installation of Service

Nonrecurring charges apply for each service terminated at the customer's premises. For the installation of local channels when more than one of the same type of service, between the same locations, for the same customer is ordered and installed at the same time, one at each location is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate.

The nonrecurring charges for the Installation of Services are set forth following as Nonrecurring Charges for the Local Channel and Interoffice Channel rate elements.

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# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 21

## **S10. INTRALATA PRIVATE LINE SERVICE**

### S10.4 VOICE GRADE SERVICE (Cont'd)

#### F. Rate Regulations (Cont'd)

##### 1. Types of Rates and Charges (Cont'd)

##### b. Nonrecurring Charges (Cont'd)

- (2) Nonrecurring charges apply for the installation of features and functions available with the various services. For some features and functions there is a lower charge if installed coincident with the service and a higher charge if installed subsequent to the service.

##### c. Service Rearrangements

- (1) Service rearrangements are changes to existing (installed) services which do not reinstall either a change in the minimum period requirements or a change in the physical location of the point of termination at a customer premises. Changes which result in the establishment of new minimum period of obligations are treated as disconnects and starts. Changes in the physical location of the point of reanimation are treated as moves and are described and set forth in this price list.

The charge to the customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves actual physical change to the service.

Administrative changes will be made without charge(s) to the customer. Such changes require the continued provision and billing of the Private Line Service to the same entity (i.e., customer remains responsible for all outstanding indebtedness for the service). Administrative changes are as follows:

- Change of customer name (i.e., the customer of record does not change but rather the customer of record changes name),
- Change of customer or customer's premises address when the change of address is not a result of a physical relocation of equipment.
- Change in billing data (name address or contact name or telephone number.)

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# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 22

## **S10. INTRALATA PRIVATE LINE SERVICE**

### S10.4 VOICE GRADE SERVICE (Cont'd)

#### F. Rate Regulations (Cont'd)

##### 1. Types of Rates and Charges (Cont'd)

##### c. Service Rearrangements (Cont'd)

##### (2) All other service rearrangements will be charged for as follows:

- If the change involves the addition of other customer designated premises to an existing multipoint service, the nonrecurring charge for the local channel rate element will apply. The charges will apply only for the location(s) that is being added.
- If the change involves the addition of an optional feature or function which has a separate nonrecurring charge, that nonrecurring charge will apply.
- If the change involves changing the type of signaling on a voice grade service the subsequent, nonrecurring charge will apply for the new type signaling. The charge will apply per service termination affected.
- for all other changes, including a change of the customer of record involving no physical changes to the service provided or the addition of optional features without separate nonrecurring charges, a charge equal to a local channel rate element nonrecurring charge will apply. Only one such charge will apply per service, per change.

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 23

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.4 Voice Grade Service (Cont'd)

F. Rate Regulations (Cont'd)

1. Types of Rates and Charges (Cont'd)

c. Service Rearrangements (Cont'd)

(3) Moves

(a) A move involves a change in the physical location of one of the following:

(i) The point of interface at the customer premises.

(ii) The customer's premises.

(b) The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(i) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring (i.e., installation) charge for the affected service termination at the customer's premises. There will be no change in the minimum period requirements. If a move is made at the same time a service rearrangement is made, the total charge will never exceed a full nonrecurring charge for the basic service.

(ii) Move to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established at the new location. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 24

**S10. LNTRALATA PRIVATE LINE SERVICE**

S10.4 VOICE GRADE SERVICE (Cont'd)

G. Rates and Charges

1. Digital Local Channels - denotes a path furnished from the serving wire center to the demarcation point on the customer's premises.

a. Rates per digital local channel

		Nonrecurring Charge	
	Monthly Rate	First	Additional
<u>Voice</u>			
Two or Four Wire	\$66.00	\$378.00	\$156.00
<u>Data</u>			
Two or Four Wire	\$72.00	\$432.00	\$192.00

2. InterOffice Channels

a. When station locations of a voice grade service are located in different wire center serving areas, interoffice channel charges apply. Charges are based on the direct airline distance measured between the serving wire centers.

A fixed and per mile charge applies as set forth following:

	Fixed Monthly Charge	Monthly Charge Per Mile	Nonrecurring Charge Per Channel
Voice Grade Service	\$42.00	\$2.70	\$115.20

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 25

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.4 VOICE GRADE SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

3. Optional Features and Functions

a. Bridging

Bridging charges are applicable where more than two Local Channels, or one or more Local Channels and more than one Interoffice Channel, or more than one Local Channel and one Interoffice Channel are bridged or hubbed at the same wire center.

(1) Voice Grade Bridges

(a) Voice Bridging  
Per Port

Monthly  
Rate

Nonrecurring  
Charge

(i) Two-Wire

\$18.00

\$38.40

(ii) Four-Wire

19.20

38.40

(b) Data Bridging

Per Port

(i) Four-Wire

\$30.00

\$40.80

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**GENERAL SUBSCRIBER SERVICES PRICE LIST**

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 26

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.4 VOICE GRADE SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

3. Optional Features and Functions (Continued)

a. Bridging (Continued)

(1) Voice Grade Bridges (Continued)

(c) Telemetry and Alarm Bridging- Split Band, Active Bridging

(i) Common Equipment, per central office

	<b>Monthly Rate</b>	<b>Nonrecurring Charge</b>
First Bridging Shelf, Capacity of 48 two-wire Connections	\$120.00	\$390.00
Additional bridging shelf, Capacity of 56 two-wire Connections installed Subsequent to the first Bridging shelf	120.00	350.00
Additional bridging shelf, Capacity of 56 two-wire Connections installed at The same time as the first Bridging shelf	50.00	220.00
 (ii) Channel connections, per channel connected		
Remote station channel Connection	5.00	36.00
Mid-link channel connection, First channel	10.00	46.00
Mid-link channel connection, Subsequent channels	10.00	46.00

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 27

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.4 VOICE GRADE SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

3. Optional Features and Functions (Continued)

b. Signaling Arrangements

Signaling arrangements are provided at the customer's option to arrange channels for suitable signaling. Signaling is required on all off-premises extension channels and tie line channels associated with PBX (or similar) systems.

Per local channel

		Monthly Rate	Nonrecurring Charge	
			Initial	Subsequent
(1)	Ringdown-Manual	\$13.20	\$40.80	\$216.00
(2)	Ringdown-Automatic	12.00	18.00	68.40
(3)	E&MType	12.00	52.80	198.00
(4)	Type A (0-199 ohms)	7.20	48.00	138.00
(5)	Type B (200-299 ohms)	7.20	44.40	138.00
(6)	Type C (900 or more ohms)	3.60	14.40	138.00

c. Conditioning (Voice Grade Services)

(1) Conditioning provides more specific transmission characteristics for data services. There are two types of conditioning and one type of D-conditioning, each with different technical specifications. C-type conditioning controls attenuation distortion and envelope delay distortion. D-type conditioning controls the signal to C-notched noise ratio and intermodulation distortion.

Conditioning is charged on a per Local Channel Basis for two-point and multipoint service. For two-point services the parameters apply to each service. For multipoint services the parameters apply to any path between any two service points.

(2) When a channel is equipped with Type D1 conditioning and is utilized for voice communications, the Company does not undertake to represent that the channel will be suitable for such voice transmission.

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 10  
Original Sheet 28

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.4 VOICE GRADE SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

3. Optional Features and Functions (Cont'd)

C. Conditioning (Voice Grade Services) (Cont'd)

(3) C-Type Conditioning

C-Types of Conditioning per local channel

		Monthly Rate	Nonrecurring Charge	
			Initial	Subsequent
(a)	C1 Type	\$2.40	\$12.00	\$78.00
(b)	C2 Type	2.40	26.40	88.80

(4) D-Type Conditioning

D-Type Conditioning per local channel

(a)	D1 Type	\$2.40	\$19.20	\$82.80
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x  
x

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Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 11  
Original Contents Sheet 1

**S11.FOREIGN EXCHANGE SERVICE**

CONTENTS

	<u>Sheet No.</u>
S11.1 General.....	1
S11.2 Definitions.....	1
S11.3 Rates and Charges.....	2
S11.4 Applications, Billing and Collection Procedure.....	2

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Title: General Manager

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Docket Number:

## GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 11  
Original Sheet 1

### **S11. FOREIGN EXCHANGE SERVICE**

#### S11.1 GENERAL

- A. Foreign Exchange Service is furnished subject to the same restrictions as to the use of the service by others than the subscriber and his representatives, as apply in connection with other classes of the local exchange service.
- B. Subscribers to interexchange FX service contract for service with the Company owning the local exchange and normally do not contract with the other Company or companies involved, however, the Company owning the local exchange is responsible to its subscriber only for its own facilities and service.
- C. A subscriber of FX service will be required to also take regular exchange service from the local exchange. In no event shall the FX service be allowed to be connected to, or otherwise be made available for, the local exchange switchboard service.
- D. Foreign Exchange Service is offered as local exchange service and the use of this service for originating toll service is not contemplated, therefore if any subscriber is found to be using the foreign exchange telephone for toll the subscriber and the foreign exchange business office will be notified that the practice must be discontinued or the foreign exchange service may be terminated ten (10) days after the date of such notice.

#### S11.2 DEFINITIONS

- A. Foreign Exchange (or FX) Service is exchange (local) service furnished to a subscriber from an exchange other than the one from which he would normally be served. Such service is not in accord with the general plan of furnishing telephone service and such service is furnished only under special conditions, where warranted by the circumstances, including availability of facilities involved.
- B. The exchange in whose service area the customer is located and which furnishes the telephone or PBX termination for foreign exchange service and which bills and collects for such service is called the Local Exchange.
- C. The exchange which provided the central office facilities and thereby furnished the foreign exchange service is called the Serving Exchange.
- D. Where Foreign Exchange Service is provided between exchanges or exchange areas of the Company, it is called Intra-Company FX Service. Where such service is furnished between an exchange of the Company and that of another Company, it is called Inter-Company FX Service.

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## GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 11  
Original Sheet 2

### **S11. FOREIGN EXCHANGE SERVICE**

#### S11.3 RATES AND CHARGES

- A. The monthly rate for Foreign Exchange Service is the monthly rate for individual access line, station, or PBS trunk, applicable in the serving exchange plus the regular authorized monthly charges for any exchange service facilities, except stations and PBX trunks (but including any applicable mileage charge), used in furnishing the service by the local exchange, plus;
1. Mileage charges, route measurement, of Company owned circuit used in connecting the local exchange central office with the serving exchange central office, plus;
  2. Any additional charges made by another telephone company or companies in furnishing the circuit.
  3. The charge set out in (1) above is predicated on the Company having available facilities. If it is necessary for this Company to construct new facilities or to rent space on foreign poles to carry FX circuits, there will be an additional charge to be negotiated based on the cost of such facilities.
- B. Installation and service connection charges for furnishing Foreign Exchange Service shall be the authorized charges for individual line main station, or PBX trunk applicable in the serving exchange, plus the regularly authorized installation charges for any exchange service facilities, except stations used in furnishing the service by the local exchange.

#### S11.4 APPLICATIONS, BILLING AND COLLECTING PROCEDURE

- A. Interexchange FX Service will be furnished under the terms and conditions of the Foreign Exchange Service Agreement executed between this Company and the Company involved. This agreement contemplates that:
1. When a party located in this Company's exchange service area, desires this class of service, he shall apply for same to this Company, which will obtain from the Company furnishing the serving exchange service its charges and conditions for providing its parts of the applicants requested service, and on submission to applicant, and his acceptance by executed contract of the overall charges including those of this Company both for installation and monthly flat rate cost and conditions of service. This applicant becomes a FX subscriber of this Company which will perform all billing to and collecting from said subscriber for the entire service rendered.
  2. When a party located in another Company's exchange service area desires FX Service to an exchange belonging to this Company, his application should be made to the other Company which should handle all necessary arrangements for service on an establishment of same, do all subscriber billing and collecting. This Company has no responsibility to the subscriber with respect to such matters.

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Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 12  
Original Contents Sheet 1

**S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

CONTENTS

	<u>Sheet No.</u>
S12.1 Line Extension Charges.....	1
A. Private Right-of-Way.....	1
B. Exceptions to Construction Charges.....	1
S12.2 Temporary Service.....	1
S12.3 Moves or Changes of Existing Construction.....	1

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Effective Date: November 30, 2020  
Docket Number:

# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 12  
Original Contents Sheet 1

## **S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

### **S12.1 LINE EXTENSION CHARGES**

#### **A. Private Right-of-Way**

When the applicant is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the cost incurred in securing, clearing and retaining such right-of-way.

#### **B. Exceptions to Construction Charges**

1. Except as provided under “Temporary Service”, no construction charge is made for the provision of new pole lines or wire on public highways within the Base Rate Area.
2. Except as provided under “Temporary Service”, where the applicant is located outside the Base Rate Area and the construction of outside plant is required to provide facilities to serve one or more applicants, the applicant or applicants may be required to bear the cost of such construction. Neither station installations, including drop wire, protector, or any plant within the Base Rate Area shall be considered as construction costs.

### **S12.2 TEMPORARY SERVICE**

When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the subscriber is required to bear the total cost of such construction and installation and the cost of removal, if removed, provided, however that the salvage value of any plant removed, excluding the telephone set, shall be deducted from the total cost to be paid by the subscriber.

### **S12.3 MOVES OR CHANGES OF EXISTING CONSTRUCTION**

When the Company shall move or change existing construction or equipment for which no specific charge is quoted in this price list, the person at whose request the move or change is made may be required to bear the cost of such change.

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 13  
Original Contents Sheet 1

**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER**

CONTENTS

	<u>Sheet No.</u>
S13.1 General Regulations.....	1
A. Genral.....	1
B. Responsibility of the Customer.....	1
C. Responsibility of the Telephone Company.....	1
D. Violations of Regulations.....	2
E. Recording, Reproducing, and Automatic Answering and Recording Equipment.....	2

Issue Date: November 1, 2020  
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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 13  
Original Sheet 1

**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.1 GENERAL REGULATIONS

A. General

This section addresses the responsibilities and liabilities of the customer and company where customer provided terminal equipment and communications systems provided terminal equipment and communications systems interconnect with the regulated services of the Company. Customer provided refers to any equipment purchased by the customer or leased by the customer from the deregulated operations of the Company or from any other provider of such equipment.

B. Responsibility of the Customer

Customer-provided communications equipment may be used with the facilities furnished by the Company for telecommunications services as provided in this price list. In all such cases the customer-provided communications equipment will be constructed, maintained and operated as to work satisfactorily with the facilities of the Company.

The customer indemnifies and saves the Company harmless against claims for infringement of patents arising from combining such equipment or systems with, or using it in connection with, facilities of the Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

C. Responsibility of the Company

The Company shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment or communications systems. Telecommunications or private line service is not represented as adapted to the use of customer-provided equipment or systems and where such are connected to the Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for telecommunications service and to the maintenance and operation of such faculties in a manner proper for such telecommunications service. Subject to this responsibility, the Company shall not be responsible for the customer-provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided equipment or systems, or address signaling where such signaling is performed by customer-provided signaling equipment. The Company will not be responsible for any loss or damage, not for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Company.

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 13  
Original Sheet 2

**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.1 GENERAL REGULATIONS (Cont'd)

D. Violations of Regulations

Where any customer-provided equipment or system or communication system provided to a customer is used with telecommunications service in violation of any of the provisions in this price list, the Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within 5 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this price list. The right of the Company to terminate service as provided above, includes the right to suspend the service or to disconnect such customer-provided equipment or communications system.

E. Recording, Reproducing, and Automatic Answering and Recording Equipment

1. Recording or Two-way Telephone Conversations

When recording equipment is in use and is a direct electrical connection with services of the Telephone Company, a recorder tone that is repeated at intervals of approximately fifteen seconds is required except that the recorder tone described is not required:

- a. When the equipment will be used by public fire and police departments exclusively for the receipt of intrastate fire and police calls and attended at all times for such purpose.
- b. For Federal Communications Commission licensed broadcast stations for the purpose of recording two-way telephone conversations for broadcast over the air so long as those activities are consistent with the applicable broadcast regulations.
- c. As otherwise authorized under law.

Customer-provided voice recording equipment shall be so arranged that it can be physically connected to and disconnected from telephone Company facilities and switched on and off.

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Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 14  
Original Contents Sheet 1

**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER**

**S14. UNIVERSIAL EMERGENCY NUMBER SERVICE (E-911)**

CONTENTS

	<u>Sheet No.</u>
S14.1 General.....	1

Issue Date: November 1, 2020  
Issued By: Ray Wasden  
Title: General Manager

Effective Date: November 30, 2020  
Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 14  
Original Sheet 1

**S14. UNIVERSIAL EMERGENCY NUMBER SERVICE (E-911)**

S14.1 GENERAL

Union Springs Telephone concurs with the Universal Emergency Number Service (E-911) rates, rules and regulations governing such communications as filed with the Alabama Public Service Commission by BellSouth Telephone, together with any amendments or successive issues thereof, and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party. The Union Springs Telephone Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Union Springs Telephone Company, subject to the jurisdiction of the Alabama Public Service Commission as it applies.

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Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 25  
Original Contents Sheet 1

**S25. GENERAL RULES AND REGULATIONS**

CONTENTS

	<u>Sheet No.</u>
S25.1 APPLICATION OF REGULATIONS.....	1
S25.2 USE OF SERVICE.....	1
A. Abuse or Fraudulent Use of Service.....	1
B. Use of Service for Unlawful Purposes.....	1
C. Use of Customer Service.....	2
D. Minimum Contract Period.....	2
E. Termination of Service.....	3
F. Resale of Service.....	4
S25.3 ESTABLISHMENT AND FURNISHING OR SERVICE.....	5
A. Application for Service.....	5
B. Application of Business Rates.....	5
C. Application of Residence Rates.....	6
D. Advance Payments.....	7
E. Customer Billing.....	7
F. Telephone Number.....	8
G. Alterations.....	8
H. Special Construction.....	8
I. Special Assemblies of Speculative Projects.....	9
S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT.....	10
A. Establishment of Credit.....	10
B. Deposits.....	11
C. Discontinuance of Service for Failure to Maintain Credit.....	11
D. Restoration Charge.....	11
E. Adjustments for Local Taxing Authority Payments.....	11

Issue Date: November 1, 2020  
Issued By: Ray Wasden  
Title: General Manager

Effective Date: November 30, 2020  
Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 25  
Original Contents Sheet 2

**S25. GENERAL RULES AND REGULATIONS**

CONTENTS

	<u>Sheet No.</u>
S25.5 OBLIGATION AND LIABILITY OF THE COMPANY.....	12
A. Undertaking of the Company.....	12
B. Furnishing of Equipment.....	13
C. Furnishing of Service.....	13
D. Maintenance and Repair.....	14
E. Liability.....	14
F. Directories.....	15
S25.6 LIMITATIONS AND USE OF SERVICE.....	15
A. Network Facilities for Use with Automatic Dialing and Announcing Devices.....	15

Issue Date: November 1, 2020  
Issued By: Ray Wasden  
Title: General Manager

Effective Date: November 30, 2020  
Docket Number:

# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 25  
Original Sheet 1

## **S25. GENERAL RULES AND REGULATIONS**

### S25.1 APPLICATION OF REGULATIONS

- A. The regulations set forth herein apply to intrastate services and facilities furnished within the State of Alabama by Union Springs Telephone Company hereinafter referred to as the Company, subject to the jurisdiction of the Alabama Public Service Commission. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

### S25.2 USE OF SERVICE

A. Abuse or Fraudulent Use of Service

1. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
  - a. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for service;
  - b. Rearrangement of, tampering with or connection of equipment to the facilities of the Company to obtain or to assist others to obtain service without payment (in total or in part) of regular charges for the service.
  - c. False representation, scheme, trick or device whatsoever intended to avoid payment (in total or in part) of regular charges for the service;
  - d. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another;
  - e. The use of profane or obscene language;
  - f. The use of the service in such manner as the interfere unreasonably with the use of the service by one or more other customers;
  - g. The impersonation of another;

B. Use of Service for Unlawful Purposes

The service is furnished subject to the condition that it shall not be used for any unlawful purpose.

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Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 25  
Original Sheet 2

**S25. GENERAL RULES AND REGULATIONS**

S25.2 USE OF SERVICE (Cont'd)

C. Use of Customer Service

Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the customer, his family, employees, or business associates, or persons residing in the customer's household, excepts as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer service or to permit such service to remain on premises of a public or semipublic character when the station is so located that the public-in-general, or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided the instruments is so located that it is not accessible for public use.

D. Minimum Contract Period

1. Except as specified elsewhere in this price list, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purpose of rate administration each month is considered to have 30 days.
2. The Company may require a contract period longer than one month at the same location in connection with special types or arrangements of equipment or for unusual contractions necessary to meet specific demands for service.

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Docket Number:

## GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 25  
Original Sheet 3

### **S25. GENERAL RULES AND REGULATIONS**

#### S25.2 USE OF SERVICE (Cont'd)

##### E. Termination of Service

##### 1. By the Company

a. The Company may refuse to furnish, or may terminate the service and remove its equipment under the following circumstances, provided suitable notice has been given to the customer:

- (1) upon the continuance of any unpaid amount due for a period of 5 days following temporary suspension;
- (2) upon the continuance of any unauthorized attachment as stated elsewhere in this price list.
- (3) upon objection to the furnishing of a service made in writing by or on behalf of any governmental law enforcement agency acting within its jurisdiction, on the grounds that such service is, or will be, used for an illegal purpose;
- (4) upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property, or service;
- (5) upon a violation of any of the regulations governing the furnishing of a service.

##### 2. At customer's request

a. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.

b. Where a contract for service with a one month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified, is applied if all or a portion of the facilities have been installed.

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Docket Number:



GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 25  
Original Sheet 4

**S25. GENERAL RULES AND REGULATIONS**

S25.2 USE OF SERVICE (Cont'd)

E. Termination of Service (Cont'd)

2. At customer's request (Cont'd)

- c. No minimum or termination charge will apply (unless otherwise stated specifically in the Company's Tariff) where a new customer takes over the service of the former customer provided the service is to be furnished at the same location without interruption and that the new customer assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retrained by the new customer.
- d. No minimum or termination charge will apply in the event the service is terminated because of condemnation, destruction, or damage to property by fire or other cause, beyond the control of the customer.

F. Resale of Service

The resale of any service provided by the Company is not permitted except as provided elsewhere in the Company's Tariff or as specifically authorized by the Company.

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Docket Number:

## GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 25  
Original Sheet 5

### **S25. GENERAL RULES AND REGULATIONS**

#### S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

##### A. Applications for Service

1. Applications for service may be made orally or in writing.
2. Any change in rates or regulations prescribed by the Alabama Public Service Commission for a regulated service modifies the terms and regulations of contracts to the extent of such change.
3. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
4. If telephone service is established and it is subsequently determined that either condition in 3 above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

##### B. Application of Business Rates

1. Business rates apply in offices, stores, factories, and all other places of a strictly business nature.
2. In boarding houses (except as noted elsewhere) offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public private, or parochial schools, or colleges, hospitals, libraries, church, college fraternity houses, and other similar institutions (but excluding dormitory rooms at such schools or colleges.
3. At residence locations when the customer has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which act might be indicted by advertising, either by business cards, newspapers, hand bills, bill board, circular, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephones during the intervals when, business places are ordinarily closed.

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Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 25  
Original Sheet 6

**S25. GENERAL RULES AND REGULATIONS**

**S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE**

**B. Application of Business Rates (Cont'd)**

4. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
5. At residence locations, when a telephone station or extension bell is located in a shop, office, or other place of business.
6. At any location where the listing of service at that location indicates a business, trade, or profession, except as specified below.

**C. Application of Residence Rates**

1. Residence rates apply in private residences where business alphabetical or classified telephone directory listings are not provided.
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnishes meals to less than ten boarders, provided business telephone directory listings are not furnished.
3. In the places of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner provided the customer does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office is locate in the customer's residence and is not part of an office building. In any of such cases the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of person not residing in the same household are desired, business rates apply.
4. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

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Docket Number:

# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 25  
Original Sheet 7

## **S25. GENERAL RULES AND REGULATIONS**

### S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

#### D. Advance Payments

1. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or service charges which may be applicable, in addition to such special construction and installation charges are to be borne by the applicant. The amount of the advance payment is credited to the customer's account on the first bill rendered.
2. Federal, State or Municipal governmental agencies may not be required to make advance payments.

#### E. Customer Billing

1. The customer is responsible for all charges in conjunction with the services furnished to him including collect toll messages which have been accepted at the customer's telephone.
2. Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to Governmental agencies.
3. Bills are due when rendered unless otherwise specified on the bill and may be paid at any business office of the Company or at any agency authorized to receive such payments.
4. For billing purposes each month is presumed to have thirty days.
5. Retroactive billing adjustments will not be made for a period exceeding three years.
6. The Company may temporarily suspend service in the event the customer fails to pay any amount due. Such suspension shall not be made until at least five days following written or verbal notification to the customer of the intention to suspend service.
7. A customer's account shall not be declared delinquent until at least 20 days after the billing date. At any time after a customer's account has become delinquent, the company shall give the customer at least five (5) day's written notice of the utility's intention to discontinue service.

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Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 25  
Original Sheet 8

**S25. GENERAL RULES AND REGULATIONS**

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

E. Customer Billing (Cont'd)

7. A late payment charge of 1 ½ percent per month charge applies to each subscriber's bill (including amounts billed in accordance with the Company's Billing and Collection Services) when any undisputed portion of a previous month's billing has not been paid in full by the subsequent billing date. The 1 ½ percent per month charge is applied to the total amount carried forward and is included in the total amount due on the subscriber's current bill.

F. Telephone Number

1. The customer has no property right to the telephone number.
2. The Company reserves the right to change the customer's telephone number or the central office associated with such number, or both, as maybe required for the proper conduct of its business.

G. Alterations

The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitate change in the Company's equipment; and the customer agrees to pay the Company's current charges such changes.

- H. Special Construction For any period in which the Company has elected to retain its carrier of last resort obligation to provide basic telephone service to residential customers within its certificated service area under Ala. Code § 37-2A-8(a)(5)a. (1975 as amended), the Company shall, upon request and to the extent required under such Code section, provide basic telephone service to any new customer in such incumbent service area where the cost of providing service, including, but not limited to costs of facilities, rights-of-way, and equipment, does not exceed \$8,000. In all other circumstances, special charges listed below shall apply:

1. Private Property

- a. An average amount of entrance and distribution facilities may be furnished by the Company provided the facilities are of the standard type normally furnished for the particular location.

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Docket Number:

# GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 25  
Original Sheet 9

## S25. GENERAL RULES AND REGULATIONS

### S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

#### H. Special Construction (Cont'd)

- b. If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for a temporary or semi-permanent purpose or If for any other reason the construction costs are excessive as compared with the revenue to be derived, the applicant shall be required to pay the costs over and over those applicable for a normal installation.
- c. The customer will provide the Company without charge written permission for the placing of the Company's facilities on the property.

#### 2. Underground

- a. When feasible conduit will be furnished by the Company at cost, or conduit may be provided by the applicant subject to the Company's specifications. Conduit used for telephone company facilities may not be used for any other purpose without the consent of the Company. The distance between the conduit and any Electric Light or Power Conduit or Conductor shall be in accordance with the Company's specifications.
- b. The cost of relocating underground entrance facilities at the customer's request will be borne by the customer.

#### I. Special Assemblies of Speculative Projects

1. Special assemblies of speculative projects for which provisions is not otherwise made in the tariff may be provided where practicable, if not detrimental to any of the services furnished by the Company.
  - a. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge, a monthly charge, a termination charge or any combination thereof and will include, when applicable, on or more of the following estimated expense items associated with the special service provided:
    - (1) maintenance expense
    - (2) depreciation expense – including reusable
    - (3) administration expense
    - (4) taxes – including Federal Income Tax
    - (5) any other specific item of expense that may be associated with the facility provided a reasonable return on investment.
    - (6) a reasonable return on investment

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Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 25  
Original Sheet 10

**S25. GENERAL RULES AND REGULATIONS**

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

- I. Special Assemblies of Speculative Projects (Cont'd)
  - b. The estimated installation cost used in the derivation of the various expense items shall include the following:
    - (1) material
    - (2) material overhead
    - (3) installation labor
    - (4) installation labor overheard
  - 2. In connection with Marketing and Sales studies and/or Marketing and Sales programs, the Company reserves the right to waive service charges within specified areas for such periods of time as designated by the Company and upon approval of the Alabama Public Service Commission.

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT

- A. Establishment of Credit
  - 1. The Company is not obligated to establish, furnish or continue to furnish service to any individual or firm that owners for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. In order to insure the payment of all charges due for its service, the Company may require any customer to establish and maintain his credit in one of the following ways:
    - a. By furnishing acceptable credit references to the Company.
    - b. By providing a suitable guarantee in writing, in a form prescribed by the Company.
  - 2. The Company shall be sole judge as to whether or not the references or guarantee in writing are acceptable.

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Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 25  
Original Sheet 11

**S25. GENERAL RULES AND REGULATIONS**

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

B. Deposits

1. The Company may, when in its judgement such deposit is necessary, require at any time, from an applicant, or subscriber, a cash deposit intended to guarantee payment of the current bills for telephone service. Such deposit shall not exceed the monthly amount for local exchange service and other monthly charges added to twice the estimated monthly toll charges. Interest shall be paid by the Company upon such deposit at the rate prescribed by the Public Service Commission. Interest shall be payable for the time such deposit was held by the Company and the customer was served by the Company, unless such period be less than 30 days.
2. The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of the bills upon presentation by the Company, and providing for the discontinuance of service for nonpayment of any sum due the Company for telephone service.
3. Ordinarily deposits will be secured only from those of unknown financial responsibility who are unable or unwilling to furnish satisfactory credit references and from those having unsatisfactory references and/or previous performance records.

C. Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to maintain credit, as specified above, within five days after the Company has served or mailed notice requiring the customer to do so.

D. Restoration Charge

Where service has been discontinued for failure to maintain credit as specified above, appropriate service charges will be made and collected by the Company.

E. Adjustment for Local Taxing Authority Payments

1. In the event a municipality imposes, collects or received from the Company any license, occupational, franchise, privilege, inspection, or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so much of the aggregate amount of such tax or fee as exceeds the sums listed below will be billed, insofar as practical, to the customers receiving exchange service within such municipality.

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 25  
Original Sheet 12

**S25. GENERAL RULES AND REGULATIONS**

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

E. Adjustment for Local Taxing Authority Payments (Cont'd)

1. (Cont'd)

2. In the event a country or other local taxing authority, excluding municipalities, imposes, collects or receives from the Company any license, occupational, franchise, privilege, license, occupational, franchise, privilege, inspection or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits or other facilities, or otherwise, the amount of such tax or fee will be billed, insofar as practical, pro rata to the customers receiving exchange service within such country or territory of other local taxing authority.

Note: Nothing in the tariff shall prohibit the billing to customers of the amount of any tax or fee imposed by a country or other local taxing authority at the time of the filing of the tariff.

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY

A. Undertaking of the Company

The Company does not undertake to transmit messages, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in the Company's tariff.

B. Provision of Equipment

1. All equipment necessary for the provision of a given service will be furnished by the Company on a deregulated basis or by the customer except as provided elsewhere in the Tariff. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer on his premises in suitable outlets when required.
2. No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company; whether physically, by induction, acoustically or other; except as provided in the Tariff or as otherwise authorized in writing by the Company. In case any such authorized attachment or connection is made, the company shall have the right to remove or disconnect the same or to terminate the service.

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 25  
Original Sheet 13

**S25. GENERAL RULES AND REGULATIONS**

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

B. Provision of Equipment (Cont'd)

3. The provisions of the preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company provided any such device so used does not:
  - a. endanger the safety of Company employees or the public;
  - b. damage, require change in or alteration of, or involved direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in the Tariff;
  - c. interfere with the proper functioning of such equipment or facilitates;
  - d. impair the operation of the communication system;
  - e. otherwise injure the public in its use of the Company's services.
4. Except as otherwise provided in the Tariff, nothing herein shall be construed to permit the use of the a recording device or of a device to interconnected any line or channel of the Company with any other communication line or channel of the Company or of any other person.
5. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, towns, or villages along the right-of-way) owned or controlled by such company and extending between or beyond exchange areas of the Telephone Company, may be connected with deregulated Private Branch Exchange, station, or regulated private line facilities furnished by the Telephone Company, subject to terms and conditions found elsewhere in the Company's Tariff.

C. Furnishing of Service

The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

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UNION SPRINGS TELEPHONE COMPANY

Section 25  
Original Sheet 14

**S25. GENERAL RULES AND REGULATIONS**

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

D. Maintenance and Repair

1. All costs associated with the maintenance and repair of services furnished by the Company and regulated by the Public Service Commission will be borne by the Company, except as specified elsewhere in the Tariff.
2. The Company will be reimbursed for any loss or damage to its facilities on the customer's premises resulting from intentional destruction or any other cause, except from fire or unavoidable accidents.
3. Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

E. Liability

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delayed or errors or defects in transmission occurring in the course of furnishing service and not caused by the negligence's of the customer shall in no even exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delayed or errors or defects in transmission occurs.
2. The customer indemnifies and save Company harmless against the following:
  - a. Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.
  - b. Any accidents, injury, or death occasioned by its equipment or facilities, when such is not due to negligence of the Company.
  - c. Claims for libel, slanders, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

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## GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 25  
Original Sheet 15

### **S25. GENERAL RULES AND REGULATIONS**

#### S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

- E. Liability (Cont'd)
  - d. Liability for failure to provide service.
  - e. Liability for telephone directories is covered next in this section under directories.
- F. Directories
  - 1. The Company may elect, but is not required, to furnish to its customers a directory for each access line.
  - 2. No liability for damages arising from errors in or omissions of directory listings, or listings obtained from the "Information Operator" shall attach to the Company. In the case of additional or extra listings for which a charge is made, its liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

#### S25.6 LIMITATIONS AND USE OF SERVICE

- A. Network Facilities for Use with Automatic Dialing and Announcing Devices
  - 1. Subscribers who wish to use automatic dialing and announcing devices for solicitation purposes must do so in accordance with federal and state laws.

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GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 26  
Original Contents Sheet 1

**S26. DEFINITIONS**

CONTENTS

Sheet No.

S26.1 Acronyms and Abbreviations..... 1

Issue Date: November 1, 2020  
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Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 26  
Original Sheet 1

**S26. DEFINITIONS**

S26.1 ACRONYMS AND ABBREVIATIONS

APSC – Alabama Public Service Commission

BRA – Base Rate Area

BV – Busy Verification

CALC – Customer Access Line Charge

CCLC – Common Carrier Line Charge

FCC – Federal Communication Commission

IP – Internet Protocol

LEC – Local Exchange Carrier

MOU – Minutes of Use

NECA – National Exchange Carrier Association

OPVU – Originating Percent VoIP Usage

PAC – Personal Account Code

PBX – Private Branch Exchange Service

PIU – Percentage Interstate Usage

PL – Private Line

SCCB – Subscribers Controlled Call Blocking

SLC – Subscriber Line Charge

TDM – Time Division Multiplexing

TELSE – Telecommunications Association of the Southeast

TPVU – Terminating PVU

TSF – Transition Service Fund

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Docket Number:

GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 29  
Original Contents Sheet 1

**S29. LOCAL EXCHANGE BOUNDARY MAPS**

CONTENTS

	<u>Sheet No.</u>
S29.1 Union Springs.....	1
S29.2 Perote.....	2
S29.3 Midway.....	3
S29.4 Ft. Davis.....	4

Issue Date: November 1, 2020  
Issued By: Ray Wasden  
Title: General Manager

Effective Date: November 30, 2020  
Docket Number:

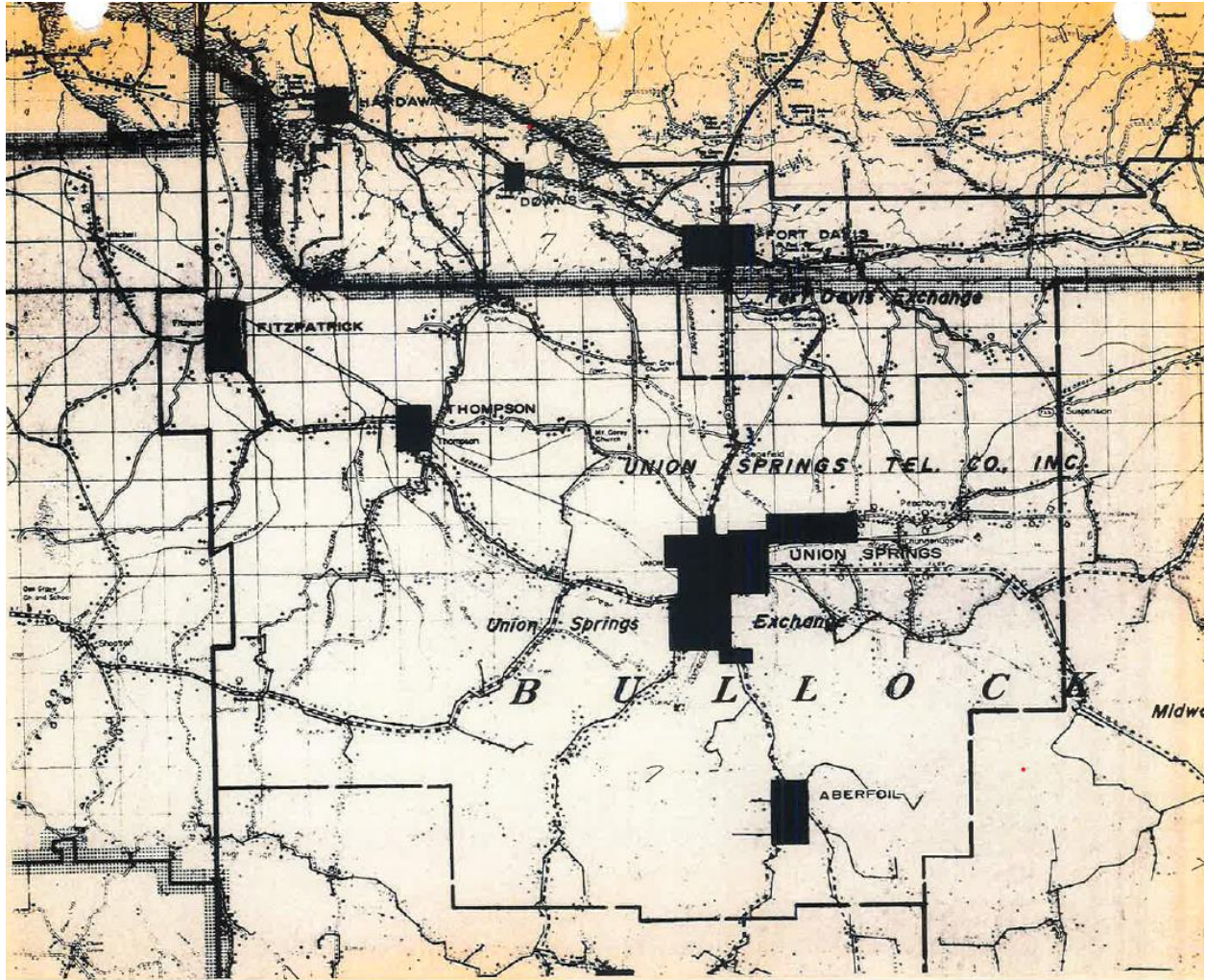
GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 29  
Original Sheet 1

**S29. LOCAL EXCHANGE BOUNDARY MAPS**

S29.1 UNION SPRINGS



Issue Date: November 1, 2020  
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Title: General Manager

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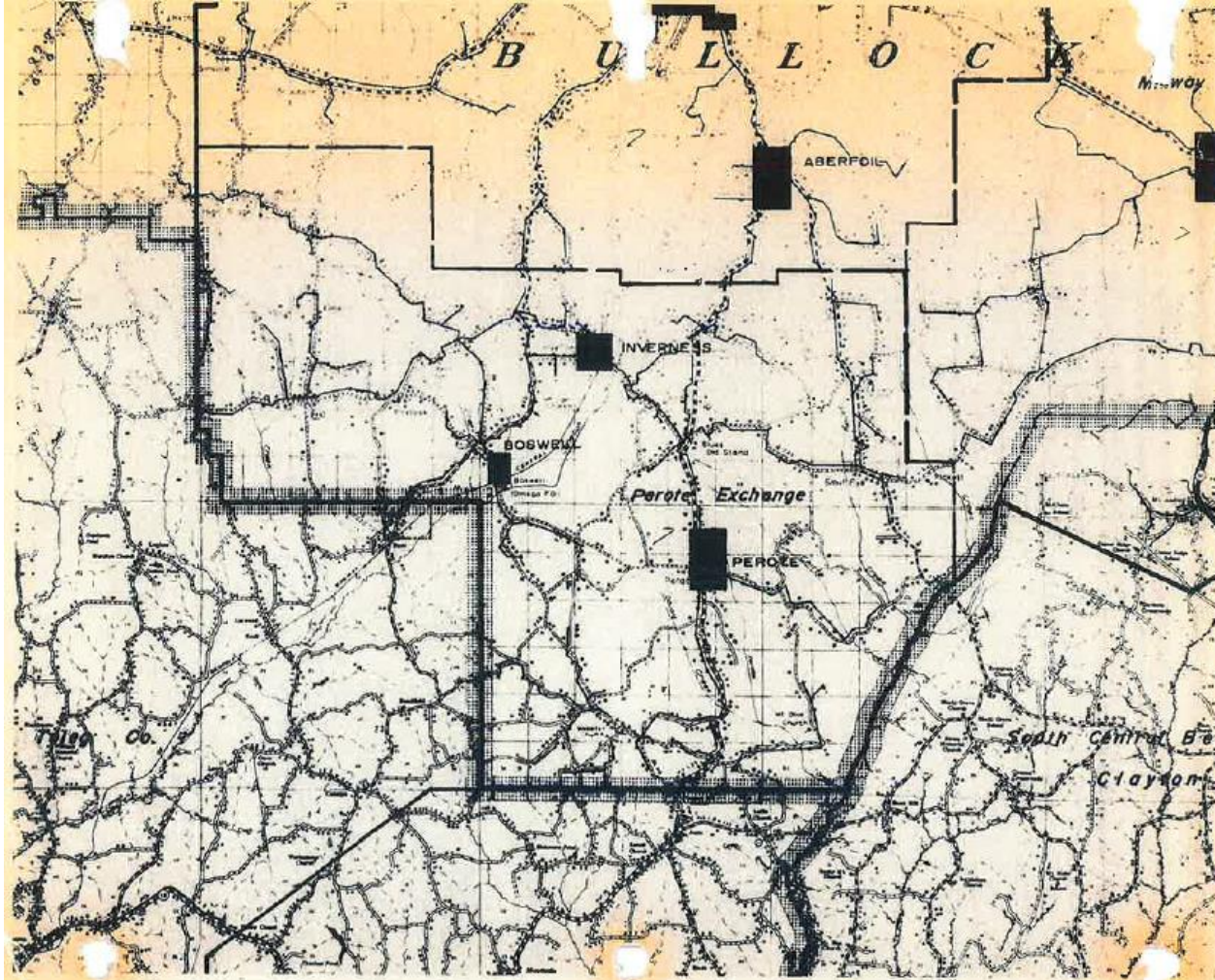
GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 29  
Original Sheet 2

**S29. LOCAL EXCHANGE BOUNDARY MAPS**

S29.2 PEROTE



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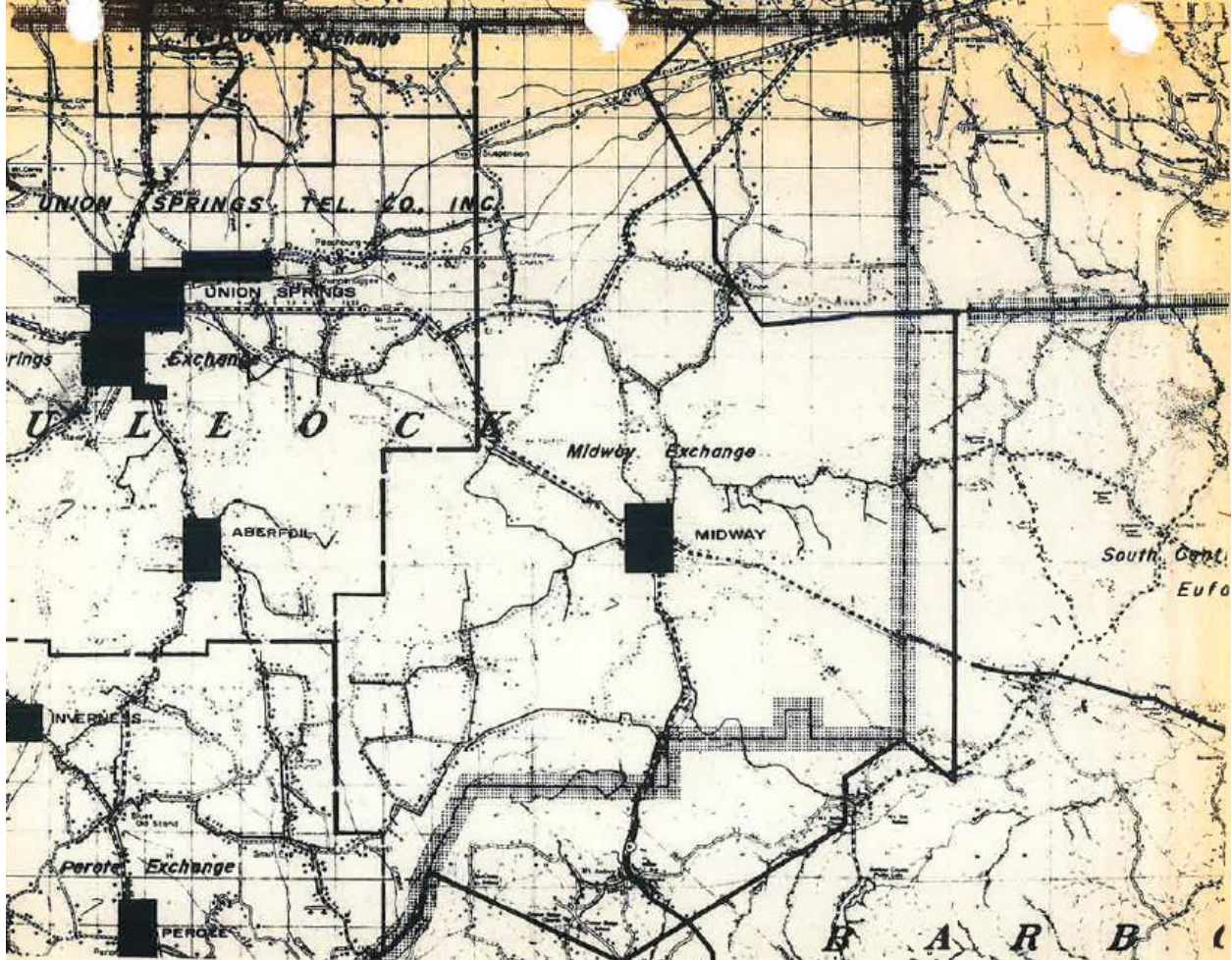
GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 29  
Original Sheet 3

**S29. LOCAL EXCHANGE BOUNDARY MAPS**

S29.3 MIDWAY



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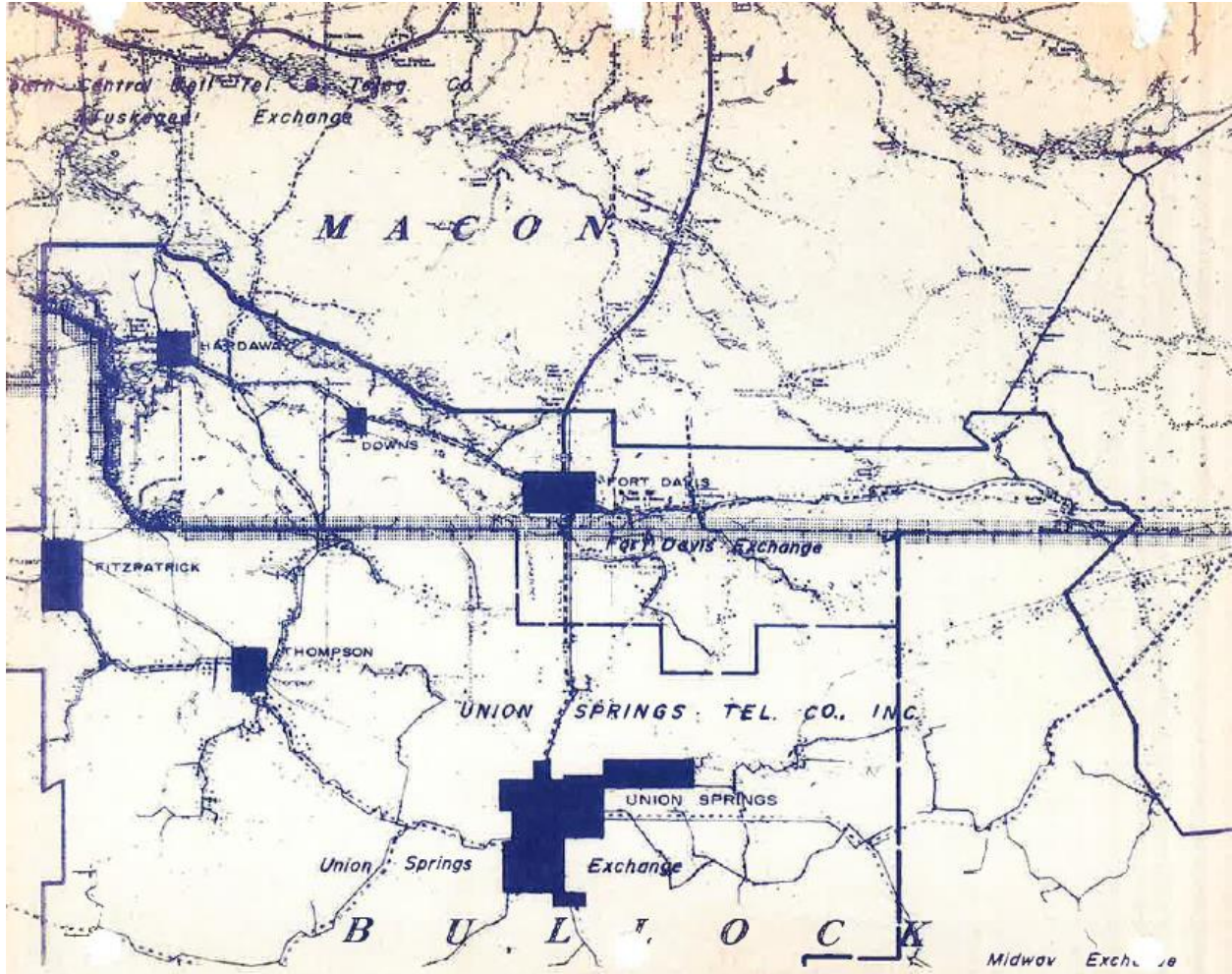
GENERAL SUBSCRIBER SERVICES PRICE LIST

UNION SPRINGS TELEPHONE COMPANY

Section 29  
Original Sheet 4

**S29. LOCAL EXCHANGE BOUNDARY MAPS**

S29.4 FT. DAVIS



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